Sharing solutions for
better regional policies

Ho-Care Project: Delivery of Innovative solutions for Home Care by strengthening quadruple-helix cooperation in regional innovation chains

2nd Local Stakeholders Group Meeting
Ljubljana (Slovenia), 14th March 2018

AGENDA

Introduction to **HoCare** Project – current stage

Review of Regional analysis

Short presentation on Joint Thematic Studies

Discussion on government challenges on Home care segment

Presentation of 32 Good practices

Short presentation on transfer ideas

Guided discussion on transfer ideas

Wrap up – Concluding Remarks – Next Steps

PARTICIPANTS

No	Full Name	Organization	Helix side
1	Igor Košir	Development Centre of the Heart of Slovenia	government
2	Urška Stepanek	Ministry of Labour, Family, Social affairs and Equal opportunities	government
3	Aleš Kenda	Ministry of Labour, Family, Social affairs and Equal opportunities	government

Development Centre of the Heart of Slovenia (DCHS) organized the 2nd Regional Multi-stakeholder Group meeting (RMG) on 14th March 2018 in Ljubljana. The meeting aimed to present the achieved progress in the HoCare project and provide an overview of policy recommendations in the draft phase. We want to understand current key challenges of the government on the field of Home care in order to put efforts of the action plan at the issues where we can influence and government will much appreciate.

At the meeting we have first briefly present the HoCare project and its aim. We follow with the short presentation of the Joint thematic study on all three themes: a) Built on unmet needs, b) Public driven innovation and c) Bringing innovative solutions faster to the market. Ministry commented that "Bringing innovative solutions faster to the market" is the most interesting topics, since it is one of the key questions also in Slovenia. Unmet needs were largely analyzed through the last decade and are mostly well known. However Public driven innovation is in its infancy and it is not on the main agenda at the Ministry.

Ministry presented their main issues they are working on and they would like to listen to any constructive suggestion or good practice from abroad. The key issues are:
- Standards and normatives for home social and medical care
- Sustainability of the R&D projects
- Accessibility of the services (services with broad accessibility)
- Promotion of ICT based home care services (effectively and efficiently)
- Modularity (open standards) of products and services
- Evaluation of the ICT based home care projects
- Adoption rate – how to boost it

We have very shortly present 32 good practices collected in the projects to show how large base of knowledge we have. They have also learnt that there in not real to think to "copy-past" any good practice, but rather to extract "lessons-learnt" and implemented in Slovenia.

We presented two drafts of the transfer ideas as a base for further discussion. Firstly, we presented the idea of the most relavant ICT based home care products/services for use on the large-scale national pilot. We based our idea on a Romanian good practice (GP) "European network for fall prevention, intervention and security" where they scanned GP on Fall prevention across Europe. We have additionally elaborated with the knowledge gained on the events organized within HoCare project. Secondly, we presented idea of introducing quadruple helix criteria as a evaluation criteria in the next calls. The idea is based on the Czech good practice Intramed C2C, where relatively simple action initiate the process of effective local innovative process between local health institution and SME. They have comment that they would like to learn more on a criteria to assure Quadruple helix cooperation.

CONCLUSIONS OF THE MEETING

Ministry is particular interesting to learn more on the basket of ICT services suitable for the testing on large-scale national pilot, which have to have established track on the market as well as in the scientific society. They have to be socially and economically viable. The set of services has not be too large or too narrow for the national pilot, since it has to make significant breakthrough in the society where ICT services in Home care will be a standard service.

They would like to learn more on the standards and normatives in the ICT based products and services in the home care segment.

They would like to gain knowledge what shall be a well-balanced quadruple helix partnership in the fast development and delivery of the market successful home care services.