



**HoCare**  
Interreg Europe

***Ho-Care Project: Delivery of Innovative solutions for Home Care by strengthening quadruple-helix cooperation in regional innovation chains***

**4th Local Stakeholders Group Meeting**  
**Ljubljana (Slovenia), 30<sup>th</sup> March 2018**

**AGENDA**

Introduction to **HoCare** Project – current stage

Presentation of the final Action Plan

Presentation of the proposed Kickoff implementation process

Discussion on the implementation process

Wrap up – Concluding Remarks – Next Steps

**PARTICIPANTS**

<b>No</b>	<b>Full Name</b>	<b>Organization</b>	<b>Helix side</b>
<b>1</b>	Igor Košir	Development Centre of the Heart of Slovenia	government
<b>2</b>	Ana Savšek	Development Centre of the Heart of Slovenia	government
<b>3</b>	Vesna Dolničar	Faculty of Social Sciences	academia
<b>4</b>	Mojca Cvirn	Technology park Ljubljana	business
<b>5</b>	Urška Rauter	Technology park Ljubljana	business
<b>6</b>	Gregor Cuzak	ECHAlliance	citizen
<b>7</b>	Nataša Rupnik	Simbioza	citizen

HoCare 4th Local Stakeholders Group Meeting in Slovenia was organized at the end of the first phase of HoCare project in Semester 4 once the Action plan has been finalized. The event took place on 30th March 2018 at Simbioza BTC City Lab in Ljubljana, Slovenia, just before the National Policy Learning Event. Representatives of the Ministry for labour, family, social affairs and equal opportunities (MLFSE) and Ministry of Health (MH) appreciate a lot our meeting, however they have apologies since they couldn't participate due to urgent reasons.

The meeting aimed to present the final Action plan in the HoCare project and discuss the kickoff implementation process.

The Action plan was presented in two parts. First part was presentation of the Basket of ICT based services for home care large scale pilot, where we form a balanced basket of services based on criteria as:

- Market proven services – good track record
- Large adoption rate
- Socially and economically viable service
- Modularity

We based the action on a Romanian good practice (GP) “European network for fall prevention, intervention and security”, where a detailed analysis ICT based home care services was conducted.

Secondly we presented a quadruple helix cooperation model and its benefits at the new product/service development and implementation. We have explain the possibilities how to include it as a criteria in the future calls.

The discussion that followed pointed out the necessity of being much focused on the each home care services which government will include in the call for the national pilot. This can be one of the most crucial thing for pilot to be successful. If there is going to me to many services, there is going to be much more chances to go something wrong and sustainability of the services offered after the project end can significantly decrease. On the other side, if pilot will include only “modified” red button, everyone could claim, that nothing new will be tested.

Quadruple helix cooperation model in Slovenia have already brought positive results. It should be implemented in most cases (some exceptions was mentioned but not in home care sector) when new product or services are in developing or implementation phase.

In the implementation process, we have to closely work with three ministries: Ministry of economic development and technology as a policy instrument holder, Ministry for labour,



family, social affairs and equal opportunities and Ministry of Health which are responsible for launching call on the home care subjects. Stakeholders express their willingness to offer their expertise for the real attempts of the government to boost home care services. Again they stress out that acceptance of Long term care act is a fundamental step in the governmental attempts to make significant changes in the ICT based home care services.