

REINWASTE

WP3

DELIVERABLE 3.3.6

FEEDBACKS FROM THE 10 TESTED FOOD COMPANIES

Introduction

In parallel with Phase 2 within the entire dairy supply chain both FEDSERV and CONFAGRI established a survey *in itinere* to monitor the satisfaction of the companies participating to the piloting actions and their relationship with the external experts appointed. Information were obtained through satisfaction surveys carried out by the partner responsible for each phase, sector and country. An initial and a final survey have been conducted. The results of the final survey have included the responses given in the initial survey. In details, the technical managers of the 5+3 companies have been surveyed. The first survey was developed over the first two weeks after the pilot project was launched, while the second survey has been done during the two weeks following the end of the pilot experiences.

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1. TESTING ACTIVITIES WITHIN THE ENTIRE DAIRY SUPPLY CHAIN

1.1. Results of the survey collected by CONFAGRI in the agricultural dairy supply chain

Interviewee (Name + Company):	Elena Ferrari _ Soc. Agr. Ferrari Giuseppe
Pilot action title:	Phase 1 Business Analysis + Phase 2 Experimentation
Alternatives to the pilot action (if any)	
Interviewer (Name + Company):	Daniele Mezzogori – Confagri Consult/Confagricoltura
Date: 16 /07 /2020	

<i>1. Please rate the current initial situation of your company concerning the generation of inorganic waste</i>				
Excellent	Very good	Good	Fair X	Poor
<i>2. Please rate your level of satisfaction with regard to the inorganic waste management system implemented in your company</i>				
Excellent	Very good	Good X	Fair	Poor
<i>3. Please rate the current probability of implementing one or more innovative solutions to achieve the goal of zero waste in your business</i>				
Excellent	Very good	Good X	Fair	Poor
<i>4. Please rate the availability on the market of innovative solutions aimed at the goal of zero waste adapted to your sector</i>				
Excellent	Very good	Good	Fair	Poor X
<i>5. Please rate the existence of inorganic waste managers in your sector</i>				
Excellent	Very good	Good X	Fair	Poor
<i>6. Please rate the usefulness of the project REINWASTE from the point of view of the practical applicability of the pilot action developed in your company</i>				
Excellent	Very good X	Good	Fair	Poor

<i>7. Please rate the applicability of the results obtained in your pilot action to the sector in general</i>				
Excellent	Very good	Good X	Fair	Poor
<i>Question number 8 will be asked only in the final survey</i>				
<i>8. Please rate your satisfaction with regard to the following aspects relating to the expert of the project REINWASTE that has been responsible for your pilot action:</i>				
<i>a. Organization of the pilot action</i>				
Excellent	Very good X	Good	Fair	Poor
<i>b. Level of knowledge of the expert</i>				
Excellent	Very good X	Good	Fair	Poor
<i>c. Compliance with project planning</i>				
Excellent	Very good X	Good	Fair	Poor
<i>d. Time spent by your company</i>				
Excellent	Very good	Good X	Fair	Poor
<i>e. Duration of the pilot action</i>				
Excellent	Very good X	Good	Fair	Poor
<i>f. Others:</i>				
Excellent	Very good	Good	Fair	Poor

Interviewee (Name + Company):	Roberto Gelfi_Allevamento Zecca del Carzeto
Pilot action title:	Phase 1 Business Analysis + Phase 2 Experimentation
Alternatives to the pilot action (if any)	
Interviewer (Name + Company):	Daniele Mezzogori – Confagri Consult/Confagricoltura
Date: 16 /07 /2020	

<i>1. Please rate the current initial situation of your company concerning the generation of inorganic waste</i>				
Excellent	Very good	Good X	Fair	Poor
<i>2. Please rate your level of satisfaction with regard to the inorganic waste management system implemented in your company</i>				
Excellent	Very good X	Good	Fair	Poor
<i>3. Please rate the current probability of implementing one or more innovative solutions to achieve the goal of zero waste in your business</i>				

Excellent	Very good	Good	Fair X	Poor
4. Please rate the availability on the market of innovative solutions aimed at the goal of zero waste adapted to your sector				
Excellent	Very good	Good	Fair	Poor X
5. Please rate the existence of inorganic waste managers in your sector				
Excellent	Very good X	Good	Fair	Poor
6. Please rate the usefulness of the project REINWASTE from the point of view of the practical applicability of the pilot action developed in your company				
Excellent	Very good	Good	Fair X	Poor
7. Please rate the applicability of the results obtained in your pilot action to the sector in general				
Excellent	Very good	Good X	Fair	Poor
Question number 8 will be asked only in the final survey				
8. Please rate your satisfaction with regard to the following aspects relating to the expert of the project REINWASTE that has been responsible for your pilot action:				
a. Organization of the pilot action				
Excellent	Very good	Good X	Fair	Poor
b. Level of knowledge of the expert				
Excellent	Very good X	Good	Fair	Poor
c. Compliance with project planning				
Excellent	Very good	Good X	Fair	Poor
d. Time spent by your company				
Excellent	Very good	Good X	Fair	Poor
e. Duration of the pilot action				
Excellent	Very good	Good	Fair X	Poor
f. Others:				
Excellent	Very good	Good	Fair	Poor

Interviewee (Name + Company):	Claudio Farinella_ Soc. Agr. Montello
Pilot action title:	Phase 1 Business Analysis + Phase 2 Experimentation
Alternatives to the pilot action (if any)	

Interviewer (Name + Company):	Daniele Mezzogori – Confagri Consult/Confagricoltura
Date: 15 /07 /2020	

<i>1. Please rate the current initial situation of your company concerning the generation of inorganic waste</i>				
Excellent	Very good	Good X	Fair	Poor
<i>2. Please rate your level of satisfaction with regard to the inorganic waste management system implemented in your company</i>				
Excellent	Very good	Good X	Fair	Poor
<i>3. Please rate the current probability of implementing one or more innovative solutions to achieve the goal of zero waste in your business</i>				
Excellent	Very good	Good	Fair X	Poor
<i>4. Please rate the availability on the market of innovative solutions aimed at the goal of zero waste adapted to your sector</i>				
Excellent	Very good	Good	Fair	Poor X
<i>5. Please rate the existence of inorganic waste managers in your sector</i>				
Excellent	Very good	Good	Fair X	Poor
<i>6. Please rate the usefulness of the project REINWASTE from the point of view of the practical applicability of the pilot action developed in your company</i>				
Excellent	Very good	Good X	Fair	Poor
<i>7. Please rate the applicability of the results obtained in your pilot action to the sector in general</i>				
Excellent	Very good	Good X	Fair	Poor
<i>Question number 8 will be asked only in the final survey</i>				
<i>8. Please rate your satisfaction with regard to the following aspects relating to the expert of the project REINWASTE that has been responsible for your pilot action:</i>				
<i>a. Organization of the pilot action</i>				
Excellent	Very good	Good X	Fair	Poor
<i>b. Level of knowledge of the expert</i>				
Excellent	Very good X	Good	Fair	Poor
<i>c. Compliance with project planning</i>				
Excellent	Very good	Good X	Fair	Poor
<i>d. Time spent by your company</i>				
Excellent	Very good X	Good	Fair	Poor

<i>e. Duration of the pilot action</i>				
Excellent	Very good	Good X	Fair	Poor
<i>f. Others:</i>				
Excellent	Very good	Good	Fair	Poor

Interviewee (Name + Company):	Vincenzo Salati_Fondo Albarossa – Soc. Agr. Di Salati & C.
Pilot action title:	Phase 1 Business Analysis + Phase 2 Experimentation
Alternatives to the pilot action (if any)	
Interviewer (Name + Company):	Daniele Mezzogori – Confagri Consult/Confagricoltura
Date: 16 /07 /2020	

<i>1. Please rate the current initial situation of your company concerning the generation of inorganic waste</i>				
Excellent	Very good	Good X	Fair	Poor
<i>2. Please rate your level of satisfaction with regard to the inorganic waste management system implemented in your company</i>				
Excellent	Very good X	Good	Fair	Poor
<i>3. Please rate the current probability of implementing one or more innovative solutions to achieve the goal of zero waste in your business</i>				
Excellent	Very good	Good X	Fair	Poor
<i>4. Please rate the availability on the market of innovative solutions aimed at the goal of zero waste adapted to your sector</i>				
Excellent	Very good	Good	Fair	Poor X
<i>5. Please rate the existence of inorganic waste managers in your sector</i>				
Excellent	Very good	Good X	Fair	Poor
<i>6. Please rate the usefulness of the project REINWASTE from the point of view of the practical applicability of the pilot action developed in your company</i>				
Excellent	Very good	Good X	Fair	Poor
<i>7. Please rate the applicability of the results obtained in your pilot action to the sector in general</i>				
Excellent	Very good	Good	Fair X	Poor
<i>Question number 8 will be asked only in the final survey</i>				
<i>8. Please rate your satisfaction with regard to the following aspects relating to the expert of the project REINWASTE that has been responsible for your pilot action:</i>				

<i>a. Organization of the pilot action</i>				
Excellent	Very good	Good X	Fair	Poor
<i>b. Level of knowledge of the expert</i>				
Excellent	Very good	Good X	Fair	Poor
<i>c. Compliance with project planning</i>				
Excellent	Very good	Good X	Fair	Poor
<i>d. Time spent by your company</i>				
Excellent	Very good	Good X	Fair	Poor
<i>e. Duration of the pilot action</i>				
Excellent	Very good	Good X	Fair	Poor
<i>f. Others:</i>				
Excellent	Very good	Good	Fair	Poor

Interviewee (Name + Company):	Erika Sartori_ Soc. Agr. Due Querce
Pilot action title:	Phase 1 Business Analysis + Phase 2 Experimentation
Alternatives to the pilot action (if any)	
Interviewer (Name + Company):	Daniele Mezzogori – Confagri Consult/Confagricoltura
Date: 27 /07 /2020	

<i>1. Please rate the current initial situation of your company concerning the generation of inorganic waste</i>				
Excellent	Very good	Good X	Fair	Poor
<i>2. Please rate your level of satisfaction with regard to the inorganic waste management system implemented in your company</i>				
Excellent	Very good X	Good	Fair	Poor
<i>3. Please rate the current probability of implementing one or more innovative solutions to achieve the goal of zero waste in your business</i>				
Excellent	Very good	Good X	Fair	Poor
<i>4. Please rate the availability on the market of innovative solutions aimed at the goal of zero waste adapted to your sector</i>				
Excellent	Very good	Good	Fair	Poor X

<i>5. Please rate the existence of inorganic waste managers in your sector</i>				
Excellent	Very good	Good	Fair X	Poor
<i>6. Please rate the usefulness of the project REINWASTE from the point of view of the practical applicability of the pilot action developed in your company</i>				
Excellent	Very good X	Good	Fair	Poor
<i>7. Please rate the applicability of the results obtained in your pilot action to the sector in general</i>				
Excellent	Very good	Good X	Fair	Poor
<i>Question number 8 will be asked only in the final survey</i>				
<i>8. Please rate your satisfaction with regard to the following aspects relating to the expert of the project REINWASTE that has been responsible for your pilot action:</i>				
<i>a. Organization of the pilot action</i>				
Excellent	Very good	Good X	Fair	Poor
<i>b. Level of knowledge of the expert</i>				
Excellent	Very good X	Good	Fair	Poor
<i>c. Compliance with project planning</i>				
Excellent	Very good X	Good	Fair	Poor
<i>d. Time spent by your company</i>				
Excellent	Very good X	Good	Fair	Poor
<i>e. Duration of the pilot action</i>				
Excellent	Very good	Good X	Fair	Poor
<i>f. Others:</i>				
Excellent	Very good	Good	Fair	Poor

1.2 Main results and reports of the industrial dairy supply chain FEDSERV

Interviewee (Name + Company):	Laura Pessola – Mulino Formaggi
Pilot action title:	Action #4: Replacement of composite materials with monomaterials
Alternatives to the pilot action (if any)	
Interviewer (Name + Company):	Maurizio Notarfonso – Federalimentare Servizi srl
Date:	27/11/2020

1. Please rate the current initial situation of your company concerning the generation of inorganic waste				
Excellent	Very good	Good	Fair	Poor
2. Please rate your level of satisfaction with regard to the inorganic waste management system implemented in your company				
Excellent	Very good	Good	Fair	Poor
3. Please rate the current probability of implementing one or more innovative solutions to achieve the goal of zero waste in your business				
Excellent	Very good	Good	Fair	Poor
4. Please rate the availability on the market of innovative solutions aimed at the goal of zero waste adapted to your sector				
Excellent	Very good	Good	Fair	Poor
5. Please rate the existence of inorganic waste managers in your sector				
Excellent	Very good	Good	Fair	Poor
6. Please rate the usefulness of the project REINWASTE from the point of view of the practical applicability of the pilot action developed in your company				
Excellent	Very good	Good	Fair	Poor
7. Please rate the applicability of the results obtained in your pilot action to the sector in general				
Excellent	Very good	Good	Fair	Poor
Question number 8 will be asked only in the final survey				
8. Please rate your satisfaction with regard to the following aspects relating to the expert of the project REINWASTE that has been responsible for your pilot action:				
a. Organization of the pilot action				
Excellent	Very good	Good	Fair	Poor
b. Level of knowledge of the expert				
Excellent	Very good	Good	Fair	Poor
c. Compliance with project planning				
Excellent	Very good	Good	Fair	Poor
d. Time spent by your company				
Excellent	Very good	Good	Fair	Poor
e. Duration of the pilot action				
Excellent	Very good	Good	Fair	Poor
f. Others: issue with Covid-19				

Excellent	Very good	Good	Fair	Poor
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Interviewee (Name + Company):	Paolo Bestagno – Ambrosi (Adele Bertozzi plant)
Pilot action title:	Action #1: Lightweighting of plastic films for cheese packaging Action #2: Replacement of trays with compostable ones
Alternatives to the pilot action (if any)	
Interviewer (Name + Company):	Maurizio Notarfonso – Federalimentare Servizi srl
Date:	26/11/2020

1. Please rate the current initial situation of your company concerning the generation of inorganic waste				
Excellent	Very good	Good	Fair	Poor
2. Please rate your level of satisfaction with regard to the inorganic waste management system implemented in your company				
Excellent	Very good	Good	Fair	Poor
3. Please rate the current probability of implementing one or more innovative solutions to achieve the goal of zero waste in your business				
Excellent	Very good	Good	Fair	Poor
4. Please rate the availability on the market of innovative solutions aimed at the goal of zero waste adapted to your sector				
Excellent	Very good	Good	Fair	Poor
5. Please rate the existence of inorganic waste managers in your sector				
Excellent	Very good	Good	Fair	Poor
6. Please rate the usefulness of the project REINWASTE from the point of view of the practical applicability of the pilot action developed in your company				
Excellent	Very good	Good	Fair	Poor
7. Please rate the applicability of the results obtained in your pilot action to the sector in general				
Excellent	Very good	Good	Fair	Poor
Question number 8 will be asked only in the final survey				
8. Please rate your satisfaction with regard to the following aspects relating to the expert of the project REINWASTE that has been responsible for your pilot action:				
g. Organization of the pilot action				

Excellent	Very good	Good	Fair	Poor
<i>h. Level of knowledge of the expert</i>				
Excellent	Very good	Good	Fair	Poor
<i>i. Compliance with project planning</i>				
Excellent	Very good	Good	Fair	Poor
<i>j. Time spent by your company</i>				
Excellent	Very good	Good	Fair	Poor
<i>k. Duration of the pilot action</i>				
Excellent	Very good	Good	Fair	Poor
<i>l. Others: issue with Covid-19</i>				
Excellent	Very good	Good	Fair	Poor

Interviewee (Name + Company):	Marco Bianchi – Parmalat (Adele Bertozzi plant)
Pilot action title:	Action #3: Replacement of conventional packaging for yogurt with compostable pots Action #5: Adoption of non-destructive technologies for the control on packaged products
Alternatives to the pilot action (if any)	
Interviewer (Name + Company):	Maurizio Notarfonso – Federalimentare Servizi srl
Date:	27/11/2020

<i>1. Please rate the current initial situation of your company concerning the generation of inorganic waste</i>				
Excellent	Very good	Good	Fair	Poor
<i>2. Please rate your level of satisfaction with regard to the inorganic waste management system implemented in your company</i>				
Excellent	Very good	Good	Fair	Poor
<i>3. Please rate the current probability of implementing one or more innovative solutions to achieve the goal of zero waste in your business</i>				
Excellent	Very good	Good	Fair	Poor
<i>4. Please rate the availability on the market of innovative solutions aimed at the goal of zero waste adapted to your sector</i>				

Excellent	Very good	Good	Fair	Poor
5. Please rate the existence of inorganic waste managers in your sector				
Excellent	Very good	Good	Fair	Poor
6. Please rate the usefulness of the project REINWASTE from the point of view of the practical applicability of the pilot action developed in your company				
Excellent	Very good	Good	Fair	Poor
7. Please rate the applicability of the results obtained in your pilot action to the sector in general				
Excellent	Very good	Good	Fair	Poor
Question number 8 will be asked only in the final survey				
8. Please rate your satisfaction with regard to the following aspects relating to the expert of the project REINWASTE that has been responsible for your pilot action:				
m. Organization of the pilot action				
Excellent	Very good	Good	Fair	Poor
n. Level of knowledge of the expert				
Excellent	Very good	Good	Fair	Poor
o. Compliance with project planning				
Excellent	Very good	Good	Fair	Poor
p. Time spent by your company				
Excellent	Very good	Good	Fair	Poor
q. Duration of the pilot action				
Excellent	Very good	Good	Fair	Poor
r. Others: issue with Covid-19				
Excellent	Very good	Good	Fair	Poor