

STAFF EXCHANGE

Factsheet

PARTNER: Florentine Energy Agency (AFE)

(To be completed by each partner travelling and visiting another partner's territory)

Staff exchange to: **Durham**

(include the place of the visit)

Dates: **19/02/2018 to 20/02/2018**

Number of participants (number of people travelling): **3**

(Please specify if the visit was organised for internal staff only or if relevant stakeholders participated in the exchange)

Internal staff of Durham County and important stakeholders participated in the exchange

For AFE they participated: Sergio Gatteschi, Marta Giulia Baldi, Annamaria Telino

Good practices / Lessons learnt from the Staff exchange

Please provide a brief description of the GPs/experiences that you had the chance to examine in depth during the staff exchange (and that you might wish to use to improve your policy instrument)

1) Title: **THE BIG SWITCH OFF** - behavioral change campaign

Focus: Relevant for all 4 topics, but especially for the implementation aspect

Points of relevance: this awareness campaign based on social marketing techniques, was structured in 2 weeks for each building, has involved workers in public offices and has achieved very good results, from a minimum of 8% to a maximum of 18% of electricity savings.

2) Title: **SYSTEMSLINK WEB REPORTING SYSTEM**

Focus: Relevant for all 4 topics, but especially for the monitoring

Points of relevance: The SystemsLink Web Reporting System is designed to help you monitor the consumption of electricity, gas and water at your premises and keep track of costs.

It provides a clear set of reports showing utility consumptions and costs.

Territorial need

Please provide a brief description of the territorial need addressed by the GPs/experiences that you might use to improve your policy instrument.

- 1) It would be important in our territory to make all users of public buildings aware and provide effective training to involve everyone in the realization of results
- 2) The territorial need is to adopt a data collection and transmission system. This one is very useful because the automatic meters transmit directly the data that are then reprocessed by the software and the consumption control is in real time

Do you think to adapt the described GPs / Lesson learnt to your territory?

YES

If YES, how will you adapt the described GPs / Lesson learnt to your territory?

please provide a brief description of the modifications needed.

Examples: full transfer of the experience, inspired by the approach, inspired by the implementation, confirmation of new trends based on benchmarking, etc.

In both cases the whole experience could be transferred to our territory

Opinion on the staff exchange organised

please provide a brief review of the overall experience

Examples: Did you have enough time to analyse the GP/lesson of interest? What you liked most? Any suggestions for improvement, etc.

The staff exchange was very well organized. On both days we made many visits: the first day we visited five school building, in particular we had a meeting with the students of a primary school that showed their sensitivity to energy issues; the second day, in addition to study visits, we held a meeting at the Durham County office where the strategies implemented were presented

