



### Other SUMP innovations

#### Panagiotis Papaioannou & Ioannis Politis

Department of Civil Engineering, Aristotle University of Thessaloniki, Greece

papa@civil.auth.gr, pol@civil.auth.gr



### InnovaSUMP

## **Presentation Layout**

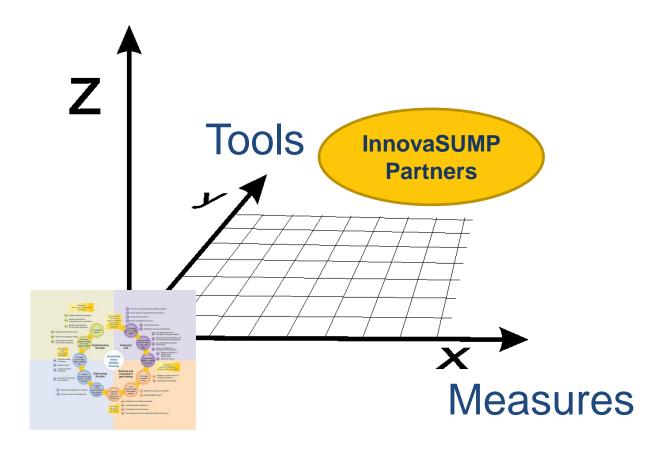
- 1. Innovation areas
- 2. SUMP Reference Areas
- 3. Innovative Tools
- 4. Innovative use of existing tools
- 5. Social Media exploitation
- 6. Use of Indicators
- 7. SUMP Stakeholder Engagement
- 8. Classification of measures
- 9. Examples of measures
- 10. A toolkit for measures' selection
- 11. The 10 Knowledge areas





### Innovation areas

### **SUMP Reference Area**





### **SUMP Reference Areas**

- 1. Regional Level (e.g. PolySUMPs)
- 2. Metropolitan Level (Agglomeration)
- 3. Municipal Level
- 4. Municipal District Level
- 5. Micro level area (mall, university, etc)

Importance of National SUMP Policy and National SUMP Framework



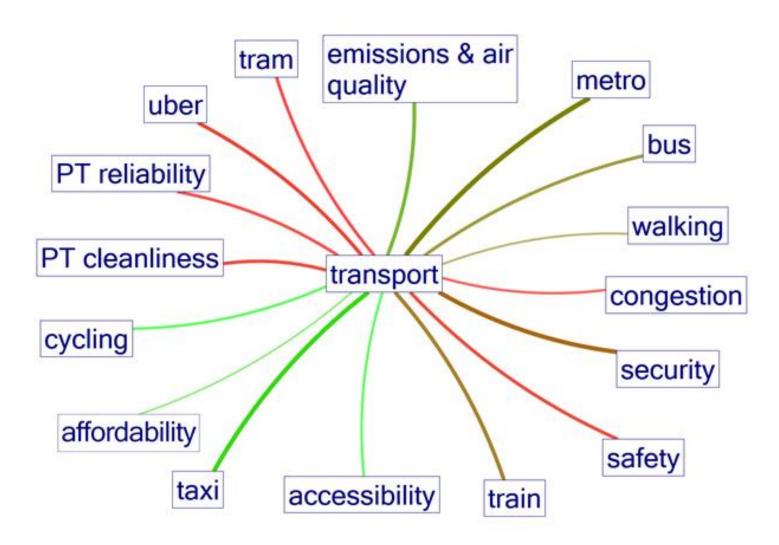


#### 1. Social Media

- ✓ Data collection
- ✓ Communication
- ✓ Public engagement
- Monitoring and evaluation



# Social Media exploitation





### **Use of Indicators (indicative indicator list)**

Scope	Indicators (using Social media or surveys)
Promotion of Public Transport (PT)	Level of satisfaction concerning PT services
	Level of satisfaction concerning PT integration
	Level of satisfaction concerning fare policy
	Level of satisfaction concerning each PT mode
	Level of satisfaction concerning integrated service (MaaS)
	Level of satisfaction concerning uber
	Perception of PT reliability
Promotion of non-motorised modes of transport	Level of satisfaction concerning walking conditions
	Level of satisfaction concerning bicycling conditions
Accessible urban environment	Perception of accessibility
Affordable transport system	Perception of transport affordability
Clean urban environment	Perception of emissions and air quality
	Perception of public space cleanliness
Safe and secure urban environment	Perception of safety
	Perception of security
Non-congested urban environment	Perception of congestion



# Innovative Tools (2/2)

#### 2. ICT related tools

- ✓ Web services
- ✓ Internet of Things (e.g. MaaS) Involvement of private sector
- ✓ Communication
- Monitoring and evaluation



### Innovative use of existing tools

#### 3. Self Assessment

- ✓ CHALLENGE questionnaire
  - SUMP initiators' experience record
  - Organizational structure
  - Expert personnel
  - Procurement capabilities

#### 4. Alternative scenarios' ranking methods

- ✓ Transportation Modelling (4-stage)
- ✓ Cost Benefit Analysis
- ✓ Multicriteria Analysis
- ✓ Multi Actor Multi Criteria Analysis (MAMCA)



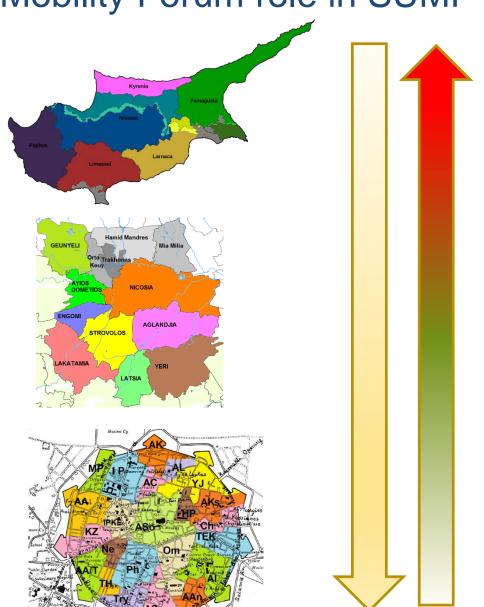
### Innovative use of existing tools

#### 5. Mobility forum (Stakeholders group)

- ✓ Both vertical and horizontal co-operation
- ✓ Geographic, political, administrative and Interdepartmental co-operation
- ✓ Complexity issues
- ✓ Decision making



Mobility Forum role in SUMP Reference Area



Mobility forum complexity

# SUMP Stakeholder Engagement: Different levels of involvement



#### Inform

 Timely information sharing at all stages of SUMP

#### **Consult**

 Listening & acknowledging concerns & feedback on how input influences decision

#### **Empower**

 Promise to implement citizens' views in line with democratic principles

#### Involve

 Working together throughout SUMP stages. People informed how input influences decisions

#### **Collaborate**

 Direct contribution to innovative ideas & solutions. Commitment from authority to take on board ideas in final Plan

# SUMP Stakeholder Engagement: Involvement Tools



#### **Public information material:**

- Posters, notices and signs
- Letter, brochure
- Fact sheet, newsletter
- Promotion films/presentations
- Use of 3D models

#### **Telephone and Broadcasting:**

- Telephone techniques
- Local radio and television shows

#### Internet:

- Web based forums / public participation platform
- Social media Twitter/Facebook

#### **Surveying individuals**

- Questionnaire surveys
- Stakeholder interviews

#### Information events:

- Exhibition
- Information centre, Info Point
- Information session and briefings
- Lectures, discussions
- Site visits

#### **Engaging stakeholder groups:**

- Community visits and study tours
- Focus groups
- Workshop engagement
- Technical working parties / groups

#### **Engaging large groups:**

- Sounding board groups
- Stakeholder conferences
- Transport visioning events
- 'Open space' events

Source: Jaspers Training Workshop – Module 2



### **Classification of Measures**

- Distinguish between measures and projects!
- Defining optimum set of solutions for SUMP objectives:
  - Solutions considered for each objective
  - Measures/projects tested using the analysis tools as appropriate.
- Different categories of measures including:
  - ☐ Infrastructure: requires capital investment in physical works
  - □ Operational measures: describe actions to improve operation of transport (e.g. travel information, ticketing, traffic management or other intelligent transport systems)
  - Organisational measures: involve changes to the structures that oversee the implementation of transport solutions, implemented at institutional level or within specific authorities/agencies



### **Indicative SUMP measures (1/4)**

#### 1. Mobility Management

- Travel Awareness and promotion of mobility
- Mobility Planning
- Participation between stakeholders/citizens

#### 2. Demand Management Strategies

- Promotion of bicycle and pedestrian trips
- Access management and use charging
- Parking Management



### **Indicative SUMP measures (2/4)**

#### 3. Clean vehicles and fuels

- Upgrade of Public Transport fleet
- Hybrid and electrical private cars
- Clean fuels and transport infrastructures

#### 4. Intelligent Transport Systems - ITS

- Public Transport applications on ITS
- ITS for monitoring, management and enforcement
- Real time information provision



### **Indicative SUMP measures (3/4)**

#### 5. Safety and Security

- Safer road corridors, bicycle and pedestrian roads
- Improvement of safety and security feeling for pedestrians and vulnerable users

#### **6. Flexible Transport Systems**

- Improvement of transport services
- Fair and efficient pricing of services
- Accessibility improvement
- Multimodality



### **Indicative SUMP measures (4/4)**

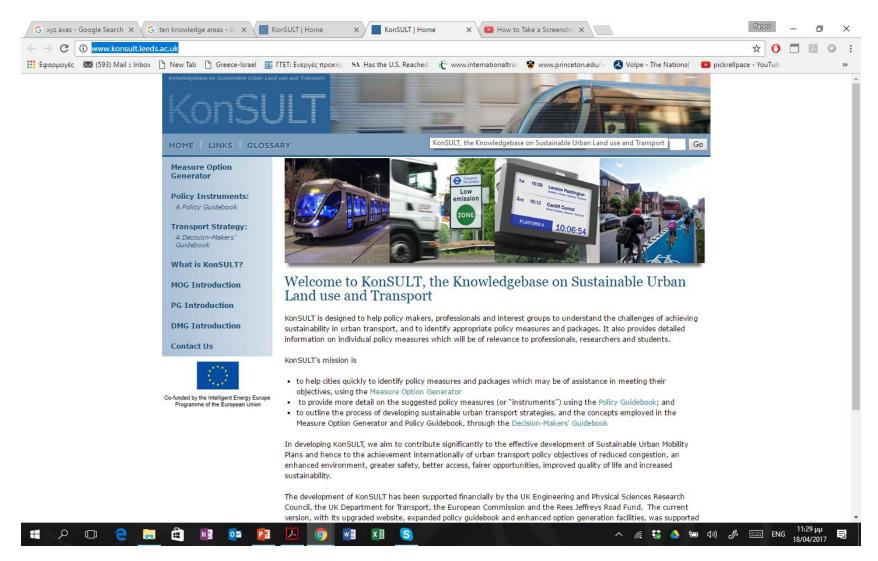
#### 7. Reduce of Car usage through shared economies

- Bicycle sharing
- Car-sharing
- Car-pooling

#### 8. City logistics

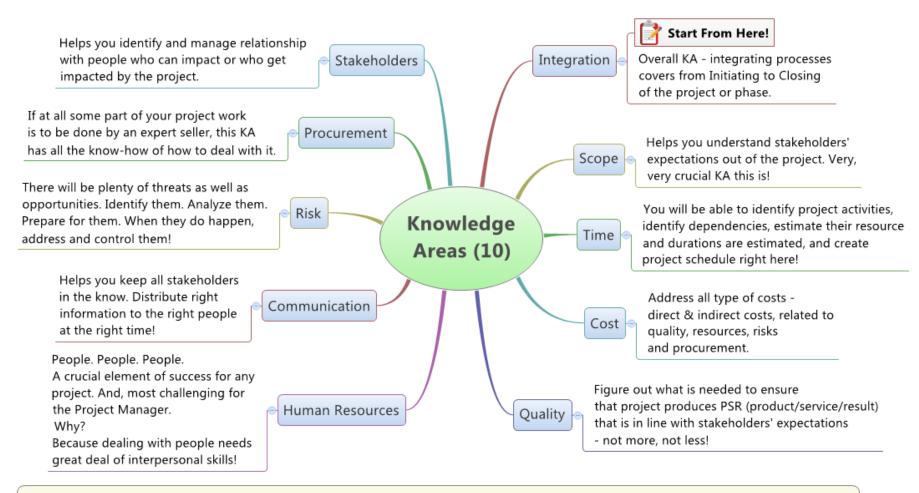
- Optimum distribution of goods
- Time plan for distribution of goods
- Fleet management
- Clean vehicles

# A toolkit for measures' selection regences



## The 10 knowledge areas







To Remember, use the mnemonic:

"Integrating Scope and Time will Cost our Quality Human Resources to Communicate with a Risk of Procuring Stakeholders!"

# InnovaSUMP **Interreg** Europe



Thank you!



Panagiotis Papaioannou (papa@civil.auth.gr)

Questions welcome



**Ioannis Politis** (pol@civil.auth.gr)







THESSALONIKI

ARISTOTLE

**UNIVERSITY OF** 



