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#### 1. Introduction

Owner-managed companies plays an important role in the business environment in the Baltic Sea Region, especially smaller owner-managed companies. These companies do not have a strong tradition for using intermediaries or interact with the public business-support system. Intermediaries - both public and private – can now further professionalize the counselling process by using the 6 steps for innovation platform.

From the very beginning, it has been an ambition, that the use of the 6 Steps for Innovation tool, should be integrated in both curriculum and VET programmes. This is one of several ways to work with the institutionalization of the SNOwMan results, and a way to ensure that most intermediaries and "intermediaries-to-come" have good knowledge of the 6 Steps for Innovation process and have been trained in the use of the platform and the tools. These initiatives are a strong way to ensure long term sustainability. The tools students use during their education and professional training, are often the tools they use when they enter the workforce. It is expected that the current and future intermediaries can implement the tools easily in their work without resistance from their employers since no fee has to be paid for using the platform.

#### About the 6 Steps for Innovation process

The 6 Steps for Innovation process is a counselling tool for intermediaries who work with smaller owner-managed companies and for owner managers of smaller companies. The process focuses on achieving company growth by working with non-technological innovation. The 6 steps are:

- 1. Introduction: Get started with the strategy process
- 2. Vision: Discover opportunities for innovation
- 3. Identifying challenges: Prioritize challenges to enhance performance
- 4. Strategy and action plan: Define strategy goals and map action plans
- 5. Operationalization: Implement your action plans
- 6. Measuring and evaluating outputs: Evaluating your results

The 6 Step for Innovation process is designed especially for business counselling that responds to the specific needs of owner managers of smaller companies. Owner managers of smaller companies in Poland, Lithuania, Finland and Denmark have participated in the development and testing of the 6 Steps for Innovation process.

This document serves as a catalogue – an overview off all the possible educational elements and modules, where 6 Steps for Innovation and the platform can be used to the benefit of students.



Four institutions have contributed to the Catalogue: Gdansk University of Technology, Häme University of Applied Science Ltd., Vilnius Gediminas Technical University and VIA University College.

It must be highlighted, that it is a catalogue of possibilities. For some of the educational elements, concrete action plans have already been made, some elements are in the process and for a few elements this is not yet the case. The motivation among the relevant Educational Management-groups is remarkably high — everyone can see the usefulness of the counselling toolbox. The catalogue points out where it would be very meaningful to implement the 6 Steps for Innovation process. This is because it fits the content of the shown educational element, but also because it connects and unites the learning goals for practical use in the business environment. The national and local responsible management representatives have participated in the creation of this catalogue.

It is important to highlight that overall, the Business, Marketing, Management and other relevant Educational Programmes from the four institutions are very impressed, interested and curious about the 6 Steps for Innovation and the platform. Some have already implemented the project's main output, some are in the process of doing so and others are on their way. As it appears in this catalogue, several relevant study and educational elements are identified. The transnational working team from Gdansk University of Technology, Häme University of Applied Science Ltd., Vilnius Gediminas Technical University and VIA University College has together with national Management representatives also developed national action plans to ensure incorporation of the counselling tools in the majority of the suggested educational programmes.<sup>1</sup>

We have divided the HEI catalogue into chapters; one chapter for each of the participating HEIs. Each national chapter consists of three sections:

- Introduction to the national chapter
- Curriculum
- VET

In the project we have also developed a Train-the-Trainer course for intermediaries (T-t-T). This course has been offered both in an online and a "face-to-face" version. This T-t-T course will be offered in all four countries in 2021. There will naturally be an influence and a mutual interaction from these activities to the VET-activities mentioned in this catalogue.

<sup>&</sup>lt;sup>1</sup> See the document: "Action Plans for implementation – HEI Catalogue".



At the end, we have made a short executive summary highlighting the main points and providing guidelines about the educational areas that mainly contribute to spreading the knowledge and use of the 6 Steps for Innovation process.

# 2. Executive Summary

This catalogue was established in close cooperation between the four institutions Gdansk University of Technology, Häme University of Applied Science Ltd., Vilnius Gediminas Technical University and VIA University College to show where in the educational portfolio the results of the SNOwMan project can be integrated. The catalogue gives a full overview of the variety of educational elements – both Curricula and VET – where 6 Steps for Innovation, the platform and the counselling toolbox can be integrated to the benefit of "intermediaries to-come" and existing intermediaries.

The HEI catalogue consists of study elements from short-cycle higher education programmes and Bachelor- and Master programmes around business, marketing, economics, management, design, engineering, innovation and entrepreneurship.

To sum up, the catalogue outlines 45 Curricula and 11 VET activities. This gives the potential for many students in Finland, Poland, Lithuania and Denmark to benefit from the outcome of the SNOwMan project.

Our hope is that intermediaries and intermediaries to come will be inspired by this catalogue to strengthen their competencies and knowledge of a very important target group: Owner managers and smaller owner-managed companies. This is to further professionalize the counselling process in the area of non-technological innovation.



# 3. Country: Poland

Gdansk University of Technology is an autonomous Polish state university where around 28 000 students gain qualifications at Eng., M. Sc. Eng., Ph.D. and Postgraduate courses in full-time and part-time systems. The University is ranked at second place in the top 10 research universities in Poland and is an academic centre widely recognized both in the country and worldwide.

The Faculty of Management and Economics offers full-time Master, Engineering and Bachelor programmes in the field of Management, Economics and Economic Analytics as well as many postgraduate programmes. Curricula provide graduates with knowledge and skills in the areas of technology, economics and management as well as competencies in communication and IT skills.

Management subjects at the faculty are oriented towards strategy, entrepreneurship and innovation areas. Underneath, we present courses within those areas, where it would be possible to use the 6-step process as a way to strengthen students' ability to identify, model and control business performance in today's environment.

#### 3.1 Curriculum

1. Name and short description of the overall Educational Programme:

# Master in Management – International Management (MSC, language: English)

Master in International Management was designed for future managers to be capable of developing resourceful and innovative skills, and be able to successfully pursue opportunities in the dynamic international environment. This program offers an opportunity to expand students' experience by deepening their knowledge in finance, human resources, operations, marketing and in other strategic areas, all presented in an international context. The international management knowledge and skills are upgraded through academically rigorous courses and various interactive teaching methods implemented in international student groups.



Study Element	Contents	Comments
Strategic Management	Spider Web as an additional analytical tool	
(4 ECTS)	used during strategic analysis- exercises	
	Six step process presented as a potential way	
	of building innovation capability and	
	competitive advantage	
Innovation Process	Significance of non-technological innovation	
Management	e.g., business model innovation, social	
(2 ECTS)	innovation	
	Importance of innovation advisory and	
	intermediary consultation to SMEs- six step	
	process and spider web as an example of	
	innovation support activity	
Entrepreneurship & Creativity	Characteristics of innovation process in SMEs	
(2 ECTS)	in the context of non-technological innovation	
	Creativity in innovation	

# Master in Management - (MSC, language: Polish, full time and part time studies)

Master in Management study program includes a number of general and technical subjects. The feature that distinguishes this programme is the combination of engineering and managerial knowledge with the ability to solve practical problems. Throughout the studies, we place great emphasis on the efficient mastery of IT tools necessary in modern management, as well as on the skilful use of the opportunities offered by modern information technologies.

Study Element	Contents	Comments
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SMEs Management	Characteristics of innovation process in SMEs in
(2 ECTS)	the context of non-technological innovation
	Creativity in innovation
Strategic Management	Spider Web as an additional analytical tool used
(4 ECTS)	during strategic analysis- exercises
Innovation program and	Significance of non-technological innovation e.g.,
project management	business model innovation, social innovation
(3 ECTS)	
	Importance of innovation advisory and
	intermediary consultation to SMEs- six step
	process as an example of innovation support
	activity
Organizational change	Organizational change in the context of non-
(2 ECTS)	technological innovation
	Spider Web as an additional analytical tool
	feeding organizational change
	Problems in building organizational change
	capability – example of six step process

# **Economic Analytics (MSC, language: English)- specialization Global Studies**

Master in Global Studies (MGS) offers unique knowledge and skills in the field of global economy and policy, international markets. This program provides skills in qualitative and quantitative analysis methods. It is research-oriented, focusing on current globalization and policy problems, but also broadening student's knowledge on economic development. Courses are delivered by highly qualified international staff from: Universite de Lyon, Università Politecnica delle Marche, University of Naples, University of Florence, Centre for European Policy Studies.



Study Element	Contents	Comments
International	Characteristics of innovation process in SMEs in	
Entrepreneurship	the context of non-technological innovation	
(2 ECTS)		
	Importance of innovation advisory and	
	intermediary consultation to SMEs- six step	
	process as an example of innovation support	
	activity	
Network Economies and	Non-technological innovation in an industrial	
Innovation Policies (2 ECTS)	policy mix	
	Six step process as an example of innovation	
	support activity	
	A company in an ecosystem of innovation	
	partners- networking as a strength	

# **Economic Analytics (MSC, language: Polish, full time and part time studies)**

Master in Economic Analytics - the aim of the programme is for the student to acquire advanced knowledge in the field of economics, finance, management and complementary disciplines. Acquiring comprehensive business analysis skills of the enterprise and its market environment, as well as in the field of information, its presentation and visualization, analysis of the effectiveness of projects and the analysis of the interdependence of economic phenomena. Developing social competences, in particular with regard to the implementation of project tasks.

Study Element	Contents	Comments
Strategic Planning	Spider Web as an additional analytical tool used	
(3 ECTS)	during strategic analysis- exercises	



Six step process as a potential way of building	
innovation capability and competitive advantage	

#### Bachelor in Management (BBA, language: English)

Bachelor in Management (BiM) is a comprehensive, practice-relevant three-year degree. It is unique in Poland and spans across all spheres of business and management. It provides knowledge that helps build comprehensive managerial competences. Professionally qualified managers are the key drivers of trade, commerce and public service, making decisions to help shape the world around them. Good managers should be creative, responsible, communicative and entrepreneurial. BiM is designed to give students the knowledge, confidence and choices they need to establish a rewarding and exciting career. In 2016, our management programmes, including BiM, received an "excellent" accreditation evaluation, awarded by the Polish Accreditation Committee.

Study Element	Contents	Comments
Introduction to	Characteristics of innovation process in SMEs in	
Entrepreneurship	the context of non-technological innovation	
(2 ECTS)		
	Creativity in innovation	

6. Name and short description of the overall Educational Programme:

# <u>Bachelor in Management – Management in Engineering (BSC, language: Polish, full time and part time studies)</u>

Bachelor in Management study program is modern and has a broad educational profile. It contains a number of technical subjects. The feature that distinguishes this program is the combination of engineering and managerial knowledge with the ability to solve practical problems. Throughout the studies, we place great emphasis on the efficient mastery of IT tools necessary in modern management, as well as on the skilful use of the opportunities offered by modern information technologies.



Study Element	Contents	Comments
Entrepreneurship	Characteristics of innovation process in SMEs in the	
(4 ECTS)	context of non-technological innovation	
	Creativity in innovation	

# Economy - (BBA, language: Polish)

The Economics study programme provides basic knowledge about economic processes taking place in the economy, the role of market entities and the relationships between them. Students learn about the types and effects of decisions made by market participants, develop the ability to research and analyse the phenomena observed on the market. Moreover, students develop competences enabling efficient functioning in the economic environment.

Study Element		Contents	Comments
Entrepreneurship	and	Significance of non-technological innovation e.g.,	
social innovation		business model innovation, social innovation	
(4 ECTS)			
		Characteristics of innovation process in SMEs in the	
		context of non-technological innovation	

# **3.2 VET**

1. Name and short description of the overall Educational Programme (formal or informal):

#### MBA - postgraduate and diploma programme



The main objectives of the programme are to promote the development of participants' leadership, managerial and entrepreneurial competencies and to strengthen their expertise in strategy, strategy implementation, and the management of complex situations through programme and project management approaches.

Study Element	Contents	Comments
Strategic Management	Spider Web as an additional analytical tool used during strategic analysis- exercises	
	Six step process as a potential way of building innovation capability and competitive advantage	
Change Management and	Organizational change in the context of non-	
Digital Transformation	technological innovation	

2. Name and short description of the overall Educational Programme (formal or informal):

#### Regional and Local Government Management- postgraduate and diploma programme

The aim of the studies is to acquire knowledge and skills in the field of managing local government units at all levels, making managerial decisions and effectively managing a team of employees, in relation to the currently applicable legal regulations and taking into account the specificity of the region. The studies are addressed to people working in local government who perform managerial functions within local government units or prepare to perform such functions.

Study Element	Contents	Comments
SMEs in Regional and Local	Characteristics of innovation process in SMEs in	
Government Management	the context of non-technological innovation	
Regional policy	Non-technological innovation in an industrial and	
	economic policy mix	
	Six step process as an example of innovation	
	policy support activity	



A company in an ecosystem of innovation	
partners- networking as a strength	

3. Name and short description of the overall Educational Programme (formal or informal):

#### Public Procurement- postgraduate and diploma programme

The aim of the studies is to broaden the knowledge of public procurement, its procedures, organization and control. The classes are aimed at middle and senior management staff, people involved in the preparation and conduct of public procurement procedures. The studies are also aimed at people who control the course of the public procurement process in enterprises.

Study Element	Contents	Comments
Public Procurement and	Characteristics of innovation process in SMEs in	
SMEs	the context of non-technological innovation	
Public procurement and	Significance of non-technological innovation e.g.,	
Innovation	business model innovation, social innovation	
	Six step process as an example of innovation policy	
	support activity	
	A company in an ecosystem of innovation	
	partners- networking as a strength	

4. Name and short description of the overall Educational Program (formal or informal):

#### **Corporate Social Responsibility**

The aim of the studies is to equip students with practical knowledge and skills in the field of creating a responsible business strategy and using CSR tools in a modern organization.



Study Element	Contents	Comments
CSR in SMEs	Characteristics of innovation process in SMEs in	
	the context of non-technological innovation	
Strategic social projects	Six step process as an example of innovation	
	policy support activity	
	A company in an ecosystem of innovation	
	partners- networking as a strength	



# 4. Country: Finland

Häme University of Applied Sciences runs two bachelor degree programmes and one masters' degree programme in business management. Students have a variety of courses and learning modules related to general business management and to innovation management especially. The following courses are the ones where the 6 Steps for Innovation tools could be applied to promote learning and positive outcomes related to non-technological innovation.

Additionally, Häme University of Applied Sciences runs a Vocational Teacher Education programme. Out of its curriculum, three courses introduced late could benefit by applying 6 Steps for Innovation and the Spider Web Tool.

#### 4.1 Curriculum

1. Name and short description of the overall Educational Programme:

#### Master's Degree in Business Management and Entrepreneurship

The purpose of the programme (90 ECTS) is to educate MBA students in topics and skills related to their management or professional career in business administration.

Study Element	Contents	Comments
Course on Strategic	The course consists of strategic	6 Steps for Innovation can
Management	management and planning related	be one of the tools that
(5 ECTS)	elements including among others:	the students apply when
	Refining vision for the firm, External	analyzing smaller owner
	Analysis of Competitive Landscape and	managed companies.
	Environmental Factors, Internal Analysis	
	of the Organization and its Capabilities,	
	Setting Strategic Objectives and Key	
	Results (OKR), Communicating Strategy	
	to Various Stakeholders.	
Course on Growth	The course consists of different topics	6 steps for innovation can
Strategies and	related to growth strategies and	be one of the tools that
Innovations	innovations including among others:	the students apply when



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(5 ECTS)	Innovation Culture, Non-technological and other types of innovation, Refining Innovation Process in an Organization, Innovation Portfolio Management consisting of both Non-technological and other kinds of innovations	analyzing smaller owner managed companies. The course emphasizes the role of non-technological innovations.
Course on Research based development (5 ECTS)	The course focuses on applying different kinds of development and research methods. A student is able to conceptualize large and systemic phenomenons.	The Spider Web Tool can be applied to point out focus areas for further development and innovation activity, especially with cases related to nontechnological innovation.
Course on Change management (5 ECTS)	The course focuses on managing and leading change. A systematic approach for managing change is covered. A student understands the role of communication for change and for members of a work community.	6 Steps for Innovation can be introduced and applied as a tool for promoting positive change and innovation.
Productivity and continuous improvement (5 ECTS)	The course focuses on methods and approaches to improve productivity and sustain continuous improvement.	There are lots of non- technological innovation opportunities related to productivity. 6 Steps for Innovation as a methodology can be introduced and implemented as one concrete approach to improve productivity and business processes.

# Bachelor's Degree in International Business

The purpose of the programme (90 ECTS) is to educate MBA students in topics and skills related to their management or professional career in business administration.



Study Element	Contents	Comments
Innovation and	The course focuses on	Especially non-
Entrepreneurship	entrepreneurship, creativity and	technological innovation
(15 ECTS)	managing innovation activity.	can be introduced to
		students by applying 6
		Steps for Innovation and
		the Spider Web Tool.

# Bachelor's Degree in Business Management

The purpose of the programme (210 ECTS) is to educate BBA students with topics and skills related to their management or professional career in business administration.

Study Element	Contents	Comments
Learning module on	Students acquire skills and knowledge	The Spider Web Tool and
Business	related to various approaches	6 Steps for Innovation can
Development	supporting business development.	be applied by students as
(15 ECTS)		a methodology to
		implement business
		development, especially
		when it comes to non-
		technolocical innovations.
Learning module on	Students acquire skills in both	6 Steps for Innovation can
Research and	quantitative and qualitative methods	be one concrete tool for
Development	for doing research. Furthermore, they	students to understand
methods	gain practical skills in implementing	and analyze small owner-
(15 ECTS)	development activities in organizations.	managed firms and their
		non-technological
		innovation needs.



# **4.2 VET**

1. Name and short description of the overall Educational Programme (formal or informal):

# Vocational Teacher Training Programme (60 ECTS)

During the teacher education the participants learn to guide the learning of different types of learners and the use of diverse learning environments in teaching. A participant will also learn how to develop skills in planning and conducting teaching, guidance methods, competence assessment, dialogical skills, working in networks and understanding of different theories and concepts in education sciences.

Study Element	Contents	Comments
Course on Learning	During the course, a student learns to	6 Steps for Innovation can
Solutions and	apply different kinds of learning	be introduced as one
Didactics	solutions and e-learning solutions to	alternative didactic
(6 ECTS)	teaching.	approach to promote
		learning of non-
		technological innovations.
Course on Dialogue	During the course, a student learns	The Spider Web Tool can
and Interaction	different kinds of methods to interact	be introduced as one tool
(3 ECTS)	with students and other groups.	to be applied while
		communicating
		improvement
		opportunities in learning
		and didactics.
Course on Research,	A student acquires knowledge and	6 Steps for Innovation can
Development and	learns skills related to research,	be introduced for students
Innovation Skills	development, and innovation activities.	and applied while learning
(6 ECTS)		new approaches to
		promote non-
		technological innovations.



# 5. Country: Lithuania

Faculty of Business Management at Vilnius Tech runs five bachelor degree programmes and four master programmes (with many specializations) in the study field of Business and Public Management, where students have a wide variety of study modules related to business management and innovations. Besides, there are other study programmes offered by the Faculty of Business Management and the entire Vilnius Tech where students have at least one course related to business management and a lot of courses related to innovations and its management. There are at least 18 study modules (presented below) where the non-technological issues are essential, and the 6 Steps for Innovation tool could be helpful for a better understanding of the material.

As 80% of Vilnius Tech students are future engineers, non-technological innovations are relevant to them also because they provide knowledge over the study program they are studying.

The 6-step and Spider Web tools is valuable for the vocational education programmes that are offered to an external audience by the professors of the Faculty of Business Management, and expanded for the training of business consultants and owner managers of small and medium-sized companies.

#### 5.1 Curriculum

1. Name and short description of the overall Educational Programme:

#### <u>Bachelor in Business Management Study Programme</u>

The purpose of the course is to educate Bachelors within integrated knowledge of business management and knowledge related to business planning, organising, coordination and implementation in the private and public sector, and to use them constructively in a wide range of professional activity, to create and develop business and to be prepared for constant improvement through lifelong learning.

Study Element	Contents	Comments
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Innovation	The subject analyses the content of	6 steps for innovation
Management (with	innovation management, principles of	can be one of the tools
course work)	innovation management, the system of	that the students apply
(6 ECTS)	innovation management, functions and	in analysing small and
	methods of innovation management,	medium sized owner
	business innovations and their management,	managed companies to
	technology transfer, business incubation,	implement non-
	business incubators management, science	technological
	and technology parks, their management,	innovations for the
	innovation marketing, industrial inventions,	development of SMEs.
	innovation policy, innovations and processes	
	of globalization, market internationalization	
	and development of information society.	
Strategic	Taking into account the peculiarities of	Spider-web is one of
Management	contemporary business strategies and	the tools that the
(3 ECTS)	analysing international business experience,	students can apply in
	the students are acquainted with the main	analysing smaller
	models and tools of strategic management;	owner managed
	the role of leadership is discussed; the	companies.
	problems of resistance to strategic change	
	are highlighted; the tools which allow to	
	overcome these problems and successfully	
	implement the business strategy are	
	presented.	
Enterprise	The course introduces to organizations,	6 steps for innovation
Organization and	external environment, inter-organizational	can be one of the tools
Management	relationships, strategy, organization design	that the students apply
(6 ECTS)	and effectiveness, fundamentals of	to assess and
	organization structure, organizational	implement non-
	culture, innovation and change, decision-	technological
	making processes in organizations,	innovations for
	manufacturing and service technologies,	development of small
	information technology, information for	and medium
	decision making and control, organization	enterprises.
	size, life cycle and downsizing.	



During the course the following topics are covered: diversity of approaches to the evolution of competition, types and forms of rivalry, factors influencing competition and factors' diversity in global and local markets, the structure of competitive environment and framework of influencing factors, formative factors of competitiveness of industry entities and products, steps and obstacles for product installation to market, analysis of competitors' activity and their competitive advantages, techniques of actions with customers and fixation of customers loyalty, competitive strategies and methods for increasing efficiency of strategic resources, role and impact of innovation, information technologies, organizational culture, business and management ethics in competition, the part of job activity and creativeness of employees in the formation of competitive advantages and techniques for employees training.

Spider Web Tool as an analytical instrument for evaluating the performance of the owner manager in the non-technological areas of innovation helps to identify challenges and needs of SMEs will improve students' skills and knowledge.

# Entrepreneurship (with course work) (6 ECTS)

Entrepreneurship as a learning subject provides the possibility for students to obtain economical, managerial, and sociologic (theoretical and practical) knowledge about the inception and development of enterprises. A broad spectrum of theoretical and practical approaches towards specifics of contemporary business: recognizing and evaluating new opportunities, designing business models, choosing financing sources and predicting modes of a business closing. Various types of organizations, their alliances, business growth specifics in Europe and the USA are being considered.

Spider Web tool can be essential to help students learn how to increase SME performance through non-technological innovation.



# <u>Bachelor in Organization Management Study Programme</u>

To train Management Bachelor's degree holders who have the knowledge of Management, Economics and other study fields based on the results of the latest fundamental and applied scientific researches, and able to use them in the management of organization human, financial, material and information recourses as well as in the processes of management of relations with organization environment, thus increasing the efficiency of the organization's activity, satisfying resident needs and making an impact on the social, economic and technological development of the country.

Study Element	Contents	Comments
Business	Business basics course presents various	Spider Web Tool, which
Fundamentals	business concepts, reveals the fundamental	offers a diagnosis of
(3 ECTS)	economics and business concepts,	what challenges should
	categories, and creation of business value,	be prioritized in the
	and introduces business management steps	forthcoming process
	and processes. Students are introduced to	could be an excellent
	the external and internal factors that	example for the
	determine business success, benefits and	students of how
	challenges of the various sectors of the	companies (owner
	economy and business organization, and of	managers themselves
	legal types of business, business financing	or via intermediaries)
	sources and financial aid opportunities for	can assess the situation
	business creation and development. It also	of non-technological
	introduces the principles of business	innovations in their
	accounting and tax system, the fundamentals	company and how to
	of management and communication, and	improve their activities.
	discusses the importance of business ethics.	
Management	During the management course, the	6 steps for innovation
(6 ECTS)	evolution of management theories is	can be one of the tools
	examined, essential management functions -	that the students apply
	planning, organization, leadership, control -	in analysing smaller
	the essence and characteristics are disclosed.	



Key elements of organizational culture and	owner-managed
management techniques in the context of	companies.
the global economy are defined. The	
importance of the external environment	
impact on the organization's management is	
explained. The most important organizations	
of competitiveness factors are considered. It	
will allow to understanding basic	
management principles, to master the	
specifics of business management and to	
understand the need for systematic	
management methods.	

# Bachelor in Business Analytics Study Programme

To develop business analytic specialists, who are able to apply complex quantitative and qualitative methods of research and analysis in their professional activity, to integrate the theories of economics, management and marketing and practical solutions for the analysis, evaluation and forecasting of enterprise activities, according to internal and external changes in the environment and prospects with knowledge of standards and methods of organization and implementation of modern business material and information flows.

Study Element	Contents	Comments
Management	During the management course, the	6 steps for innovation
(3 ECTS)	evolution of management theories is	can be one of the tools
	examined, essential management functions -	that the students apply
	planning, organization, leadership, control -	in analysing smaller
	the essence and characteristics are disclosed.	owner-managed
	Key elements of organizational culture and	companies.
	management techniques in the context of	
	the global economy are defined. The	
	importance of the external environment	
	impact on the organization's management is	
	explained. The most important organizations	
	of competitiveness factors are considered. It	



	will allow understanding basic management	
	principles to master the specifics of business	
	management, understand the need for	
	systematic management methods.	
Entrepreneurship	Entrepreneurship as a learning subject	Spider Web tool can be
(with course work)	provides the possibility for students to obtain	essential to help
(6 ECTS)	economical, managerial, and sociologic	students learn how to
	(theoretical and practical) knowledge about	increase SME
	the inception and development of	performance through
	enterprises. A broad spectrum of theoretical	non-technological
	and practical approaches towards specifics of	innovation.
	contemporary business: recognizing and	
	evaluating new opportunities, designing	
	business models, choosing financing sources	
	and predicting modes of a business closing.	
	Various types of organizations, their	
	alliances, business growth specifics in Europe	
	and the USA are being considered.	

#### <u>Bachelor in Business Logistics Study Programme</u>

The purpose of the Business Logistics\_programme is to prepare professionals for applying integrated management theories and methods for analysis of external and internal environment and logistics processes, experienced in the organization and implementation of standards and models for material and information flows management in the modern business, which allows the formation of business logistics strategies based on sustainable development principles, oriented to innovation and technology development, able to take a systematic, critical and constructive thinking based solutions in manufacturing, information, sourcing, distribution, recycling, finance, reverse logistics, and be prepared for continuous improvement, self-study for lifelong learning.

Study Element	Contents	Comments
Entrepreneurship	Entrepreneurship as a learning subject	Spider Web tool can be
(with course work)	provides the possibility for students to obtain	essential to help
(6 ECTS)	economical, managerial, and sociologic	students learn how to
	(theoretical and practical) knowledge about	increase SME



	the inception and development of	performance through
	enterprises. A broad spectrum of theoretical	non-technological
	and practical approaches towards specifics of	innovation.
	contemporary business: recognizing and	
	evaluating new opportunities, designing	
	business models, choosing financing sources	
	and predicting modes of a business closing.	
	Various types of organizations, their	
	alliances, business growth specifics in Europe	
	and the USA are being considered.	
Innovation	Innovation management course analysis of	6 steps for innovation
Management (3	the content of innovation management,	can supplement the
ECTS)	principles of innovation management, system	view to "innovations"
	of innovation management, characteristics of	including non-
	innovation models, perspective innovation	technological
	management models, generation of	innovation
	innovative ideas, new innovation process,	management tools and
	innovation marketing, financing of innovation	could be helpful in
	projects, financing means, innovation trends	management of small
	in logistics.	and medium
		enterprises that make
		up the majority of
		Lithuanian companies.

# Master in Engineering Economics and Management Study Programme

To train Master's degree holders in management, who can creatively apply a novel knowledge of engineering economics and management thus seeking to effectively manage economic and managerial processes in the changing environment, to create value for consumers and to be ready for implementation of scientific research and self-improvement throughout lifelong learning.

Study Element	Contents	Comments
Innovation	Contents of innovation theories, system and	6 steps for innovation
Management	classification of them, as well as creation,	can be one of the tools
	dissemination and realization of innovations	that the students apply



Theory (with	are analysed in the studies of the innovation	in analysing smaller
course project)	management theory. Innovations activities as	owner-managed
(9 ECTS)	complex processes, their structure, priorities	companies expanding
	and model are described and investigated.	the understanding of
	Social, economic, technological,	the term "innovation".
	psychological, ecological aspects of	
	innovation, innovation management, its	
	models, innovations in the various areas of	
	the business and public sector are	
	characterized in detail. It is noted in the	
	studies that the creative work and initiative	
	could be defined as the main elements of the	
	innovations processes. Motivations in the	
	innovations system, supporting innovation,	
	supporting innovations infrastructure,	
	innovation marketing are analysed.	
	Innovation theories, inventions and	
	globalization and internationalization	
	processes, innovations and the use of	
	information technologies are described.	
Business Projection	Taking into account the peculiarities of	6 steps for innovation
and Management	contemporary business principles and	can be one of the tools
(with course	analysing international business experience,	that the students apply
project)	the students are acquainted with business	in analysing smaller
(9 ECTS)	development and business idea generation	owner-managed
	processes, business forms, business funding	companies.
	opportunities, business plan contents,	
	evaluation of business risks, business	
	projects, the latest business trends, business	
	success stories in Lithuania and abroad.	
Innovation	Innovation planning processes, their	Including 6 steps for
Planning and	structure, innovation planning methods and	innovation tools in the
Marketing (with	models, as well as innovation planning and	program will help
course project)	innovation strategies, are analysed in the	students gain skills for
(9 ECTS)	studies of this course. Social, economic,	evaluation of non-
	technical, technological, ecological and other	technological



innovations planning, innovation planning in	innovation levels in an
the enterprise, institution and the state are	SME.
analysed in details, partnership and	
cooperation between various subjects in the	
innovation process is described. Industrial	
innovation projects and plans, institutions	
and organizations, responsible for innovation	
planning, innovation activities and	
innovations realization are characterized in	
details, especially - innovation centres,	
business incubators, science and technology	
parks, their functions in the innovation	
planning processes. Strategies planning of	
these institutions and organizations	
development is described, international	
innovation projects, global innovation and	
technology transfer processes are	
characterized.	

# Master in Business Management Study Programme

To prepare highly qualified master of business students, able to apply the knowledge of economics and management complexly to form, assess and make effective decisions on business management, based on scientific argumentation in the conditions of uncertainty, knowledgeable modern business activities design, organization, coordination and implementation standards; to conduct the adequate assessment of the organization's status and opportunities for development by modelling various business management scenarios and developing multiple strategies for the expansion of organization's activities based on systematic and critical thinking, because of economic and social efficiency, innovations and technological development areas, and to be prepared to pursue lifelong learning independently.

Study Element	Contents	Comments
Innovation	Innovation theory course analyses: contents of	6 steps for innovation
Theory	innovation theories, system and classification	can be one of the tools
(6 ECTS)	of them; creation, dissemination and	that the students apply



		T
	realization of innovations; innovations	in analysing smaller
	activities as complex processes, their	owner managed
	structure, priorities and models; social,	companies and expand
	economic, technological, psychological,	students understanding
	ecological aspects of the invention; innovation	of varieties of
	management, its models; innovations in the	innovations.
	various areas of the business and public sector;	
	creative work and initiative as the main	
	elements of the design processes; motivations	
	in the innovations system; supporting of	
	innovation, supporting innovations	
	infrastructure; innovation marketing;	
	innovation theories and the aspects of their	
	modernization; innovations and globalisation	
	and market internationalisation; inventions	
	and information technologies; innovations and	
	information society; innovations and	
	environment.	
Management of	During the course, social business, sustainable	6 steps for innovation
Social Innovations	development and social innovation links are	and Spider Web tools
(with course	analysed, and the potential of social	can be helpful for
project)	innovations is disclosed while solving the	students to apply in
(9 ECTS)	problems of the society. The social innovation	analysing small and
	levels, dimensions, and the process of social	medium-sized owner-
	creation are examined, in-depth knowledge of	managed companies.
	social effect evaluation is provided. The	
	perspective of social innovations is discussed,	
	and the good practice examples that develop	
	social innovations are examined.	
Change	Taking into account the peculiarities of	6 steps for innovation
Management in	contemporary organizational change	and Spider Web tools
Organisations	management of organizations and analysing	can be helpful for
(with Course	international business experience, the	students to apply in
Project) (9 ECTS)	students are acquainted with the main models	analysing small and
	and tools of organizational change	medium-sized owner-
	management; the role of leadership is	managed companies.
<u> </u>	<u> </u>	<u> </u>



	discussed; the problems of resistance to	
	organizational change are highlighted; the	
	tools which allow to overcome these problems	
	and successfully implement the business	
	strategy are presented.	
Sustainable	To develop skills for creating, managing and	6 steps for innovation
Business	developing of sustainable business with taking	and Spider Web tools
Development	systemically and reasoned decisions economic,	can be helpful for
(with course	social and ecological factors considered with	students to apply in
project)	substantiated implementation of innovations,	analysing small and
(9 ECTS)	focused on the achievement of global	medium-sized owner-
	sustainability needs.	managed companies.

#### **5.2 VET**

7. Name and short description of the overall Educational Programme (informal):

# QUALIFICATION DEVELOPMENT COURSES IMPROVING THE ACTIVITIES OF SMEs IN THE BALTIC SEA REGION IN THE FIELD OF NON-TECHNOLOGICAL INNOVATION, STRENGTHENING THE OPPORTUNITY OF INNOVATION ACTORS

The programme is designed for intermediaries (business consultants) to use the tools created for consulting owner managers and get acquainted with the created portal, where all consulting tools are integrated to help improve owner managers' activities through non-technological innovations.

Study Element	Contents	Comments
Training	Brief introduction to the goals and results of the	The presented tools
intermediaries to	development of counselling tools; to the	(6-step process and
consult small and	Business Consultants training programme and	Spider Web) will
medium-sized	effective training methodologies; to the toolkit	ensure the smooth
enterprise (SME)	portal, test its operation live; introduce	running of the
business owners	guidelines for a six-step counselling tool, Spider	intermediaries to
to use 6-step	Web tool, business model guidelines,	work independently,
model.	networking guidelines, a set of aids - the book	think creatively and
	"Six Steps of Innovation".	analytically and to
		make decisions with



	proper advice to
	business owners.

# <u>For manufacturing and specialized services companies' owner managers to increase value-added</u> <u>qualifications and competencies</u>

The program is designed for owner managers of small and medium sized enterprises to improve their activities using tools developed for implementation of non-technological innovations. SME owner managers will understand the importance of non-technological innovation for business, the use of new tools to assess non-technological innovation now and in the future, how to increase corporate revenue through non-technological innovation.

Study Element	Contents	Comments
Advising small	Owners-managers of small manufacturing	Knowledge of 6-step
and medium-	companies will be able to apply managerial tools	process would help
sized enterprise	for the promotion and evaluation of non-	owner managers to
(SME) business	technological innovations, create and	implement these
owners to	implement non-technological innovations in	tools and achieve
improve their	their companies.	higher results.
activities through		
non-technological		
innovations.		



# 6. Country: Denmark

VIA University College offers 42 different bachelor degree programmes and has around 20,000 students on VET programs and modules. These offers a wide range of educational programmes in many different fields. However, the focus for this catalogue has been on the educational field of business, which is aligned with the 6 Steps for Innovation process.

There is a red thread in the presented educational programs and courses. They have many of the same learning outcomes, where students are to acquire skills and competencies to suggest solutions for companies in order for them to grow, optimize and streamline their business. Other keywords in the curriculums are business strategies, market understanding, organizational focus and business analysis.

Beneath is an overview into where the 6 steps for innovation process can be used in VIA University College.

#### 6.1 Curriculum

1. Name and short description of the overall Educational Programme:

#### **Marketing Management**

The goals (singled out) for the learning outcomes of the programme:

*Knowledge*: complex and practice-oriented issues within the field of marketing in relation to the company's marketing, organisational and economic base.

*Skills:* disseminate practice-oriented issues and possible solutions to partners and users within the marketing field.

Competencies: manage development-oriented situations within the field of marketing and sales, taking professional and socio-economic conditions into account

Study Element (ECTS)	Contents	Comments
Subject Element:	The subject element is concerned with	
2.1 Business	methods of analysing the internal	
understanding and	conditions of the company, including	
products (10)	the annual accounts and accounting	



	analyses. Similarly, the subject element	
	is concerned with identifying the	
	development potential of the company,	
	as well as the organisational and	
	company form which the company can	
	choose	
Subject Element:	The subject element is concerned with	
2.2 Market	methods for analysing the external	
Understanding (10)	conditions and market potential of the	
	company	

# **International Sales and Marketing**

The purpose of the course is to educate BA students within International Sales and Marketing who can independently and professionally perform duties related to international business in the marketplace — not only in small and medium-sized businesses but in particular within international business-to-business sales.

Study Element (ECTS)	Contents	Comments
1 <sup>st</sup> semester exam,	The focus is on analysing the strategic	
part 1: The	direction of the company and from an	
Company's Strategic	innovation perspective work out plans	
Basis (6,5)	for development of the company's	
	growth and setup	
Theme 1: The	The subject element includes strategic	The BA International Sales
Company's Strategic	analyses of companies, including	and Marketing
Basis (Business	strategic directions and business models	programme consists of 4
Model) (10)	for B2C, B2B and B2G, and analyses of	national subject elements
	the company's resources and	(Themes)
	competencies, including in relation to	
	the innovative platform, processes and	
	driving forces of the company	
Theme 3: Industry	The subject element covers analyses of	
and Competitors (5)	competitions, competitors and cluster	
	and network collaboration, whereby the	



	company can benchmark in relation to	
	the supply chain, social responsibility	
	and sustainability, including CSR, and	
	the international economic	
	environment	
Theme 4: Sales	The subject element also covers insight	
Management and the	into organisational development and	
Sales Development of	change management, taking into	
the Company (10)	account employment law, and	
	measuring efficiency and risk	
	assessment for the supply chain of the	
	company	

# **Value Chain Management**

The purpose of the Value Chain Management (VCM) programme is to qualify the student to perform production planning, purchasing coordination and cross-disciplinary project coordination and leadership in global environments within logistic, value chain management and supply chain management sectors in private and public organizations.

Study Element (ECTS)	Contents	Comments
3.1.6:	This 6th semester elective course	This course has been
Product development	mainly relates to all the core areas in	highlighted. However, it
and Innovation (??)	the programme. The purpose with the	has been stressed that the
	course is to work with product	course description needs
	development and innovation as a	to be changed a bit on
	management tool and relate it to the	order for it to work.
	value chain in the company	
Bachelor Project (20)	The purpose of the bachelor project is	The VCM programme
	to document how the student is capable	mainly works with, and
	of fulfilling the objectives of the Value	focus on, big companies
	Chain Management programme. The	and not SMEs.
	project is prepared in cooperation with	This means that not many
	a company selected by the students	courses are made for 6-
		steps for innovation.



However, it has been
suggested the bachelor
project could be an
option.

#### **Design & Business**

The objective of the Professional Bachelor's Degree Programme in Design and Business is to qualify students to independently develop innovative and sustainable concepts for the fashion and lifestyle industry, using a theoretical and practice-based approach. The course programme combines design with business understanding and qualifies students to be part of professional and interprofessional collaboration.

The curriculum consists of a national part and an institutional part. The national part includes the rules laid down for the Professional Bachelor's Degree Programme in Design and Business (hereafter referred to as the PBA Degree Programme in Design and Business) in Denmark and is prepared jointly by the institutions offering the PBA Degree Programme in Design and Business. The national part of the curriculum is therefore common for all these institutions.

Study Element (ECTS)	Content	Comments
3.2.4.1	The subject element Commerce	Part 1 of 2 in the national
Commerce (5)	provides an understanding of strategic	elements in the study
	national and international procurement	specialization Business
	and trading conditions, including	
	sustainability in the company's value	
	and supply chain, with a focus on	
	strengthening the company's	
	competitiveness	
3.2.5.2	The subject element Management &	Part 2 of 2 in the national
Management and	Strategy is based on the strategy of the	elements in the study
Strategy (5)	company and works with strategic and	specialization Marketing
	practical business-oriented processes	



	based on a branding and marketing-	
	oriented approach.	
3.2.8.1	The subject element Innovation	Part 1 of 2 in the national
Innovation (5)	qualifies the student to identify and	elements in the study
	analyse important aspects and issues in	specialization
	innovation—both internally in the	Entrepreneurship
	organisation and externally in	
	connection with project/company	
	establishment and development, and in	
	addition to this, to produce value-	
	creating solutions. The subject element	
	Innovation consists of idea generation	
	and development, innovation types,	
	tools and processes, and concept	
	development	
3.2.8.2	The subject element Entrepreneurship	Part 2 of 2 in the national
Entrepreneurship (5)	qualifies the student to work	elements in the study
	methodically with the analysis,	specialization
	assessment and development of	Entrepreneurship
	business opportunities and models as	
	an entrepreneur and/or an	
	intrapreneur. The subject element	
	includes tests of concepts and business	
	models, project and business	
	establishment, go-to-market strategies	
	and business development	

# **6.2 VET**

3. Name and short description of the overall Educational Programme (formal or informal):

# Diploma degree in Project management.

The overall purpose of the programme is to give the participants qualifications to be professional project managers. Here the focus is on the ability to establish, plan, manage and complete projects in accordance with the objectives, aims and goals of the project.



Study Element	Contents	Comments
Elective Element:	The purpose of the course is that the	This course is not in offer
Consultant	student will achieve knowledge and	as of December 2020. If it
competences on	skills in consultant competences on an	will be in 2021, 6-steps
individual and group	individual as well as group level.	process will be looked
level (10)		into.

