

## REINWASTE WP3

# DELIVERABLE 3.3.6 FEEDBACKS FROM THE 10 TESTED FOOD COMPANIES



#### Introduction

In parallel with Phase 2 within the entire dairy supply chain both FEDSERV and CONFAGRI established a survey *in itinere* to monitor the satisfaction of the companies participating to the piloting actions and their relationship with the external experts appointed. Information were obtained through satisfaction surveys carried out by the partner responsible for each phase, sector and country. An initial and a final survey have been conducted. The results of the final survey have included the responses given in the initial survey. In details, the technical managers of the 5+3 companies have been surveyed. The first survey was developed over the first two weeks after the pilot project was launched, while the second survey has been done during the two weeks following the end of the pilot experiences.



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#### 1. TESTING ACTIVITIES WITHIN THE ENTIRE DAIRY SUPPLY CHAIN

# 1.1. Results of the survey collected by CONFAGRI in the agricultural dairy supply chain

Interviewee (Name + Company):	Elena Ferrari _ Soc. Agr. Ferrari Giuseppe
Pilot action title:	Phase 1 Business Analysis + Phase 2 Experimentation
Alternatives to the pilot action (if any)	
Interviewer (Name + Company):	Daniele Mezzogori – Confagri Consult/Confagricoltura
Date: 16 /07 /2020	

1. Please rate the inorganic was		ition of your compa	ny concerning the ge	neration of
Excellent	Very good	Good	Fair X	Poor
· ·	ır level of satisfaction nented in your com	_	e inorganic waste mo	anagement
Excellent	Very good	Good X	Fair	Poor
3. Please rate the	current probability	of implementing or	ne or more innovativ	e solutions to
achieve the go	oal of zero waste in	your business		
Excellent	Very good	Good X	Fair	Poor
4. Please rate the	availability on the	market of innovativ	e solutions aimed at	the goal of zero
waste adapte	d to your sector			
Excellent	Very good	Good	Fair	Poor X
5. Please rate the	existence of inorga	nic waste manager:	s in your sector	
Excellent	Very good	Good X	Fair	Poor
6. Please rate the usefulness of the project REINWASTE from the point of view of the practical applicability of the pilot action developed in your company				
Excellent	Very good X	Good	Fair	Poor



7. Please rate general	the applicability of t	the results obtain	ed in your pilot act	tion to the sector in
Excellent	Very good	Good X	Fair	Poor
Question numb	er 8 will be asked only	in the final survey		
8. Please rate	your satisfaction wi	th regard to the f	ollowing aspects re	elating to the expert of
the projec	t REINWASTE that ho	as been responsib	le for your pilot ac	tion:
a. Organiz	ration of the pilot actio	n		
Excellent	Very good X	Good	Fair	Poor
b. Level of	knowledge of the exp	ert		
Excellent	Very good X	Good	Fair	Poor
c. Compli	ance with project plan	ning	1	1
Excellent	Very good X	Good	Fair	Poor
d. Time sp	ent by your company			
Excellent	Very good	Good X	Fair	Poor
e. Duratio	n of the pilot action			
Excellent	Very good X	Good	Fair	Poor
f. Others	·			
Excellent	Very good	Good	Fair	Poor

Interviewee (Name + Company):	Roberto Gelfi_Allevamento Zecca del Carzeto
Pilot action title:	Phase 1 Business Analysis + Phase 2 Experimentation
Alternatives to the pilot action (if any)	
Interviewer (Name + Company):	Daniele Mezzogori – Confagri Consult/Confagricoltura
Date: 16 /07 /2020	

	<ol> <li>Please rate the current initial situation of your company concerning the generation of inorganic waste</li> </ol>					
Excellent	Very good	Good X	Fair	Poor		
,	2. Please rate your level of satisfaction with regard to the inorganic waste management system implemented in your company					
Excellent	Very good X	Good	Fair	Poor		
3. Please rate the current probability of implementing one or more innovative solutions to achieve the goal of zero waste in your business						



Freellant		C = = =	F-: V	Danie
Excellent	Very good	Good	Fair X	Poor
	the availability on to	the market of inno	vative solutions air	med at the goal of zero
Excellent	Very good	Good	Fair	Poor X
ZAGENETIC	10.78000		ļ. G.I.	1 001 %
5. Please rate	the existence of inc	rganic waste man	agers in your secto	r
Excellent	Very good X	Good	Fair	Poor
	·	<u>.</u>		
	the usefulness of the		-	of view of the practical
Excellent	Very good	Good	Fair X	Poor
general	the applicability of			ion to the sector in
Excellent	Very good	Good X	Fair	Poor
8. Please rate the project	er 8 will be asked only your satisfaction w REINWASTE that hat ation of the pilot action	ith regard to the f as been responsib		lating to the expert of ion:
Excellent	Very good	Good X	Fair	Poor
ZAGGHETT	100,78000	good //	, G.I.	1.00.
b. Level of	knowledge of the exp	ert		
Excellent	Very good X	Good	Fair	Poor
	nnce with project plar		<u> </u>	
Excellent	Very good	Good X	Fair	Poor
d. Time spe	ent by your company			
Excellent	Very good	Good X	Fair	Poor
e. Duration	of the pilot action			
Excellent	Very good	Good	Fair X	Poor
			l	l
f. Others:				
Excellent	Very good	Good	Fair	Poor

Interviewee (Name + Company):	Claudio Farinella_ Soc. Agr. Montello
Pilot action title:	Phase 1 Business Analysis + Phase 2 Experimentation
Alternatives to the pilot action (if any)	



Interviewer (Name + Company):	Daniele Mezzogori – Confagri Consult/Confagricoltura
Date: 15 /07 /2020	

1. Please rate the inorganic was		ntion of your compa	ny concerning the ge	neration of
Excellent	Very good	Good X	Fair	Poor
	•		•	
•	ur level of satisfaction mented in your com	_	e inorganic waste mo	nnagement
Excellent	Very good	Good X	Fair	Poor
			ne or more innovative	e solutions to
	oal of zero waste in	<u></u>	T	Τ -
Excellent	Very good	Good	Fair X	Poor
	e availability on the ed to your sector  Very good	market of innovativ	e solutions aimed at	the goal of zero
5. Please rate the	e existence of inorgo	inic waste manager.	s in your sector	
Excellent	Very good	Good	Fair X	Poor
	e usefulness of the pof the pilot action de Very good	-	from the point of viev npany Fair	v of the practical Poor
	1. 0. 1 80 00.			1
7. Please rate the general	e applicability of the	results obtained in	your pilot action to t	he sector in
Excellent	Very good	Good X	Fair	Poor
	3 will be asked only in			
the project RI	EINWASTE that has l	_	ring aspects relating to your pilot action:	to the expert of
	on of the pilot action	6 17	- ·	
Excellent	Very good	Good X	Fair	Poor
b. Level of kno	owledge of the expert			
Excellent	Very good X	Good	Fair	Poor
	, , ,			
c. Complianc	e with project plannin	g	T	
Excellent	Very good	Good X	Fair	Poor
-1 <del></del>				
· ·	by your company	Cood	Fa::	Daar
Excellent	Very good X	Good	Fair	Poor



e. Duration of the pilot action				
Excellent	Very good	Good X	Fair	Poor
		·	·	
f. Others:				
Excellent	Very good	Good	Fair	Poor

Interviewee (Name + Company):	Vincenzo Salati_Fondo Albarossa – Soc. Agr. Di Salati & C.
Pilot action title:	Phase 1 Business Analysis + Phase 2 Experimentation
Alternatives to the pilot action (if any)	
Interviewer (Name + Company):	Daniele Mezzogori – Confagri Consult/Confagricoltura
Date: 16 /07 /2020	

1. Please rate the inorganic was		ition of your compa	ny concerning the ge	neration of
Excellent	Very good	Good X	Fair	Poor
	ur level of satisfaction mented in your comp	_	e inorganic waste mo	anagement
Excellent	Very good X	Good	Fair	Poor
	,		•	
		, ,	ne or more innovativ	e solutions to
	oal of zero waste in	<u>*</u>		
Excellent	Very good	Good X	Fair	Poor
	e availability on the d to your sector	market of innovativ	e solutions aimed at	the goal of zero
Excellent	Very good	Good	Fair	Poor X
5. Please rate the	e existence of inorga	ınic waste manager.	s in your sector	
Excellent	Very good	Good X	Fair	Poor
	usefulness of the p of the pilot action de	-	from the point of viev	v of the practical
Excellent	Very good	Good X	Fair	Poor
				•
7. Please rate the general	e applicability of the	results obtained in	your pilot action to t	he sector in
Excellent	Very good	Good	Fair X	Poor
Question number 8	will be asked only in	the final survey		
_	ur satisfaction with INWASTE that has l	-	ring aspects relating your pilot action:	to the expert of



a. Organiz	ation of the pilot acti	on		
Excellent	Very good	Good X	Fair	Poor
b. Level of	knowledge of the exp	pert		
Excellent	Very good	Good X	Fair	Poor
c. Compli	ance with project plai	nning		
Excellent	Very good	Good X	Fair	Poor
d. Time sp	ent by your company	·		
Excellent	Very good	Good X	Fair	Poor
e. Duratio	n of the pilot action			
Excellent	Very good	Good X	Fair	Poor
f. Others:		<u>.</u>		
Excellent	Very good	Good	Fair	Poor

Interviewee (Name + Company):	Erika Sartori_ Soc. Agr. Due Querce
Pilot action title:	Phase 1 Business Analysis + Phase 2 Experimentation
Alternatives to the pilot action (if any)	
Interviewer (Name +	Daniele Mezzogori – Confagri Consult/Confagricoltura
Company):	
Date: 27 /07 /2020	

1. Please rate inorganic	the current initial si waste	tuation of your co	mpany concerning	g the generation of
Excellent	Very good	Good X	Fair	Poor
	your level of satisfa		to the inorganic w	raste management
·	plemented in your o	company		
Excellent	Very good X	Good	Fair	Poor
3. Please rate	the current probab	ility of implement	ing one or more ir	nnovative solutions to
achieve th	ne goal of zero wast	e in your business		
Excellent	Very good	Good X	Fair	Poor
4. Please rate	the availability on t	he market of inno	vative solutions ai	med at the goal of
zero wast	e adapted to your se	ector		
Excellent	Very good	Good	Fair	Poor X
		·	·	



Excellent	the existence of inor Very good	Good	Fair X	Poor
Executivity	very good	Good	Tun X	1 001
6. Please rate	e the usefulness of the	e project REINWA	ASTE from the poin	t of view of the
practical	applicability of the pi	lot action develo	ped in your compa	iny
Excellent	Very good X	Good	Fair	Poor
7. Please rate general	the applicability of t	he results obtain	ed in your pilot act	ion to the sector in
Excellent	Very good	Good X	Fair	Poor
Ouestion numb	er 8 will be asked only i	in the final survey		
	•		allowing aspects re	elating to the expert of
	ct REINWASTE that h	,	• .	
	zation of the pilot action	•	ne joi your phot de	
Excellent	Very good	Good X	Fair	Poor
	, , ,		1	<u>'</u>
b. Level o	f knowledge of the exp	ert		
Excellent	Very good X	Good	Fair	Poor
	liance with project plan	<u>T</u>		
Excellent	Very good X	Good	Fair	Poor
d. Time s	pent by your company			
Excellent	Very good X	Good	Fair	Poor
a Diimeti				
	on of the pilot action	C 1 V	Fari	D
Excellent	Very good	Good X	Fair	Poor
f. Others	s:			

## 1.2 Main results and reports of the industrial dairy supply chain FEDSERV

Interviewee (Name + Company):	Laura Pessola – Mulino Formaggi
Pilot action title:	Action #4: Replacement of composite materials with monomaterials
Alternatives to the pilot action (if any)	
Interviewer (Name + Company):	Maurizio Notarfonso – Federalimentare Servizi srl
Date:	27/11/2020



1. Please rate i		tuation of your c	company concernin	g the generation of
Excellent	Very good	Good	Fair	Poor
	your level of satisfa plemented in your o	_	d to the inorganic v	waste management
Excellent	Very good	<mark>Good</mark>	Fair	Poor
	the current probabi e goal of zero wast			nnovative solutions to
Excellent	Very good	Good	Fair	Poor
	the availability on t e adapted to your so	-	ovative solutions a	imed at the goal of
Excellent	Very good	Good	Fair	Poor
5 Please rate	the existence of ino	raanic waste mo	anggers in your sec	tor
Excellent	Very good	Good	Fair	Poor
LACEHETIC	very good	Good	l all	rooi
	the usefulness of th	•	-	
Excellent	Very good	Good	Fair	Poor
7. Please rate i general	the applicability of	the results obtai	ned in your pilot ac	ction to the sector in
Excellent	Very good	Good	Fair	Poor
Question numbe	er 8 will be asked only	in the final survey	,	
8. Please rate the project		th regard to the	following aspects	relating to the expert of action:
Excellent	Very good	Good	Fair	Poor
	, , ,			 
	knowledge of the ex	pert		
Excellent	Very good	Good	Fair	Poor
c. Compli	ance with project pla	nning		
Excellent	Very good	Good	Fair	Poor
LACCHETT	very good	Good	Tan	1 001
d. Time sp	ent by your company	,		
Excellent	Very good	Good	Fair	Poor
	n of the pilot action			
Excellent	Very good	Good	Fair	Poor
f. Others:	: issue with Covid-19			
,. 200101				



	Excellent	Very good	Good	Fair	Poor
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Interviewee (Name + Company):	Paolo Bestagno – Ambrosi (Adele Bertozzi plant)
Pilot action title:	Action #1: Lightweighting of plastic films for cheese packaging Action #2: Replacement of trays with compostable ones
Alternatives to the pilot action (if any)	
Interviewer (Name + Company):	Maurizio Notarfonso – Federalimentare Servizi srl
Date:	26/11/2020

1. Please rate	the current initial si	tuation of your o inorgani	•	g the generation of
Excellent	Very good	Good	Fair	Poor
Excellent	very good	Good	Fall	P001
	your level of satisfa plemented in your c		d to the inorganic w	vaste management
Excellent	Very good	Good	Fair	Poor
	the current probab oal of zero waste in		nting one or more ir	nnovative solutions to
Excellent	Very good	Good	Fair	Poor
Excellent	Very good	Good	Fair	Poor
	e adapted to your se			
Executive	very good	<u> </u>	ı dii	1 001
5. Please rate t	he existence of inor	ganic waste mai	nagers in your secto	or
Excellent	Very good	Good	<u>Fair</u>	Poor
	he usefulness of the applicability of the p	•	•	-
Excellent	Very good	Good	Fair	Poor
general	, ,			ction to the sector in
Excellent	Very good	Good	Fair	Poor
8. Please rate y	•	h regard to the	following aspects re	elating to the expert of
	t REINWASTE that he		sible for your pliot o	ICUOII:
a. Uraaniz	auon of the bliot acti	UII		



Excellent	Very good	Good	Fair	Poor
h. Level of	knowledge of the exp	pert		
Excellent	Very good	Good	Fair	Poor
i. Complic	ance with project plai	nning		
Excellent	Very good	Good	Fair	Poor
j. Time sp	ent by your company	′		
Excellent	Very good	Good	<u>Fair</u>	Poor
k. Duratio	n of the pilot action			
Excellent	Very good	Good	Fair	Poor
I. Others:	issue with Covid-19			
Excellent	Very good	Good	Fair	Poor

Interviewee (Name + Company):	Marco Bianchi – Parmalat (Adele Bertozzi plant)
Pilot action title:	Action #3: Replacement of conventional packaging for yogurt with compostable pots Action #5: Adoption of non-destructive technologies for the control on packaged products
Alternatives to the pilot action (if any)	
Interviewer (Name + Company):	Maurizio Notarfonso – Federalimentare Servizi srl
Date:	27/11/2020

Excellent	Very good	Good	Fair	Poor
			·	
•	our level of satisfac Dlemented in your c	_	to the inorganic wo	aste management
Excellent	Very good	Good	Fair	Poor
	_			_
3. Please rate th	•	, , ,	-	ovative solutions to
		e in your busines	S	
achieve the	e goar oj zero wasti	, , , , , , , , , , , , , , , , , , , ,		
achieve the Excellent	Very good	Good	Fair	Poor
	<u> </u>	<u> </u>	Fair	Poor
Excellent	Very good	Good	Fair ovative solutions air	



Excellent	Very good	Good	Fair	Poor
5. Please rate t	the existence of inor	ganic waste mai	nagers in your secto	or
Excellent	Very good	Good	Fair	Poor
		,		
6. Please rate	the usefulness of th	e project REINW	/ASTE from the poir	nt of view of the
	applicability of the p	• •	•	•
Excellent	Very good	Good	Fair	Poor
7. Please rate t	the applicability of t	he results obtain	ed in vour pilot act	ion to the sector in
general			, , , , , , , , , , , , , , , , , , , ,	
Excellent	Very good	Good	Fair	Poor
	1 7 0		<u>-</u>	
Question number	er 8 will be asked only	in the final survey	/	
	·			elating to the expert of
	ct REINWASTE that h			
	zation of the pilot acti		· · · · · · · · · · · · · · · · · · ·	<u> </u>
Excellent	Very good	Good	Fair	Poor
n. Level o	f knowledge of the exp	pert		
Excellent	Very good	Good	Fair	Poor
	- 70	1		
o. Compli	ance with project plar	nning		
Excellent	Very good	Good	Fair	Poor
p. Time sp	pent by your company			
Excellent	Very good	Good	Fair	Poor
q. Duratio	on of the pilot action			
Excellent	Very good	Good	Fair	Poor
		1		
r. Others	: issue with Covid-19			
Excellent	Very good	Good	Fair	Poor
	- 10			