







### **HELIUM Action Plan – Liverpool Partnership UK**

# The Implementation of "Health and Care Network Kempen" and "Patient Innovation" Good Practices in the UK

This action plan was formulated and agreed with the Liverpool Partners RSG. This process was completed in September 2018

#### **Liverpool John Moores University (LJMU)**

Liverpool John Moores University has developed an ENoLL accredited open innovation environment or 'living lab' through working with people with dementia and is working with different groups at local, national and transnational level. LJMU has significant presence in LCR due to its internationally recognised R&I capacities with an impact beyond academia, benefiting individuals, communities, industry and policymakers throughout UK and worldwide. Relying on its practical experience in living lab approach and open innovation environment (which facilitates the development and testing of economically viable innovations for people living with dementia), LJMU is well positioned to lead the Task Force "Creating Innovation". LJMU aims to learn from European good practices in relation to strengthening and scaling up living labs, this learning will be based on innovation projects in health & wellbeing, which align to the ambitions of the ESIF Strategy.

# **Liverpool City Region Local Enterprise Partnership (LCR LEP)**

Liverpool City Region Local Enterprise Partnership is one of 39 LEPs in England to support economic development, help business growth, and create jobs across LCR. It is formed through an extensive partnership with 500+ members, incl. businesses, local authorities, central government bodies, Chambers of Commerce, universities and other business organisations. LCR LEP developed LCR's ESIF Strategy and Innovation plan (IP) with a role of coordinating and supporting the implementation of EU investments to ensure their contribution to LCR's development needs. Building on a strong record of accomplishment of effective delivery and partnership, the LEP is responsible for the implementation of ESIF Strategy in LCR and will ensure that all sources of public funding are effectively aligned and act as a lever for additional private investment.

#### **Objectives of the HELIUM**

The overall aim of the project is to improve policy instruments by increasing efficiency of public funding for health innovation. The key objective of the project is to explore and identify good practices, investigate how practices can be implemented to scale-up living labs/uptake of innovation. In terms of a policy instrument LJMU and LCR LEP have focused their activities on the policy document (EU Structural and Investment Funds (ESIF) Strategy 2014-2020 of Liverpool City Region), which was the key policy framework when the application for the Helium project was submitted and has been used to identify regional needs in health innovation.

The ESIF strategy aims to maximise investment opportunities and tackle barriers of growth in LCR with the help of EU funding. It sets five priority areas, one of them being the "Innovation









Economy": this portfolio supports translating LCR's strengths in specific sectors, incl. Life Sciences, Healthcare & Bio-Medical into innovation, growth and employment opportunities. Measures will seek to create a strong and effective innovation ecosystem, e.g. by increasing access to open innovation for universities and private companies, and to accelerate commercialisation of R&D by suitable facilities and finance environment.

Planned interventions include the development of open access user test facilities, R&D centres/business interfaces, facilities to support collaborative research, commercialisation, focusing also on health innovation. Financial incentives, e.g. innovation vouchers and innovative public procurement are also envisaged. Since the amount of EU funds from which LCR benefits from has reduced recently in comparison to previous years' allocation, it is crucial, that it is used effectively and efficiently, maximizing impact and ensuring complementarity with other funds. Considering that, the wellbeing of an ageing society forms a key social challenge, while LCR has significant strengths in innovation & technology related to health, exploiting them with targeted measures based on best European practices can increase the achievable positive outcomes of the Strategy.

Despite its strengths, LCR faces considerable challenges as well: average GVA/capita around the time of submission of the Helium application was only 75% of the national average, partly due to demographic characteristics. Its population aged over 65 is growing, resulting in higher dependency rate. LCR needs to explore innovative ways to address the challenges of an ageing population, from health provision and prevention to assisted living and the use of technology. LCR also has low business density and business start-up rates compared to national averages. Establishing a culture of enterprise, improving knowledge and skills, access to finance and business innovation are key factors to be improved. LCR needs to support businesses to effectively apply new technologies and foster its ability to turn academic research into commercial innovation by stimulating the level of R&D and improving collaboration between industry & research. A more coordinated financing environment is required, as the poor connectivity between sector networks and the investment community is a key weakness in LCR's innovation ecosystem.

Based on the above strengths and challenges, LCR's ESIF Strategy identified the need to invest in exploitation of science, innovation and technology assets, including those in bio & life sciences, world leading capacity in the pharma sector, and opportunities arising from health and social innovation. Possibilities for accelerating and scaling up innovation excellence, commercialisation of R&D and innovation driven business need to be explored.

During the course of the Helium project, the LCR Strategic Investment Fund (SIF) Strategy document was developed, with health and life sciences sections reflecting the (1) HELIUM SWOT Analysis conducted as the start of the project, and (2) wider learning from Belgian/Netherland's "Health and Care Network Kempen", Portuguese "Patient Innovation" and wider GPs. In due course, a LCR Local Industrial Strategy will be developed with learning from HELIUM considered.

LCR SIF strategy covers multiple sectors and has multiple influences, including the ESIF strategy and subsequent Growth Strategy for the region. Elements of the SWOT (undertaken









to assess ESIF strategy) reflected in the health/life science aspects of the SIF strategy develop concepts including:

- Alignment of activities to societal need/evidence base to maximise impact
- Expanding/improving business links via world-class research and healthcare facilities
- Improved links between sectors
- Alignment of business support activity (i.e. one of the primary purposes of SIF)
- Development knowledge-economy opportunities for LCR graduates

Given that the UK is sheduled to leave the EU, with areas to be negotiated, it is difficult to predict the influence on future ESIF strategy. However, LCR HELIUM project partners are working to secure further, local ERDF funding, applying learning from the first phase of HELIUM to the new project application. In addition, partners met with the LCR ESIF committee in March 2019 to improve their understanding and application of key learnings from the project. Learning includes developing concepts around citizen involvement — championed locally and developed through learning about the Patient Innovation GP. Clearly, GPs from the UK that are being implemented by other HELIUM project partners will influence ESIF developments in their areas.

The Local Industrial Strategy is yet to be developed, but the LEP will push for health to be central to the strategy during the consultation period, in terms of innovation, R&D, investment, workforce productivity, citizen involvement etc. The Local Industrial Strategy (as with the SIF strategy) will be influenced by the ESIF strategy and the other regional strategies. In addition, the UK Shared Prosperity Fund will be developed to replace ESIF, but again full consultations have yet to start, and project partners will press for health to be central to the fund.









# Overview of the RSG process

A series of Regional Stakeholders Group (RSG) meetings with 21 key stakeholders from 14 different organisations were held from April 2016 to September 2018 to discuss good practices in health innovation in Liverpool City Region.

S/N	Name	Name of organisation
1	Grahame Smith	Liverpool John Moores University
2	Andrew Rose	Liverpool City Region Local Enterprise Partnership
3	Jenny Preston	Alder Hey Hospital/National Institute for Health Research
4	Leigh Thompson	Halton Clinical Commissioning Group
5	Keith Wilson	Liverpool Heart and Chest Hospital
6	Adrian Quinn	Wirral Council/Liverpool City Region Integrated Commissioning
7	Chris Morland	Citrus Suite
8	Steve Donovan	Citrus Suite
9	Savvas Neophytou	Deepbridge Capital
10	Rosemary Kay	eHealth Cluster
11	Howard Rose	Mast Group
12	Nicola Christie	Liverpool City Region Local Enterprise Partnership
13	Jason Taylor	Alder Hey Innovation, Alder Hey Hospital
14	Thanh Trung Nguyen	Liverpool John Moores University
15	Neil French	University of Liverpool
16	Nicola Wilson	The Northern Health Science Alliance
17	Paul Clitheroe	NHS Liverpool CCG
18	Daz Greenop	Liverpool John Moores University
19	Bibha Simkhada	Liverpool John Moores University
20	Shirley Hannan	The Northern Health Science Alliance Ltd
21	James Noakes	Energy & Smart City, City of Liverpool
22	Lynn Donovan	Citrus Suite
23	Laura Kelly	Liverpool John Moores University









#### **SWOT** of Regional Innovation Landscape (regional needs)

The LJMU and LCR LEP identified the strengths and weaknesses of the regional innovation landscape through a two-phase SWOT analysis of the ESIF document (strength, weakness opportunity and threat analysis) (SWOT 1 and SWOT 2). This analysis process provides a clear overview of the current situation to develop action plans for improvement. Both partners worked collaboratively with a regional stakeholder group (RSG). The RSG worked closely with LJMU and LEP to understand and articulate regional needs and ambitions framed by the aim to learn from good European practices, which strengthen and scale-up living labs, are aligned to the ESIF Strategy and will in turn influence and improve the ESIF policy instrument. The LJMU and LEP also have an ambition to develop underpinning data models, extend models to new areas, market success cases and extend them to other locations.

#### **SWOT-1**

Strengths	Weaknesses
(max.5)	(max.5)
S1. Collaborative ecosystem (particularly around elements of health), including SMEs/Large companies, Universities and Health sector (RIS – SME collab)	W1. Deficit in City Region business base compared to nationally and lower business start-up rates than nationally W2. Skills shortages/unskilled
S2. Strong international brand – cultural and sporting (Yes but needs to brand beyond these)	W3.Low economic activity/productivity compared to nationally
S3. Significant knowledge assets including Sci- Tech Daresbury and The Knowledge Quarter. Excellence in HE and FE sector, with particular research specialism	W4. NHS innovation uptake slow (nationally) W5. Public R&D expenditure low (RIS)
S4. Inherent sector strengths in advanced manufacturing, life sciences, low carbon, digital & creative, maritime & logistics and visitor economy/cultural sector & health and social care provision  S5. History of social innovation	
55. History of social illitovation	
Opportu	nities
(max.	5)

(max.5

- O1. The potential to build a larger, nationally significant and differentiated innovation economy
- O2. Development of partnership working between industry and academia
- O3. Realignment of local and regional health resources and Increased integration between health and social care
- O4. Development of science parks, bio-campus and innovation centres
- O5. Improve lives of population





ST strategies (max.3)





WT strategies

(max.3)

SO strategies	WO strategies	
(max.3)	(max.3)	
<ol> <li>Develop the collaborative innovation ecosystem         <ul> <li>grow businesses and the sector, increase</li> <li>employment, increase skill level as global</li> <li>healthcare spending in increasing (S1, O1, O4).</li> </ul> </li> <li>Use the Liverpool brand to promote the LCR science and technology through initiatives e.g. skill development (S2, O1).</li> <li>Improve the lives/health of the local population through healthcare innovation and realignment of health and care services (S3, S4, S5, O2, O3, O5).</li> </ol>	<ol> <li>Economic challenges posed by low GVA / GDP and low business density, allied with opportunities to increase trade, enter new markets, and maximize benefits from the International Festival of Business in 2014/2016 (W1,W3, O1).</li> <li>The need to address significant skills gaps, tackle high levels of youth employment, and get 46,200 residents into employment in order to achieve employment rates equivalent to national averages. (W2, W3,O3,O5)</li> <li>To improve housing quality/health, there is opportunity for the City Region to invest to support sustainable economic development (W3,O1)</li> </ol>	
Threa	its	
(max.	5)	
T1. Ageing population with significant implications for the labour force (shortage of 30-44 year olds/Loss of skills)		
T2. Continued global economic fragility impacting o sustainability)	n growth opportunities (health economy	
T3. Limited high-skilled opportunities impacting on	graduate retention	
T4. Brexit uncertainty		
T5. Pressure on care and health workforce (as result	of ageing population)	









- 1. Harness and exploit knowledge assets and Liverpool brand, to stimulate high growth, innovation-based businesses and new business models. Facilitate direct engagement and collaborative research between research institutions and SMEs to boost the application of knowledge and innovation through Open Innovation and commercialisation of new products and processes (S1,S3,S4,T2,T3)
- 2. Increase higher level skills to support innovation to enhance the City Region's attractiveness and to develop the capacity of existing businesses, in line with LCR Employment and Skills Board priorities (\$1,\$\$S4,\$\$T1,\$\$T3)
- 3. Use sector strength and leadership to insulate LCR against Brexit and economic challenge (S3, S4, T2, T4).

- 1. Remove barriers to employment, including transport and skills, and align investments with partners (W2,W3,T2,T4)
- 2. Support employees and residents to achieve skills and qualifications linked to growth sectors and sectors with significant vacancy volumes, as identified by the Employment and Skills Board's annual skills priorities (W1, W2, W3, T1,T3, T5).
- 3. Introduce process to accelerate the uptake of health system innovation to relieve pressure on NHS/Care workforce (W4, T5).









# SWOT-2

Strengths	Weaknesses
(max.5)	(max.5)
1. Articulates priorities for Innovation Economy, science and innovation smart specialisation areas of focus 2. World-leading expertise in Advanced Materials, Infectious Disease and Personalised Health research 3. Indicative initiatives to address e.g. dev R&D centres, open innovation 4. Global research and business links 5. Recognition as health/care innovation as area of potential growth	1.Funding/commissioning elements not sufficiently strong 2.Links between sectors (e.g. health and digital, health and energy) not strong enough 3.Insufficient data underpinning smart specialisation (business, university, community need, RIS etc ) 4.Inconsistent engagement of public sector care and health and industry across LCR 5.Unaligned business support activity
Opportunities	Threats
(max.5)	(max.5)
1.Opportunity to scope out areas of focus more 2.Align to societal need/evidence base to maximise impact 3.Expanding/improving business links via world-class research and healthcare facilities 4.Raising Liverpool knowledge quarter profile nationally and internationally 5.Liverpool City region recognised as smart health thought leader	1. Brexit uncertainty 2.Uniformity of approach with other regions 3. Lack of Potential political focus away from Northern Powerhouse concept and the need to ensure strong political lobbying 4.Not enough knowledge-economy opportunities for LCR graduates 5.Continued austerity and public sector cuts









#### The process of identifying good practices

The partnership identified 19 potential good practices (GPs) through a stakeholder engagement process and explored 13 GPs guided by the features of good practice within the health innovation template. This template was underpinned by a scoring criteria developed from best practice work in the public health field (Ng and de Colomban, 2015).



After a first round selection process, the partnership completed the HELIUM good practice template to capture details on each good practice. The use of good practice features in the selection process helped the partnership to identify potential good practices in the region, which would ultimately give focus to the learning from others stage of the project. Furthermore, the overall process helped the partnership avoid duplicating the practices, which already exist in LCR.









S/N	Title of Good Practices	Innovatio n phase	Key Activities
1	eHealth Cluster	Uptake	Develop sustainable technology supporting universal health needs and support growth in eHealth and make the most of the resources and expertise in the Liverpool City Region
2	Liverpool Care Home Partnership CIC	Creating	Monthly meeting to share information and best practice
3	Liverpool Home Care Partnership CIC	Creating	Provision of technology pilots over the first 12 months
4	Health Technology at Scale	Scouting	Tender and evaluation of technology products.  NHS Liverpool CCG has developed a digital innovation programme focusing on real world solutions for professionals and patients.
5	Health Service Innovation & Design	Uptake	Liverpool CCG and Shropshire Council Business Design Team (BDT) are working together to bring knowledge and expertise from digital innovation to social innovation to improve people's health and wellbeing.
6	Mi Person Held Record	Creating	Platform development, Identification of tools and applications, interoperability
7	Mi Smart House & Consumer Markets	Valorising	Signposting, Information, Knowledge Tranfer, Market disruption
8	Digital Hubs and Champions	Uptake	Help people find a reason to be online
9	Active Citizens aka Community Champions	Uptake	Mi community champions is community driven activity and covers a range of areas e.g. education, learning, employment and training, housing and health. Messages about well-being, self-care and technology are taken out by active citizens
10	Physical Activity Strategy	Uptake	FitforMe is a programme aimed at physically activating 30,000 Liverpool citizens via various community engagement, social networking and new technologies
11	Happy Older People (HOP) Network	Uptake	Various inc network meetings, newsletters, design workshops
12	Regional economic policy and activities reflecting health and life science sectors	Scouting	Smart specialisation approaches identified health and life sciences as important growth sectors for the region.
13	Patient Public Involvement and Engagement in Research and Innovation Development at Alder Hey	Scouting	Diverse activities around children to explore issues in research and developments to improve numerous research projects and products









14	Centre for Collaborative Innovation in Dementia	Uptake	Enabling people to use best practices in Dementia and other long-term conditions. Enhanced different activities through living lab approach.
15	Innovation Scouts	Scouting	The Innovation Scout is a vibrant community of practice that gives an opportunity to begin to build a culture of innovation across our system.
16	LCR Combined Authority Single Investment Fund (SIF)	Scouting	Unlock the economic potential and accelerate growth within the LCR. The fund will be invested, in particular, in projects that generate a 'return'.
17	ORCHA Ltd	Uptake	It provides independent review and ranking of care and health smartphone software applications. To undertake its reviews, the platform uses a clinically and academically validated framework to thoroughly assess apps and present the results in an easy to search app database.
18	STOPandGO	uptake	The STOPandGO consortium comprises European buyers and experts to trial new ways of commissioning innovative technology products and services that improve the quality of the lives of frail and dependent elderly people and to help and support their carer.
19	Acorn Cofoundery	Scouting innovation & Creating innovation	A partnership brings together the knowledge and expertise of the award-winning Alder Hey Innovation Hub with Nova, Liverpool's leading digital innovator, and commercial experts Deepbridge Capital to provide clinical, startup, and technical expertise to Clinical Entrepreneurs through a process to take and bring their idea to market.

As part of the HELIUM project, the partnership was cognisant that each project partner would need to implement at least one good practice from another region. As part of this process, the project partners held a series of interregional seminar in project partners region, which provided an opportunity learn and share health innovation activities from other regions. Moreover, all project partners organised a staff exchange programme, which provided an opportunity to learn in more depth the good practices chosen for implementation – action-planning process.









# Action Planning: Creation of an Initiative to Support Patient/Public-Led Innovation and a Regional Health and Care Network. (The Implementation of "Health and Care Network Kempen" and "Patient Innovation" Good Practices in the UK)

Liverpool John Moores University (LJMU) and Liverpool City Region Local Enterprise Partnership (LCR LEP) assessed the regional innovation landscape through the SWOT process (SWOT 1 and SWOT 2) shaped by the priorities and ambitions of the Liverpool City Region EU Structural and Investment Funds (ESIF) Strategy 2014-2020. This process providing provided a clear analysis of the current situation in which to develop action plans that would influence and improve the policy instrument and meet the aims and ambitions of the HELIUM project. In addition, the action plan encompasses the regional needs and ambitions of the Liverpool partnership, with a focus on learning from other European good practices (in health and wellbeing), using this learning to improve policy instruments, and strengthening operational capacity and the scale-up of living labs across the region.

More recently, regional economic policy has been influenced through the preparation of the LCR Growth Strategy, LCR SIF Strategy and over the coming months, a Local Industrial Strategy will be developed (please see page 2 and 3 above for further information).

The Liverpool partnership during phase one developed an action plan for two good practices:

- 1. Patient Innovation
- 2. Health and Care Network Kempen

These two good practices identified through a robust and democratic process arose out the SWOT analysis process and the learning from others exercise (staff exchange). Identifying and then prioritising other regions good practices was wholly dependent on the support of Regional Stakeholders Group (RSG) who actively engaged in a democratic voting exercise. It was agreed by the RSG that these initiatives would strengthen the current living lab approach within the region by connecting fragmented co-creation activities across health through a proactive networking of user-centric organisations and other quadruple helix partners.

The action plan will guide the development of stakeholder networks, with open innovation events held to shape how the network will work to develop a sustainable business model. Aligned to phase two of the HELIUM project the implementation of the pilot actions will be monitored and analysed in in depth during the final semester.









CREATION OF INIT	IATIVE TO SUPPORT PATIENT/PUBLIC-LED INNOVATION
REGION	UK (Liverpool John Moores University (LJMU) and Liverpool City Region Local Enterprise Partnership (LCR LEP)
	Contact details:  LJMU: Dr Grahame Smith ( <u>G.M.Smith@ljmu.ac.uk</u> )  LCR LEP: Dr Andrew Rose ( <u>andrew.rose@liverpoollep.org</u> )
POLICY INSTRUMENT	Policy Instrument specified in the Helium application: EU Structural and Investment Funds (ESIF) Strategy 2014-2020
	Given that the UK is sheduled to leave the EU, with areas to be negotiated, it is difficult to predict the influence on future ESIF strategy, with no revisions going to be made to the current document and the development of future documents unclear. Clearly, UK project partners cannot influence the current situation, which arose after funding was secured. However, LCR HELIUM project partners are working to secure further, local ERDF funding, applying learning from the first phase of HELIUM to the new project application. In addition, partners met the LCR ESIF committee in March 2019 to improve their understanding and application of key learnings from the project. Learning from the Patient Innovation GP includes increasing patient/public involvement in health and care innovation and commercialisation in general, specifically increasing the skills level of patient/public innovators and their access to funding. Clearly, GPs from the UK that are being implemented by other HELIUM project partners will influence ESIF developments in their areas.
AMBITION(S) OF THE REGION	<ul> <li>Learn good European practices on strengthening and scaling up living labs</li> <li>Ensuring future sustainability and commitment to the good practices implemented in the region</li> <li>Improve policy instruments</li> <li>Develop underpinning data models</li> <li>Extend models to new areas</li> <li>Market successful case studies and extend them to other locations</li> </ul>
SELECTED GOOD PRACTICE FROM OTHER REGION	Patient Innovation from Portugal









32	100		
LINK GP /	KEY	BARRIERS	KEY ACTIVITIES
REGIONAL	PARTNERS		
AMBITION(S)			
How does the	Identify key	Which barriers do	Which key activities and/or
selected good	partners to	you have to	actions will you undertake to
practice contribute	introduce the good	overcome in your	implement the good practice?
to the ambition of	practice in your	region to implement	-Meetings with LCR
your region?	own region	the GP?	Combined Authority
-Patient public	1. Who are the key		colleagues and ESIF
involvement and	influential?	-Resources/Funding	committee to ensure that they
engagement.	-Portuguese team	-Engaging members	understand Helium
-Strengthen Living	that developed the	of the public and	programme, GPs and action
Lab (LL)	approach	upskilling them	plans. Key to securing future
activities.	-Members of the	-Engaging	financial/political support for
-Improve policy	public	professional services	initiative and implementation.
instruments	-patients	colleagues	-Develop Business
	-carers	-Engaging	Model/Apply for funding
What are the		Academics, NHS,	(hold meetings with partners
benefits or	-Professional	industry, local	to develop ideas). Effective
outcomes the	services	government	business planning is essential
region would	(finance/regulatory	(including those that	to maintaining the initiative.
expect to see as a	affairs	lead on employment	Funding for IT system to be
result of the	professionals)	and skills).	considered in future, but
introduction of the	-Academic units	-Engaging	considered not essential
<u>GP?</u>	(REF	colleagues that	initially
-Empower patients	consideration)	developed the	-Engagement of patient/carer
and carers through	-Industry	approach	innovators/ database
development of	(including Social		development: central to GP to
solutions to	Enterprises)	What are the	ensure that potential
address their own	-NHS and Social	potential risks for	innovators are identified and
health needs	Care	implementing the	innovations are brought
-Strengthen	-Local Enterprise	<u>GP?</u>	forward.
entrepreneurship	Partnership		-Develop
in health and care,	(LEP)/LCR	-Sustainability	management/coordinating
providing skills	Combined	-Challenges	group for initiative. Central
and training to	Authority and	associated with	to ensuring that events
non-traditional	local government	product development	organised and activities
health innovators	-Innovation	and	supported
-Potentially	Agency	commercialisation	-Coordinate/hold regional co-
increase company	2 3371-1 4	-Disengagement of	development events. Key
formation and job	2. Which target	traditional	activity to showcase
creation.	group is most	innovators	innovations, support network
-Collaboration	affected by the	(academics, NHS	development and ensure
between patients	implementation of	and industry)	support provided
the public and	the GP?		-Coordinate regional
carers and wider			experts/companies to help









academic, NHS	- Members of the		support development of
and industry	public		innovations through
innovators to			innovation cycle. Linked to
develop user	3. Other		activity above
centric innovation.	- Those others		-Assess the impact of the
-Develop policy.	listed above		initiative: key to evaluating
			activities
Which alternative			
good practices in			Who will be dedicated to
your own region			these activities?
contribute already			
(partially) to the			LJMU, LEP, other partners
ambition of your			
region?			What will you do the find the
-Centre for			financial resources?
collaborative			
Innovation in			-There is no ring-fenced
Dementia (CCID)			funding to support Good
-Existing			Practice implementation as
companies that			part of the LCR ESIF
have been started			strategy, so we have applied
by patients or			to a range of funding bodies,
carers.			with applications made to UK
How can existing			funders Nesta and Wellcome
good practices link			Trust. Further applications
to the new GP?			for local, regional or national
-Strengthen LL			sources and support from
- Broaden the			commercial sources/socially
CCID LL			focussed investments will be
activities in LCR			considered.
health ecosystem.			
	KEY	CRITICAL	POLICY
	RESOURCES	SUCCESS	RECOMMENDATIONS
		FACTORS	









# to introduce the good practice in your own region

# 1. Financial resources (dependent on scale, initial project application £240,000/3 year programme without portal development) -Staff salary -event costs -Marketing material - networking meeting costs -Portal costs (if required) Funds not secured as of Mar 2019 (not available via LEP), so grant applications to external organisations have been/will be prepared

- 2. Human resources
- -Co-ordinator (dependent on scale)
- 3. Other

# Which are the critical success factors for implementation? -Collaborative work (Bring people from different sectors to work together) -Product development and commercialisation -Skill development. - Job creation

- Based on the description of barriers and critical success factors: which preliminary policy recommendations would you make?
- 1. Direct influence from Patient Innovation on policy: Colleagues who lead on skill and job creation should be open to opportunities for patients/public to enhance their skill level through innovation programmes.
- 2. Direct influence from Patient Innovation on policy:
- 3. Direct influence from Patient Innovation on policy: Through strategies and actions, policy makers should encourage patient-public involvement and engagement in health and care service design/innovation and coproduction of resources. Strategies/actions should also encourage professional groups to support patient/citizen-focussed approaches.
- 4. Direct influence from Patient Innovation on policy: Develop more opportunities for funding for patient/citizen-focussed innovation from LCR organisations

Boost patient and public engagement in health and care sector and support available throughout the innovation cycle to commercialisation









CREA	ATION OF A REGIONAL HEALTH AND CARE NETWORK
REGION	UK (Liverpool John Moores University (LJMU) and Liverpool City Region
	Local Enterprise Partnership (LCR LEP)
	Contact details:
	LJMU: Dr Grahame Smith (G.M.Smith@ljmu.ac.uk)
DOLLOW	LCR LEP: Dr Andrew Rose (andrew.rose@liverpoollep.org)
POLICY INSTRUMENT	Policy Instrument specified in the Helium application:
INSTRUMENT	EU Structural and Investment Funds (ESIF) Strategy 2014-2020
	Given that the UK is sheduled to leave the EU, with areas to be negotiated,
	it is difficult to predict the influence on future ESIF strategy, with no
	revisions going to be made to the current document and the development of
	future documents unclear. Clearly, UK project partners cannot influence the
	current situation, which arose after funding was secured. However, LCR
	HELIUM project partners are working to secure further, local ERDF
	funding, applying learning from the first phase of HELIUM to the new
	project application. In addition, partners met with the LCR ESIF committee
	in March 2019 to improve their understanding and application of key
	learnings from the project. Learning from the H&C Network Kempen GP
	includes increasing SME involvement in health and care innovation and
	commercialisation in general, specifically increasing the skills level of
	SME/wider health system staff and SME access to funding. In addition,
	network formation to stimulate company scale-up and health system
	innovation and coordination should be stimulated. Clearly, GPs from the UK
	that are being implemented by other HELIUM project partners will
	influence ESIF developments in their areas.
AMBITION(S)	Learn good European practices on strengthening and scaling up
OF THE	living labs (LL)
REGION	Ensuring future sustainability and commitment to the good practices
	implemented in the region
	Improve policy instruments
	Develop underpinning data models
	Extend models to new areas
	Market success cases and extend them to other locations
SELECTED	Health and Care Network Kempen from Belgium
GOOD	
PRACTICE	
FROM	
OTHER	
REGION	









			UNIVERSITY
LINK GP /	KEY	BARRIERS	KEY ACTIVITIES
REGIONAL	<b>PARTNERS</b>		
AMBITION(S)			
How does the	Identify key	Which barriers do	Which key activities and/or
selected good	partners to	you have to	actions will you undertake to
practice contribute	introduce the	overcome in your	implement the good practice?
to the ambition of	good practice	region to	-Meetings with LCR Combined
your region?	in your own	implement the GP?	Authority colleagues and ESIF
-Strengthen Living	region		committee to ensure that they
Lab (LL) activities.	1. Who are the	-	understand Helium programme,
-Patient public	key influences?	Resources/Funding	GPs and action plans. Key to
involvement and	-Liverpool	-Engaging SMEs,	securing future financial/political
engagement.	John Moores	health and care and	support for initiative and
-Building	University	other colleagues to	implementation.
Networking.	-University of	enhance health	-Develop Business Model/Apply
-Improve policy	Liverpool	ecosystem.	for funding (hold meetings with
instruments	(Academic	-Engagement of	partners to develop ideas).
	institution)	patient/public	Effective business planning is
What are the	-Local	- Collecting matrix	essential to maintaining the
benefits or	Enterprise	to understand or	initiative
outcomes the	Partnership	demonstrate value	-Set up database of organisations
region would	(LEP)		and patient representatives
expect to see as a	-Innovation	What are the	working or volunteering in health
result of the	Agency	potential risks for	and care sector. Central to the
introduction of the	-Innovation	implementing the	implementation of the GP to
GP?	Scout	GP?	ensure that contacts can be
-Develop a unique	-SMEs		engaged and brought together for
and wider network	-Wider NHS,	-Sustainability	events/to collaborate.
working in health	Social Care,	-commitment of	-Develop
and care sector	business and	members	management/coordinating group
-Strengthen	Academic		for initiative. Central to ensuring
entrepreneurship in	partners		that events organised and
health and care			activities supported
-Link education	2. Which target		-Hold meeting/public forums to
and job market in	group is most		support the initiative or for
health and care.	affected by the		feedback. Central to ensuring that
-Wider	implementation		colleagues are brought together to
collaboration	of the GP?		share ideas and collaborate.
between academic			-Map relevant health/innovation
institution, health	- Health and		activity. Key to ensuring that new
and care org to	social care		initiatives do not duplicate
develop user	workers,		existing ones, and to ensure
centric innovation.	patients and		appropriate colleagues engaged.
-Develop support	members of the		-Assess the impact of the
mechanism to	public		initiative: key to evaluating
identify and share	including		activities









			,
good practice in	carers and		
health and care	students,		Who will be dedicated to these
sector	Academcs,		activities?
	Company		
Which alternative	employees		LJMU and LEP
good practices in			
your own region			What will you do the find the
contribute already	3. Other		financial resources?
(partially) to the	- Patient Public		
ambition of your	representatives		- There is no ring-fenced funding
region?			to support Good Practice
-Centre for			implementation as part of the
collaborative			LCR ESIF strategy, so
Innovation in			applications for local, regional or
Dementia (CCID)			national sources (Nesta and
How can existing			Wellcome Trust) will be
good practices link			developed and support from
to the new GP?			commercial sources/socially
-Strengthen LL			focussed investments will be
- Broaden the			considered. After pilot phase, the
CCID LL activities			Network will potentially follow a
in LCR health			membership model and be
III LCK Health			
accervators			arrange to describe a constitution of the
ecosystem.			supported by consultancy fee
ecosystem.			supported by consultancy fee through living lab.
ecosystem.			
ecosystem.	KEN	CDITICAL	through living lab.
ecosystem.	KEY	CRITICAL	through living lab.  POLICY
ecosystem.	KEY RESOURCES	SUCCESS	through living lab.
ecosystem.	RESOURCES	SUCCESS FACTORS	through living lab.  POLICY RECOMMENDATIONS
ecosystem.	to introduce the	SUCCESS FACTORS Which are the	POLICY RECOMMENDATIONS  Based on the description of
ecosystem.	to introduce the good practice	SUCCESS FACTORS Which are the critical success	POLICY RECOMMENDATIONS  Based on the description of barriers and critical success
ecosystem.	to introduce the good practice in your own	SUCCESS FACTORS Which are the critical success factors for	POLICY RECOMMENDATIONS  Based on the description of barriers and critical success factors: which preliminary policy
ecosystem.	to introduce the good practice	SUCCESS FACTORS Which are the critical success factors for implementation?	POLICY RECOMMENDATIONS  Based on the description of barriers and critical success factors: which preliminary policy recommendations would you
ecosystem.	to introduce the good practice in your own region	SUCCESS FACTORS  Which are the critical success factors for implementation? -Collaborative	POLICY RECOMMENDATIONS  Based on the description of barriers and critical success factors: which preliminary policy
ecosystem.	to introduce the good practice in your own region  1. Financial	SUCCESS FACTORS  Which are the critical success factors for implementation? -Collaborative work (Bring	POLICY RECOMMENDATIONS  Based on the description of barriers and critical success factors: which preliminary policy recommendations would you make?
ecosystem.	to introduce the good practice in your own region  1. Financial resources	SUCCESS FACTORS  Which are the critical success factors for implementation? -Collaborative work (Bring partners from	POLICY RECOMMENDATIONS  Based on the description of barriers and critical success factors: which preliminary policy recommendations would you make?  1. Direct influence from H&C
ecosystem.	to introduce the good practice in your own region  1. Financial resources (activities	SUCCESS FACTORS  Which are the critical success factors for implementation? -Collaborative work (Bring partners from different sectors to	POLICY RECOMMENDATIONS  Based on the description of barriers and critical success factors: which preliminary policy recommendations would you make?  1. Direct influence from H&C Network Kempen on policy:
ecosystem.	to introduce the good practice in your own region  1. Financial resources (activities protentilly of	SUCCESS FACTORS  Which are the critical success factors for implementation? -Collaborative work (Bring partners from different sectors to work together) to	POLICY RECOMMENDATIONS  Based on the description of barriers and critical success factors: which preliminary policy recommendations would you make?  1. Direct influence from H&C Network Kempen on policy: Through strategies and actions,
ecosystem.	to introduce the good practice in your own region  1. Financial resources (activities protentilly of similar scale to	SUCCESS FACTORS  Which are the critical success factors for implementation? -Collaborative work (Bring partners from different sectors to work together) to develop products	POLICY RECOMMENDATIONS  Based on the description of barriers and critical success factors: which preliminary policy recommendations would you make?  1. Direct influence from H&C Network Kempen on policy: Through strategies and actions, policy makers should encourage
ecosystem.	to introduce the good practice in your own region  1. Financial resources (activities protentilly of similar scale to Patient	SUCCESS FACTORS  Which are the critical success factors for implementation? -Collaborative work (Bring partners from different sectors to work together) to develop products and improve links	POLICY RECOMMENDATIONS  Based on the description of barriers and critical success factors: which preliminary policy recommendations would you make?  1. Direct influence from H&C Network Kempen on policy: Through strategies and actions, policy makers should encourage network formation to stimulate
ecosystem.	to introduce the good practice in your own region  1. Financial resources (activities protentilly of similar scale to Patient Innovation	SUCCESS FACTORS  Which are the critical success factors for implementation? -Collaborative work (Bring partners from different sectors to work together) to develop products and improve links across the	POLICY RECOMMENDATIONS  Based on the description of barriers and critical success factors: which preliminary policy recommendations would you make?  1. Direct influence from H&C Network Kempen on policy: Through strategies and actions, policy makers should encourage network formation to stimulate company scale-up and health
ecosystem.	to introduce the good practice in your own region  1. Financial resources (activities protentilly of similar scale to Patient Innovation application:	SUCCESS FACTORS  Which are the critical success factors for implementation? -Collaborative work (Bring partners from different sectors to work together) to develop products and improve links across the infrastructure	POLICY RECOMMENDATIONS  Based on the description of barriers and critical success factors: which preliminary policy recommendations would you make?  1. Direct influence from H&C Network Kempen on policy: Through strategies and actions, policy makers should encourage network formation to stimulate company scale-up and health system innovation and
ecosystem.	to introduce the good practice in your own region  1. Financial resources (activities protentilly of similar scale to Patient Innovation	SUCCESS FACTORS  Which are the critical success factors for implementation? -Collaborative work (Bring partners from different sectors to work together) to develop products and improve links across the	POLICY RECOMMENDATIONS  Based on the description of barriers and critical success factors: which preliminary policy recommendations would you make?  1. Direct influence from H&C Network Kempen on policy: Through strategies and actions, policy makers should encourage network formation to stimulate company scale-up and health
ecosystem.	to introduce the good practice in your own region  1. Financial resources (activities protentilly of similar scale to Patient Innovation application:	SUCCESS FACTORS  Which are the critical success factors for implementation? -Collaborative work (Bring partners from different sectors to work together) to develop products and improve links across the infrastructure	POLICY RECOMMENDATIONS  Based on the description of barriers and critical success factors: which preliminary policy recommendations would you make?  1. Direct influence from H&C Network Kempen on policy: Through strategies and actions, policy makers should encourage network formation to stimulate company scale-up and health system innovation and
ecosystem.	to introduce the good practice in your own region  1. Financial resources (activities protentilly of similar scale to Patient Innovation application: £240,000 for 3	SUCCESS FACTORS  Which are the critical success factors for implementation? -Collaborative work (Bring partners from different sectors to work together) to develop products and improve links across the infrastructure -Student/academics	POLICY RECOMMENDATIONS  Based on the description of barriers and critical success factors: which preliminary policy recommendations would you make?  1. Direct influence from H&C Network Kempen on policy: Through strategies and actions, policy makers should encourage network formation to stimulate company scale-up and health system innovation and









-event cost -Marketing material -networking meeting cost -Room hire, -travel reimbursement, refreshments for patient groups Funds not secured as of Mar 2019 (not available via LEP), so grant applications to external organisations have been/will benefit from engagement activities which ultimately skills to provide good quality of care  -Students will benefit from engagement activities which ultimately skills to provide good quality of care  -Direct influence from H&C Network Kempen on policy: Policies should also encourage health professionals to engage with innovative companies.  3. Direct influence from H&C Network Kempen on policy: Policies should support patient- public involvement/citizen engagement in health and care sector and commercialisation/scale-up. Strategies/actions should also encourage health professionals to engage with innovative companies.  3. Direct influence from H&C Network Kempen on policy: Policies should support patient- public involvement/citizen engagement in health and care service design/ innovation  4. Direct influence from H&C Network Kempen on policy: Policies should enhance	 		
material -networking meeting cost -Room hire, -travel reimbursement, refreshments for patient groups Funds not secured as of Mar 2019 (not available via LEP), so grant applications to external organisations have been/will be prepared  engagement activities which ultimately skills to provide good quality of care  2. Direct influence from H&C Network Kempen on policy: Policies should further boost SMEs engagement in health and care sector and commercialisation/scale-up. Strategies/actions should also encourage health professionals to engage with innovative companies.  3. Direct influence from H&C Network Kempen on policy: Policies should support patient- public involvement/citizen engagement in health and care service design/ innovation  4. Direct influence from H&C Network Kempen on policy:			
-networking meeting cost -Room hire, -travel reimbursement, refreshments for patient groups Funds not secured as of Mar 2019 (not available via LEP), so grant applications to external organisations have been/will be prepared  -networking meeting cost -Room hire, -travel reimbursement, refreshments for patient groups Funds not secured as of Mar 2019 (not available via LEP), so grant applications to external organisations -network kempen on policy: -n	-Marketing	benefit from	job creation should link to
meeting cost -Room hire, -travel reimbursement, refreshments for patient groups Funds not secured as of Mar 2019 (not available via LEP), so grant applications to external organisations have been/will be prepared  ultimately skills to provide good quality of care  ultimately skills to provide good quality of care  Ultimately skills to provide good quality of care  SMEs engagement in health and care sector and commercialisation/scale-up. Strategies/actions should also encourage health professionals to engage with innovative companies.  3. Direct influence from H&C Network Kempen on policy: Policies should support patient- public involvement/citizen engagement in health and care service design/ innovation  4. Direct influence from H&C Network Kempen on policy:	material	engagement	developing initiatives
-Room hire, -travel reimbursement, refreshments for patient groups Funds not secured as of Mar 2019 (not available via LEP), so grant applications to external organisations have been/will be prepared  -Room hire, -travel quality of care  Network Kempen on policy: Policies should further boost SMEs engagement in health and care sector and commercialisation/scale-up. Strategies/actions should also encourage health professionals to engage with innovative companies.  3. Direct influence from H&C Network Kempen on policy: Policies should further boost SMEs engagement in health and care sector and commercialisation/scale-up. Strategies/actions should also encourage health professionals to engage with innovative companies.  3. Direct influence from H&C Network Kempen on policy:  4. Direct influence from H&C Network Kempen on policy:	-networking	activities which	
-travel reimbursement, refreshments for patient groups Funds not secured as of Mar 2019 (not available via LEP), so grant applications to external organisations have been/will be prepared  -travel quality of care  quality of care  Policies should further boost SMEs engagement in health and care sector and commercialisation/scale-up. Strategies/actions should also encourage health professionals to engage with innovative companies.  3. Direct influence from H&C Network Kempen on policy: Policies should support patient- public involvement/citizen engagement in health and care service design/ innovation  4. Direct influence from H&C Network Kempen on policy:	meeting cost	ultimately skills to	2. Direct influence from H&C
reimbursement, refreshments for patient groups Funds not secured as of Mar 2019 (not available via LEP), so grant applications to external organisations have been/will be prepared  7. SMEs engagement in health and care sector and commercialisation/scale-up.  8. Strategies/actions should also encourage health professionals to engage with innovative companies.  8. Direct influence from H&C Network Kempen on policy:  9. Policies should support patient-public involvement/citizen engagement in health and care service design/ innovation  9. Human resources  1. SMEs engagement in health and care sector and commercialisation/scale-up.  8. Strategies/actions should also encourage health professionals to engage with innovative companies.  9. Direct influence from H&C Network Kempen on policy:	-Room hire,	provide good	Network Kempen on policy:
refreshments for patient groups Funds not secured as of Mar 2019 (not available via LEP), so grant applications to external organisations have been/will be prepared  refreshments care sector and commercialisation/scale-up. Strategies/actions should also encourage health professionals to engage with innovative companies.  3. Direct influence from H&C Network Kempen on policy: Policies should support patient- public involvement/citizen engagement in health and care service design/ innovation  4. Direct influence from H&C Network Kempen on policy:	-travel	quality of care	Policies should further boost
for patient groups  Funds not secured as of Mar 2019 (not available via LEP), so grant applications to external organisations have been/will be prepared  2. Human resources  for patient groups  Commercialisation/scale-up.  Strategies/actions should also encourage health professionals to engage with innovative companies.  3. Direct influence from H&C Network Kempen on policy: Policies should support patient-public involvement/citizen engagement in health and care service design/ innovation  4. Direct influence from H&C Network Kempen on policy:	reimbursement,		SMEs engagement in health and
groups Funds not secured as of Mar 2019 (not available via LEP), so grant applications to external organisations have been/will be prepared  Strategies/actions should also encourage health professionals to engage with innovative companies.  3. Direct influence from H&C Network Kempen on policy: Policies should support patient- public involvement/citizen engagement in health and care service design/ innovation  4. Direct influence from H&C Network Kempen on policy:	refreshments		care sector and
Funds not secured as of Mar 2019 (not available via LEP), so grant applications to external organisations have been/will be prepared  2. Human resources  encourage health professionals to engage with innovative companies.  3. Direct influence from H&C Network Kempen on policy: Policies should support patient-public involvement/citizen engagement in health and care service design/ innovation  4. Direct influence from H&C Network Kempen on policy:	for patient		commercialisation/scale-up.
secured as of Mar 2019 (not available via LEP), so grant applications to external organisations have been/will be prepared  2. Human resources  secured as of engage with innovative companies.  3. Direct influence from H&C Network Kempen on policy: Policies should support patient-public involvement/citizen engagement in health and care service design/ innovation  4. Direct influence from H&C Network Kempen on policy:	groups		Strategies/actions should also
secured as of Mar 2019 (not available via LEP), so grant applications to external organisations have been/will be prepared  2. Human resources  secured as of engage with innovative companies.  3. Direct influence from H&C Network Kempen on policy: Policies should support patient-public involvement/citizen engagement in health and care service design/ innovation  4. Direct influence from H&C Network Kempen on policy:	Funds not		encourage health professionals to
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LEP), so grant applications to external organisations have been/will be prepared  2. Human resources  3. Direct influence from H&C Network Kempen on policy: Policies should support patient-public involvement/citizen engagement in health and care service design/ innovation  4. Direct influence from H&C Network Kempen on policy:	Mar 2019 (not		companies.
applications to external organisations have been/will be prepared  2. Human resources  Network Kempen on policy: Policies should support patient- public involvement/citizen engagement in health and care service design/ innovation  4. Direct influence from H&C Network Kempen on policy:	available via		
external organisations have been/will be prepared  2. Human resources  Policies should support patient-public involvement/citizen engagement in health and care service design/ innovation  4. Direct influence from H&C Network Kempen on policy:	LEP), so grant		3. Direct influence from H&C
organisations have been/will be prepared  2. Human resources  public involvement/citizen engagement in health and care service design/ innovation  4. Direct influence from H&C Network Kempen on policy:	applications to		Network Kempen on policy:
have been/will be prepared engagement in health and care service design/ innovation  2. Human resources 4. Direct influence from H&C Network Kempen on policy:	external		Policies should support patient-
be prepared  2. Human resources  2. Human vertical design/ innovation  4. Direct influence from H&C Network Kempen on policy:	organisations		public involvement/citizen
2. Human resources 4. Direct influence from H&C Network Kempen on policy:	have been/will		engagement in health and care
resources Network Kempen on policy:	be prepared		service design/innovation
resources Network Kempen on policy:			_
	2. Human		4. Direct influence from H&C
-Co-ordinator Policies should enhance	resources		Network Kempen on policy:
	-Co-ordinator		Policies should enhance
opportunities for funding			opportunities for funding
3. Other networks	3. Other		









# **Provisional timeline – Action Plan implementation**

What	Who	When
Implementation of the action plan	Project partners	From Sept 2018
Networking event	Organisation working in health and social care	Oct - Dec 2018
Database development/mapping (primarily influenced by H&C Network Kempen)	Health and social care org and SMEs working in health and social care.	Jan - Mar 2019
Open Innovation on how network should work in future	Citizen, Health Workers, SMES, student and academics	Mar 2019
Meetings with LCR Combined Authority colleagues and ESIF committee to ensure that they understand Helium programme, GPs and action plan	LCR LEP/LJMU with LCR Combined Authority colleagues and ESIF committee	held in March 2019
Business model development/apply for funding (influenced by both Patient Innovation and H&C Network Kempen)	Using Quadruple Helix Model (Citizen, Health Workers, SMES, student and academics). Meetings with Nesta, Wellbeing Enterprises and other partners to develop funding applications	Ongoing with latest funding application submitted in March 2019
Develop a document to highlight policy recommendations identified by Helium project Good Practices	LCR LEP/LJMU	May/June 2019
Dependent on funding, Develop management/ coordinating group(s), engage of patient/carer innovators, hold co-development events, assess the impact of initiatives (influenced by both Patient Innovation and H&C Network Kempen)	LCR LEP/LJMU and others	From June 2019
Assess progress of the implementation of the action plan	LCR LEP/LJMU	May - Sept 2019
Monitoring and analysis of action plan results	LCR LEP/LJMU	Oct 2019 - Mar 2020
Sharing information on the implementation of action plans through websites	LCR LEP/LJMU	April 2020
Final dissemination in Budapest	LCR LEP/LJMU	Aug/Sep 2020