



Title

2nd stakeholder group meeting report

Author

LITHUANIAN INNOVATION CENTRE

Semester

3

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Abstract

A report of the 2nd stakeholder group meeting in Vilnius, Lithuania



MEETING INFORMATION

Date: 31/08/2017

Time: 13.00 -17.00

Location: A.Vivuskio str. 11, Ministry of Social Security and Labour, Vilnius, Lithuania

PURPOSE AND BACKGROUND OF THE MEETING

Lithuanian Innovation Centre organized the 2nd Lithuania HoCare stakeholders meeting on 31st of August, 2017 in Vilnius. 20 representatives from all stakeholder groups – government and municipal institutions, NGOs and business were brought together in order to give inputs for Action plan preparation and to discuss how to involve business sector in improving quality and accessibility of homecare services.

Participants

There were following participants of the meeting:

Representatives of the public/government sector: Vice-minister of Social Security and Labour Mr. E. Bingelis, two representatives of Social Services Division of the Ministry of Social Security and Labour – Mrs. Daiva Buvydaitė-Garbštienė and Ms. Guoda Vaičekauskaitė.

Representatives of the industrial and business support sector which is related to the home care industry were present: Mr. Sigitas Besagirskas (president at Vilnius Industry and Business association), Mrs. Violeta Nomeikiene (coordinating nurse of OrangeCare), Mrs. Vida Rickiene (director at organization „Ori senatve“), Ms. Marija Bunkaitė (director at public organization “Orus namai”), Ms. Rūta Bunevičiūtė (director at public organization “Teleglobos centras”), Mr. Denis Orlenok (representative of company ‘Aedilis’), Mr. Mindaugas Ubartas (B2B director “Telia Lietuva”).

Providers of health care: Mrs. Danguolė Boguševičienė (director of Socialization and Vocational training centre), Mrs. Danutė Margelienė (representative of Lithuanian Nurses association), Mrs. Asta Pečiulienė (representative of Vilnius social support centre), Mrs. Henrika Varniene (head of Lithuanian Disability Forum), Mrs. Sandra Sabonienė (deputy director of „Centro poliklinika “).

Three members of Lithuanian Union of Pensioners "Bociai" we present: Mr. Petras Ruzgus, Mr. Eugenijus Kojelis and Mr. Juozas Timas.

CONTENT OF THE MEETING

Opening and welcome

A welcoming word was given by a Vice-minister of the Social Security and Labour Mr. Eitvydas Bingelis, who expressed encouragement for such meeting and initiated dialogue to raise problems concerning homecare sector. It was said, that due to demographic changes (declining birth rates, aging society, increasing emigration), Lithuania is already in the group of long-term structural crisis states. The Government's program and its implementation plan contains measures that could

mitigate or even substantially change the current situation. One of the main tasks of the Ministry of Social Security and Labours is to create the system of integrated services for older people. In order to implement foreseen measures effectively, it is necessary to involve both business and non-governmental organizations in solving social problems. Vice-minister welcomed all participants inviting for constructive dialogue.

Highlighting the problem

As the vice-minister mentioned in his welcome speech, two main challenges are waiting to be solved in the nearest future: first of all, it is necessary to strengthen capacities of organizations providing homecare services and, secondly, to secure the quality of services provided. As each municipality is responsible for homecare services, the effectiveness of the services depends on good relationships between municipality and other actors.

Discussion

The moderator of the discussion was Mr. Edgaras Leichteris, expert of Lithuanian Innovation Centre, who invited each stakeholder to present himself and to highlight the problem from their point of view. Mrs. Henrika Vainienė, director of Lithuanian Disability Forum, indicated various problems related to municipal services, f.e. difficulties by identifying the needs to provide homecare services, legal regulations of various aspects of homecare services, etc. Mrs. Asta Peciuliene, representative of Vilnius social support centre, pointed out other problem, related to human resources and their qualification. It was mentioned that homecare services requires both professional and human competencies.

Other participants of the discussion mentioned their own experiences as well. Some general problems were raised during the discussion:

- There is a huge need for homecare services in all municipalities;
 - It is necessary to deinstitutionalize such services involving society and NGOs to provide such services in their municipality;
 - It is necessary to initiate changes in legal regulation concerning homecare services by doing them more flexible and more friendly to NGO and business sector;
 - It is necessary to initiate a dialogue between Ministry of Social Security and Ministry of Health as their responsibilities sometimes are overlapping and sometimes there is a gap between. It is necessary to identify areas of responsibility and areas on intervention.

All participants of the discussion agreed on following conclusions and identified problems which are needed to be solved:

- To increase successful initiatives/good practises in different municipalities;
 - To reduce formal requirements for homecare services providers;
 - To finance/give a financial support to initiatives and in order to try various models of homecare services and to identify the most suitable one;
- To satisfy needs of society which are currently higher than the supply:
 - To base on figures usefulness of deinstitutionalization of homecare services;
 - To revise payment for homecare services;
- Continuously increase a need for homecare services:
 - To provide and disseminate information to society about such services;
- To ensure the quality of homecare services:
 - To increase the qualification of homecare service providers;
 - To increase the attractiveness of homecare profession;
 - To control the quality of the services;
 - To think about the possibility to use “senior voucher” scheme.
- To use resources effectively- to invest into strategic planning at municipal level.
- To strengthen communities at municipal level.

Closing words

Mr. E. Leichteris thanked all the participants for active participation in the discussion. He also presented good practices from “HoCare” project and possible solutions of the problems mentioned above. He also expressed a hope that a multi-stakeholder group like this will work together in attempt to improve the existing political measures and instruments directed at the promotion of the aging population and Home Care solutions and all recommendations as well as problems raised are an important input into Action plan for innovative Home Care solutions preparation.

Dissemination in mass media

Stakeholder’s meeting was highlighted in Lithuanian press:

https://issuu.com/siauliunaujienos/docs/2017_09_01

<http://www.santarve.lt/aktualijos/socialine-aplinka/ismaniosios-technologijos-skverbiasi-i-seneliu-prieziura/>

Photos from the meeting:



LIST OF THE PARTICIPANTS:



Apskrito stalo diskusija











Kaip pritraukti verslą gerinant slaugos namuose paslaugų prieinamumą ir kokybę

2017 m. rugpjūčio 31 d.

LR Socialinės apsaugos ir darbo ministerija

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