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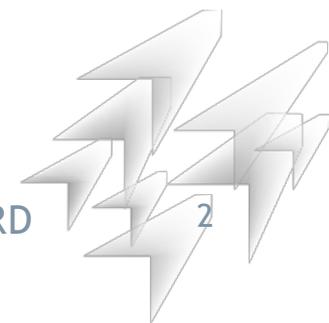
- 09:00 | **WELCOME**
09:15 | **INTRODUCTION**
Marlene Damerau, Rupprecht Consult
- Workshop Objectives
 - EfficienCE and LOW-CARB projects

Topic 1: DATA-BASED PLANNING OF ENERGY-EFFICIENT PUBLIC TRANSPORT SERVICES AND INFRASTRUCTURE

- 09:30 | The value of data for the public transport sector
Hilja Boris Iglesias, UITP
- 09:50 | The "Leipzig Open Data Strategy" and the integrated urban data platform with application to a specific public transport development use case
Tilman Schenk and Sebastian Graetz, City of Leipzig (LOW-CARB & EfficienCE)
- 10:10 | Data-based mobility and PT planning in Szeged
Ádám Németh, SKZT (LOW-CARB) and Vilmos Bilicki, Uni of Szeged (UIA SASmob)
- 10:30 | Discussion, questions and wrap-up of topic 1
- 11:00 | Coffee Break

Topic 2: HOW TO PLAN FOR ENERGY-EFFICIENT TROLLEYBUS INFRASTRUCTURE?

- 11:15 | Project presentation: Trolley 2.0
Wolfgang Backhaus, Rupprecht Consult
- 11:30 | Introduction to in-motion charging and the self-learning bus
Erik Lenz, Kiepe Electric
- 11:50 | Data-based trolleybus network planning
Ádám Németh, SZKT, Szeged (LOW-CARB)
- 12:05 | Digital "twinning" – a method for trolleybus data collection and analysis for better planning
Jan Röhl, Kruch
- 12:20 | Teaser: How to decide on vehicle technology infrastructure for local investments in Budapest (e-bus or trolley)?
Balázs Fejes, BKK, Budapest (EfficienCE)
- 12:25 | Teaser: Why Pilsen decided to widen the trolleybus network
Jiří Kohout, PMDP, Pilsen (EfficienCE)
- 12:30 | Discussion, questions and wrap-up of topic 2
- 13:00 | Closing remarks and feedback options



THE CO-ORDINATION TEAM



**Marlene
Damerau**



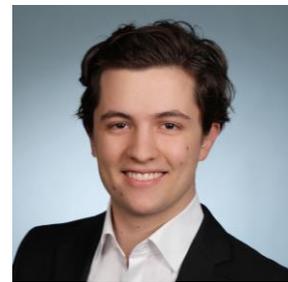
**Wolfgang
Backhaus**



*Video & Poll
manager:*
**Saydrina
Govender**



*Question
manager:*
**Ana-Maria
Baston**

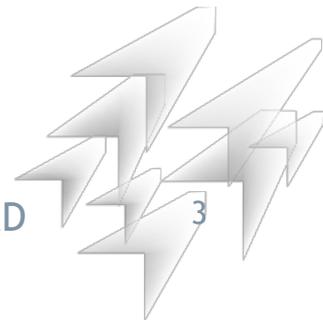


*Technology
manager:*
**Wolfram
Buchta**

Your Moderators



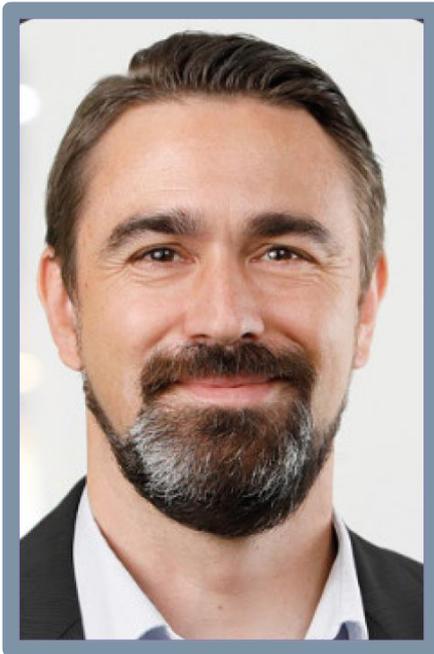
Your Techies





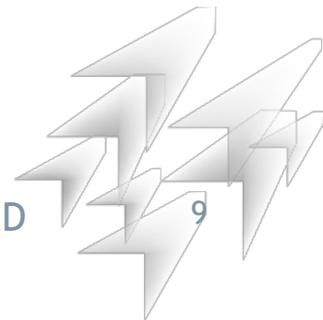
EfficienCE

LOW-CARB



Wolfgang Backhaus *Rupprecht Consult*

Trolley 2.0 Project Presentation



trolley:2.0

for smart cities



Webinar: Data-based planning of energy-efficient public transport services and infrastructure

Topic 2: How to plan for energy-efficient trolleybus infrastructure

Wolfgang Backhaus, Rupprecht Consult / trolley:motion



May 2021



trolley:2.0

for smart cities



In a nutshell:

- **Partner:**

- trolley:motion, Austria (Coordinator), AT
- Barnim Bus Company mbH & Technical University of Dresden, DE
- Evopro Group, Szegedi Közlekedési Kft. & University of Szeged, HU
- Technical University of Delft & Power Research Electronics BV, NL
- University of Gdansk, PL

- **Duration:** 04/18 – 09/20 (30 months)

- **Budget:** €2.887.580 - Funding: €1.958.590

Main goals

TROLLEY 2.0 aims

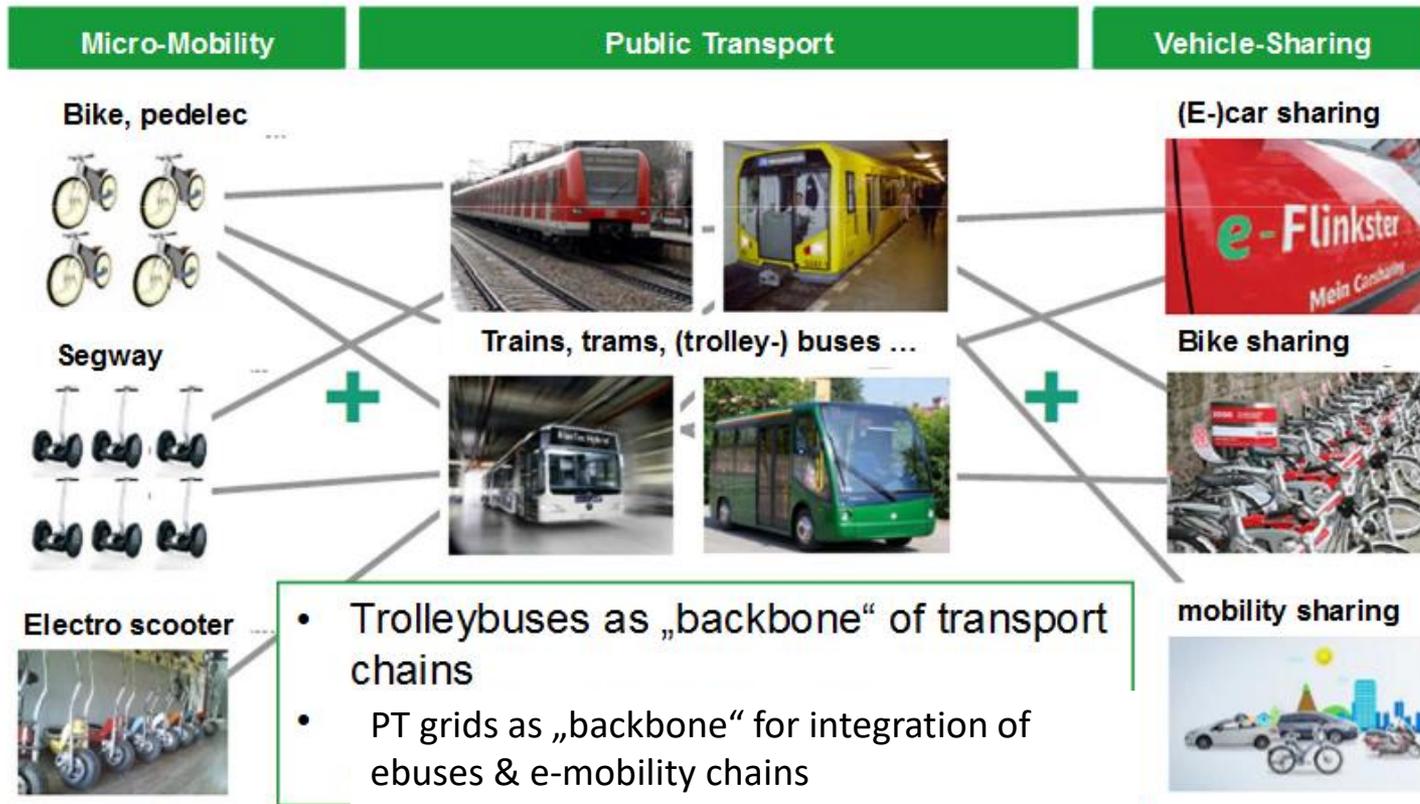
- to improve the efficiency of public transport based on **battery supported trolleybuses** (in-motion-charging concept; energy-efficient & economic)
- and to integrate **RES & new electro mobility services** based on a **smart trolley grid** as backbone for charging solutions in a smart city.



trolley:2.0
for smart cities



Electric public transport as a backbone of smart cities

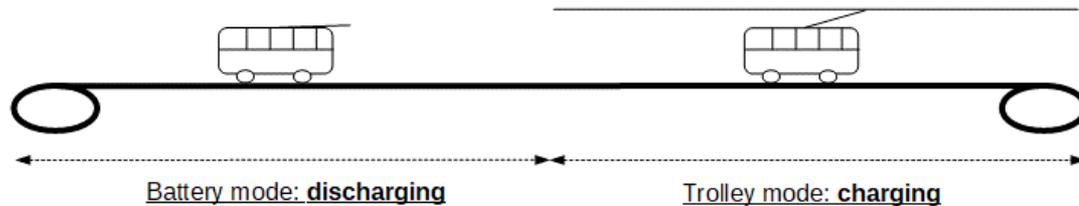


Source: Spath, IAO, 2011

trolley:2.0
for smart cities



New in-motion charging concepts: Eberswalde (regional), Szeged (feeder) & Gdynia (metropolitan)



Energy consumption

Length of off-wire distance

Discharging efficiency

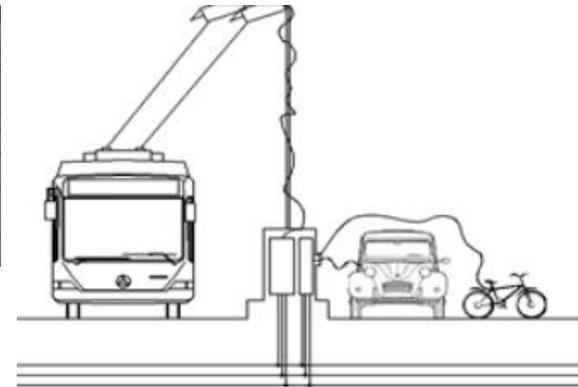
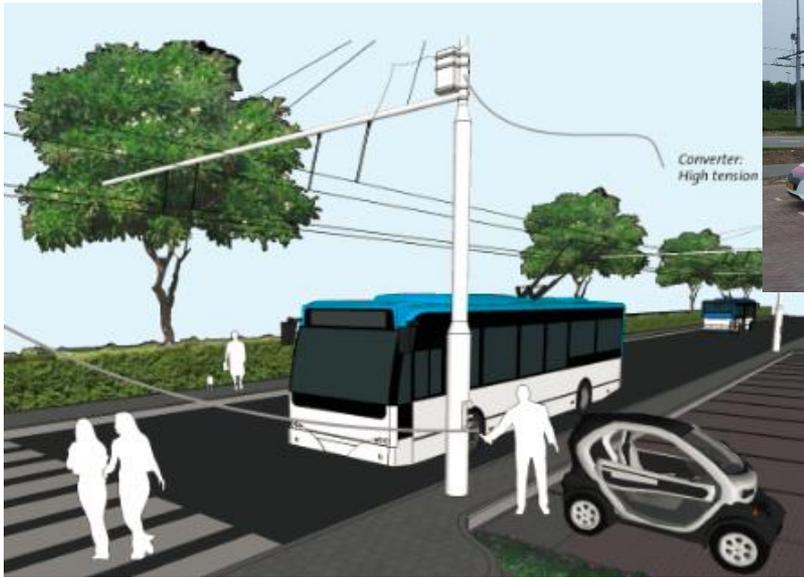
Charging power

Time of ride in wire mode

Charging efficiency



Multi-purpose trolley charging infrastructure in Arnhem, NL

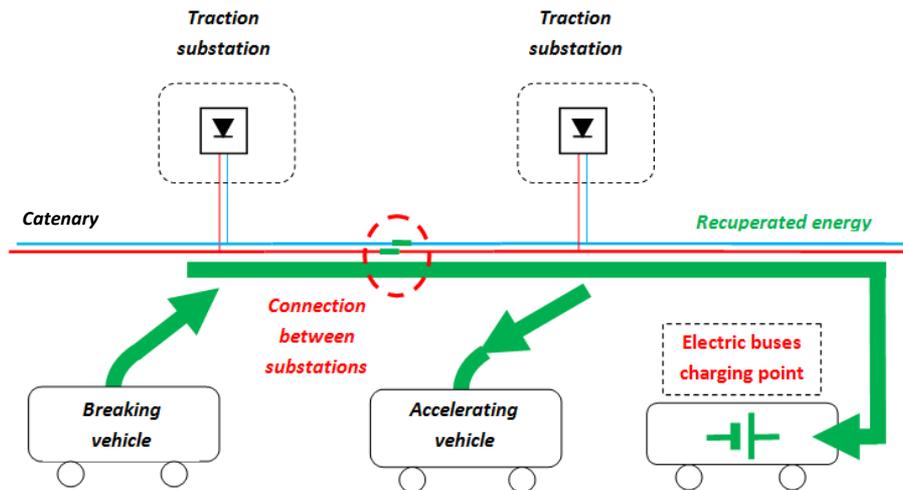


<http://www.omroepgelderland.nl/nieuws/2134955/Autorij-den-op-energie-van-remmende-trolleybussen>

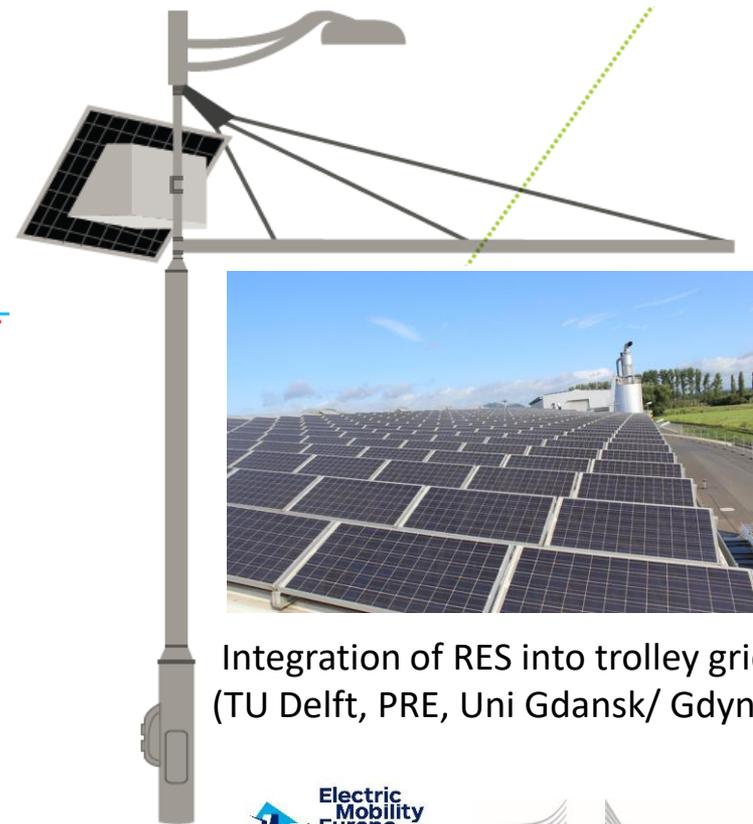
trolley:2.0
for smart cities



Smart trolley grids (physical and digital asset):



- Billateral energy supply & optimised usage of recuperation energy by balancing energy flow and levelling voltage drops & testing of energy storage concepts integrated into trolley grid / substations (incl. 2nd life batteries)



Integration of RES into trolley grids (TU Delft, PRE, Uni Gdansk/ Gdynia)

Trolley 2.0 User Forum Members

- Salzburg AG, AT
- Stadtwerke Klagenfurt, AT
- Stadtwerke Solingen, DE
- Budapest BKV, HU
- BVG Berlin, DE
- Stadtwerke Marburg, DE
- PKT Gdynia, PL
- MPK Lublin, PL
- TLT Tychy, PL
- Municipality of Arnhem, NL
- Hordaland County Council, (Bergen) NO
- PMDP Pilsen, CZ
- Maribor City Council, SI
- TPER Bologna, IT
- OSY Athens, GR

Innovations for smart trolley grids – Pilsen, CZ

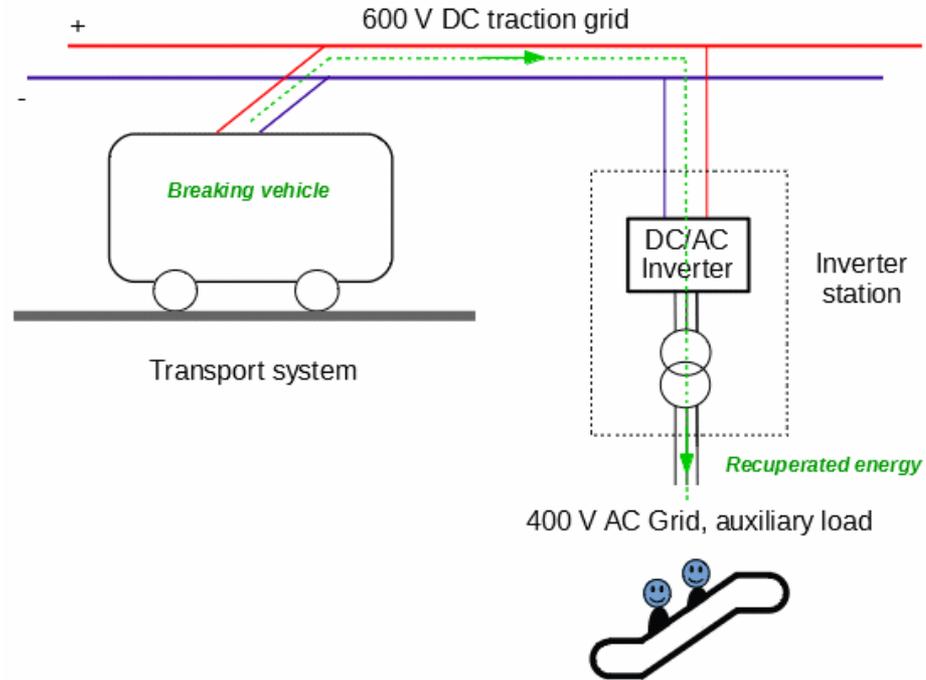
On 1 April 2020, a buffer storage station was implemented to test

- regular operation (voltage level balancing)
- turn-off / power cut the supply from substation
- higher power consumption (charging battery trolley-buses, air-conditioning...)



Innovations for smart trolley grids – Gdynia, PL

Mini inverter station for Gdynia (PKT) for processing surplus energy from braking trolleybuses for the depot's own needs of 400V AC in the trolleybus depot.



Questions:

- What data is needed to plan for
 - electric bus systems?
 - zero-emission bus systems / integration/use of RES?
 - smart trolley grids?
 - in-motion charging systems?
- What are existing barriers for getting / analysing data?
- What tools / methodologies are available for processing of data (simulation/modeling)?
- ...?

trolley:2.0
for smart cities



Thank you for your attention!

Let's be smart together!

Wolfgang Backhaus

Tel. +49 221 606055 19

w.backhaus@rupprecht-consult.eu

backhaus@trolley-motion.eu

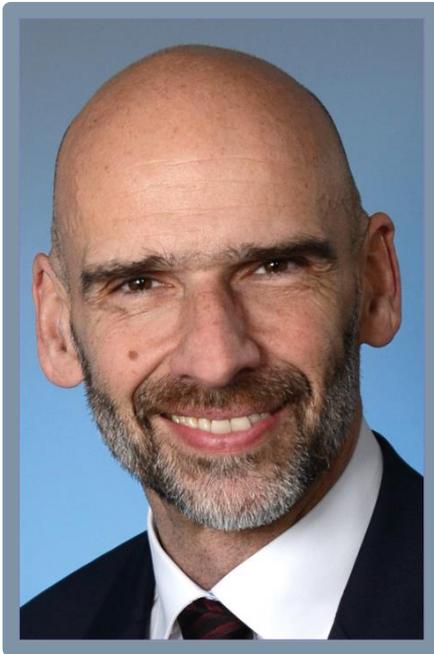
www.trolley-motion.eu

trolley:2.0
for smart cities



EfficienCE

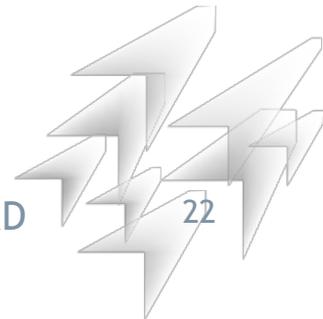
LOW-CARB



Erik Lenz

Kiepe Electric

**Introduction to in-motion charging and
the self-learning bus**



Webinar: “Introduction to in-motion charging and the self-learning bus”

Kiepe Electric: Reliable e-Mobility

Düsseldorf, 13.05.2020



Kiepe Electric – Focus on System Integration and Energy Management



Brief Description

- Worldwide recognized manufacturer of:
 - Electrical Systems for Rail Vehicles (Light Rail Vehicles, Underground Railways and Regional Trains)
 - Electrical Systems for Electric Buses (Trolley Buses, Diesel-Electric Buses, Fuel Cell Buses, Battery Buses)
 - Heating, Ventilation, Air Conditioning (HVAC) Systems for Rail Vehicles
- Service and Components for Industries
- Modular Systems – according to customers' and partners' particular requirements

Key Figures

- Employees: 749
- Production space: 8 766 m²
- Test facilities: 2 990 m²
9 Test stations (DC & AC up to 1.4 MW)

Founding year

- 1906

Why Kiepe?

- High Quality - MADE IN GERMANY (Düsseldorf)
 - System design optimized for lowest life time costs
 - High reliability, focusing on generating income from passenger transportation
 - Spare part availability over 20 years (in-house production)
 - Focus on customer specific solutions
 - Market leader in Western Europe and USA regarding IMC / Trolley Bus equipment
 - Successful in electric bus business during over 66 consecutive years
- Contact to end customer transport authorities:
- Own Kiepe marketing of high quality solutions
 - Sales & services established in several locations
 - Production facility in US
 - Customer satisfaction shown by repeated orders
 - Proven and in test field well tested equipment
 - Capability of solving complex system problems



Growth through acquisitions – Electrification for Rail & Commercial Vehicle Systems supporting megatrend of Vehicle Efficiency and E-Mobility

BRIEF DESCRIPTION

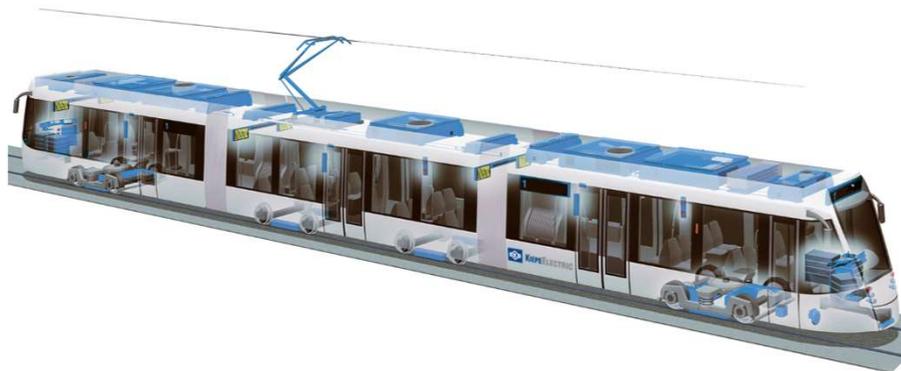


- Electrical Systems for Light Rail Vehicles, Underground Railways and Regional Trains
- Electrical Systems for Electric Buses
- Heating, Ventilation, Air Conditioning (HVAC) Systems

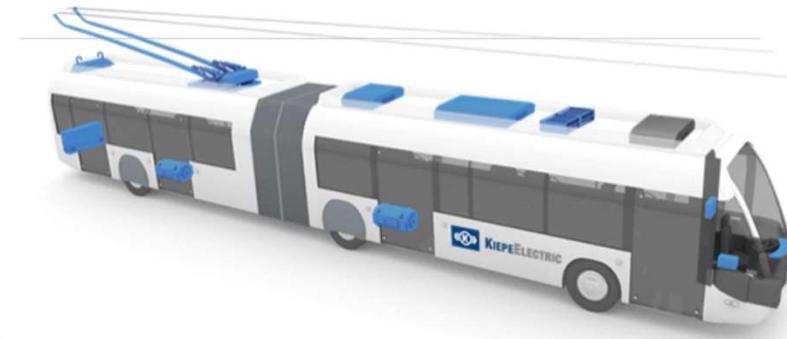
KEY FIGURES

Founding Year: 1906
Workforce: 749

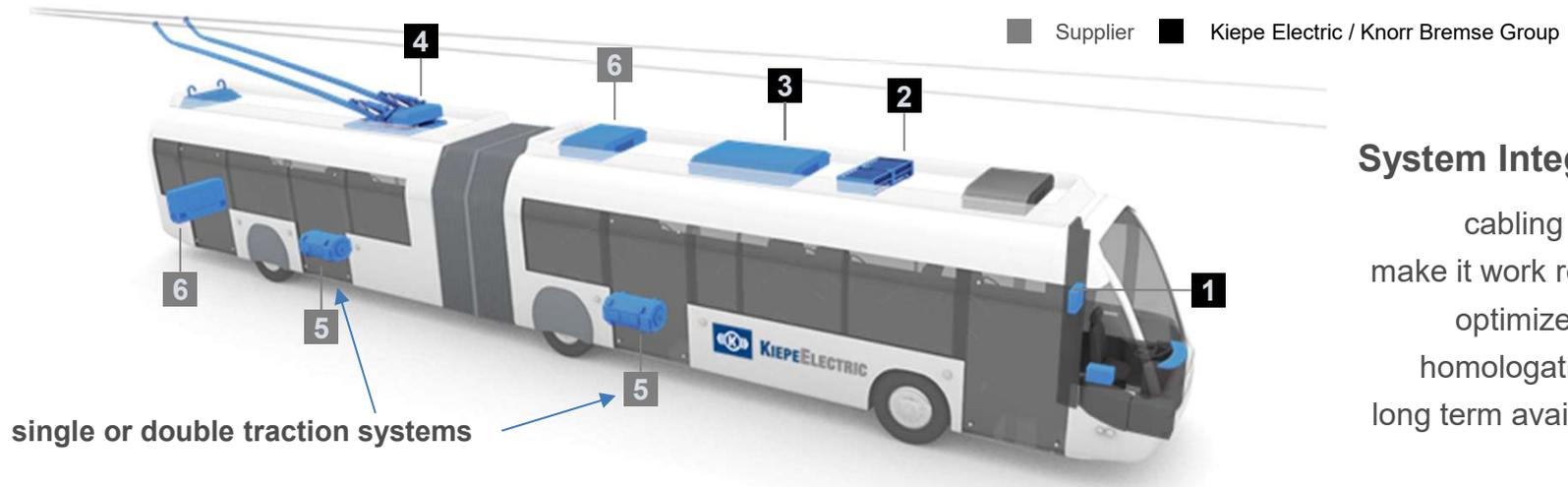
Rail Vehicle Scope



Commercial Vehicle Scope



Complete electrical systems for e.g. electric buses with In Motion Charging (IMC)



System Integrator

- cabling
- make it work reliable
- optimize
- homologation
- long term availability

1 System Integration:
Energy Management,
Controlling Units, Diagnostics

2 Brake Resistor

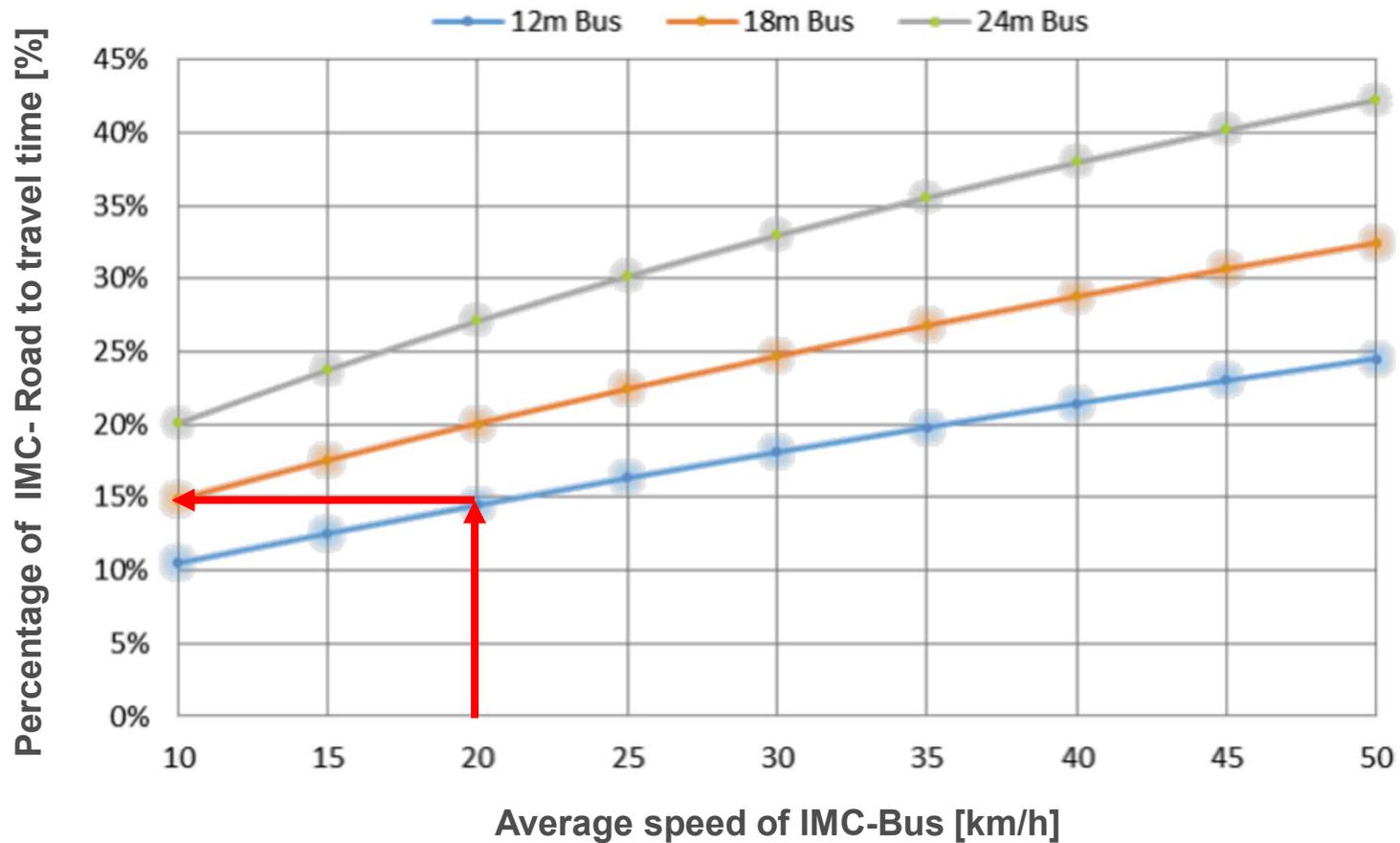
3 Power Electronics
(Traction and Auxiliary Inverter)

4 Current Collector
(or Pantograph Connector)

5 Traction Motor

6 Traction Battery

Time under overhead line: Bus size and speed



12m IMC Bus with 20km/h only needs 15% of the time in overhead line mode

What is In Motion Charging (IMC)?

Video on youtube „Kiepe IMC500“ see: <https://www.youtube.com/watch?v=JEfC9Uz-XPc>



IMC in combination with Opportunity Charing and Overnight



In Motion



Opportunity



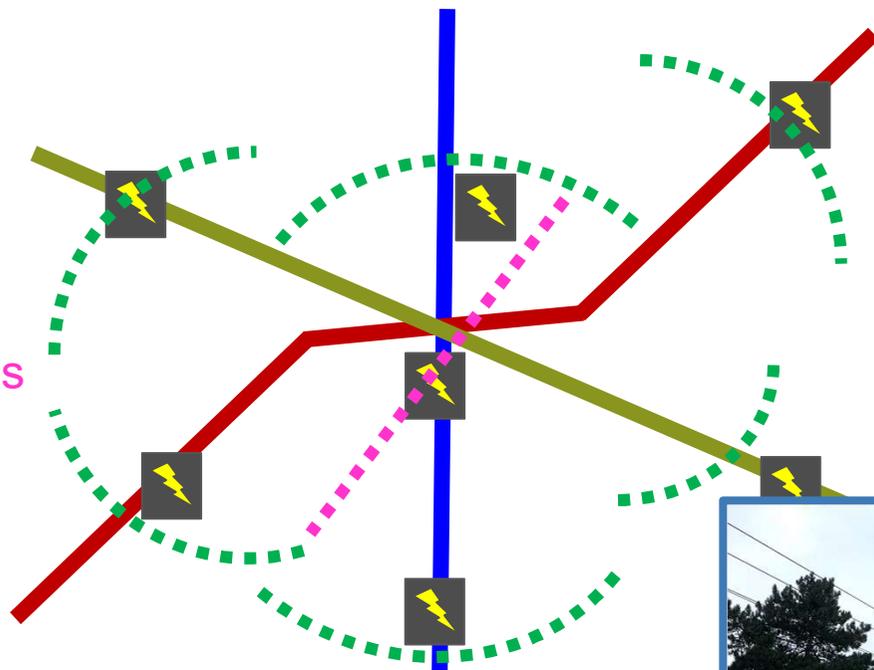
Overnight

Extending e-mobility grid with existing resources

Combining In Motion Charging buses with trams

Existing LRV lines
With substations
Reusing LRV substations
With radial IMC lines
Or additional straight IMC lines

Re-use of existing
Substations
Masts / Poles?
Personal
- Electricians for infrastructure
- Electricians for rail vehicles



IMC lines as a complementation of existing rail grid

What is Smart Fleet-Charging Management (SFM)?



Video on youtube „Kiepe KFM“: <https://www.youtube.com/watch?v=lwLeRqZzrlQ>

and

Video on youtube „Kiepe SFM“: https://www.youtube.com/watch?v=ZHeO_dP17D4



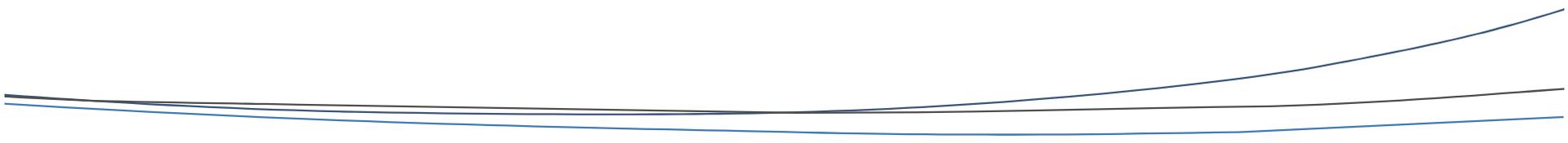
SFM: Smart Fleet-Charging Management, improves reliability of line service



Customer Benefits

Basic	Advanced*
<ul style="list-style-type: none"> ✓ Collecting data (energy consumption, lines, charging times,..) 	<ul style="list-style-type: none"> ✓ AI: Situation dependent, predictive reduction of energy consumption
<ul style="list-style-type: none"> ✓ Self learning energy consumption in dependence of daytime and season 	<ul style="list-style-type: none"> ✓ AI: Smart Fleet Management (SFM) utilizing intelligent data cloud
<ul style="list-style-type: none"> ✓ Signalization of charging status: Line service possible / with restriction possible / not possible 	<ul style="list-style-type: none"> ✓ Charging time dependent energy consumption (e.g. different daytimes)
	<ul style="list-style-type: none"> ✓ Effective prioritization of buses for robust line service

* Basic features included



Thank you

Erik Lenz
Kiepe Electric GmbH

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erik.lenz@knorr-bremse.com
www.kiepe.knorr-bremse.com





EfficienCE

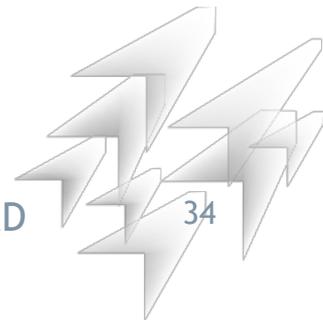
LOW-CARB



Ádám Németh

SZKT, Szeged (LOW-CARB)

Data-based trolleybus network planning



TAKING
COOPERATION
FORWARD

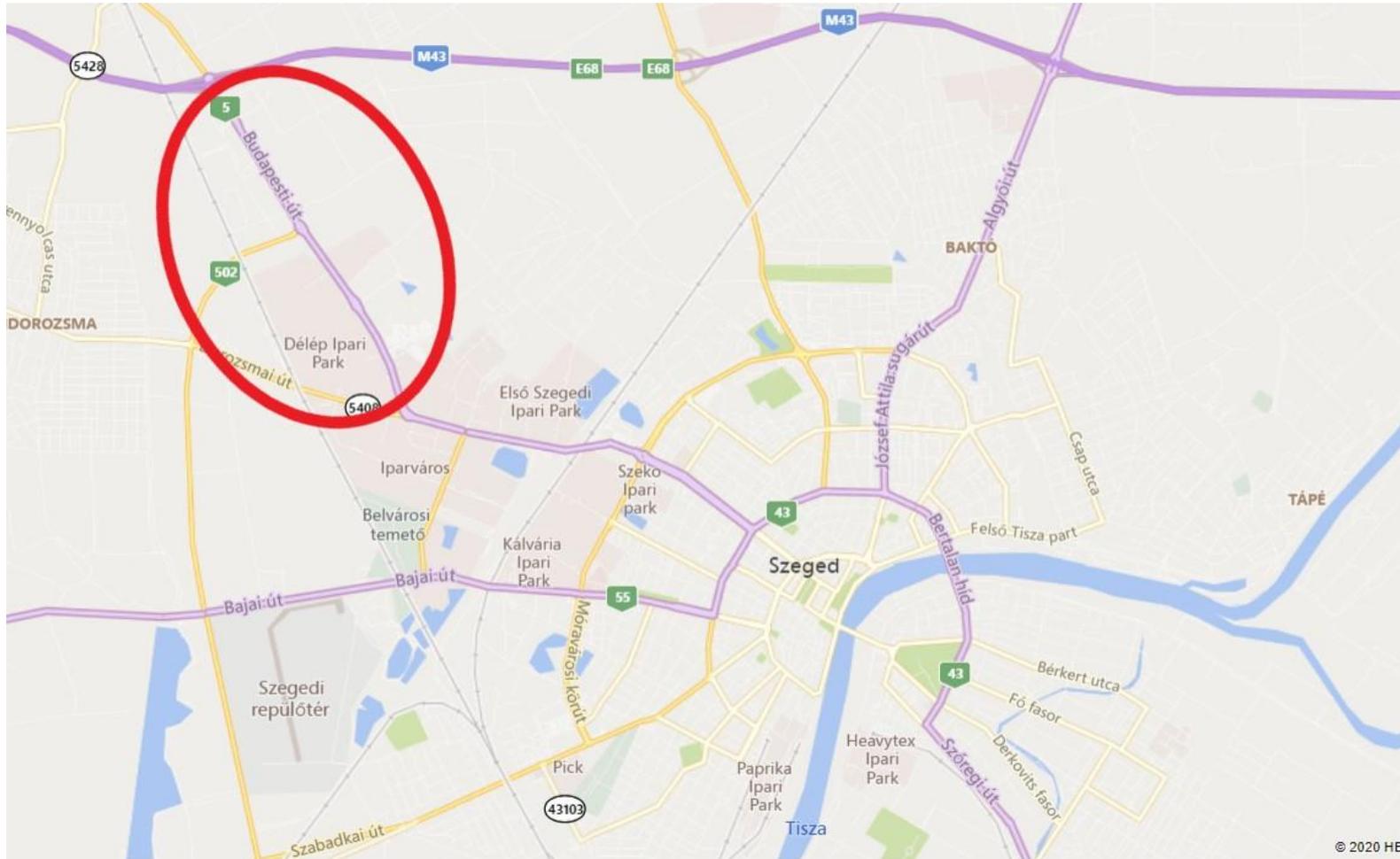
 Low-Carb and EfficienCE Transnational Workshop - 13 May 2020 Webinar

 **Data-based trolleybus network planning in Szeged**

 dr. Zoltán Ádám Németh - Szeged Transport Company - chief of public transport and railway safety

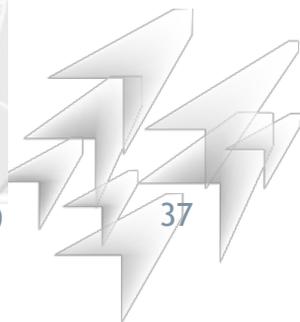
ACTION PLAN FOR COMPANY MOBILITY MANAGEMENT

Szeged Functional Urban Area



ACTION PLAN FOR COMPANY MOBILITY MANAGEMENT

Szeged Functional Urban Area



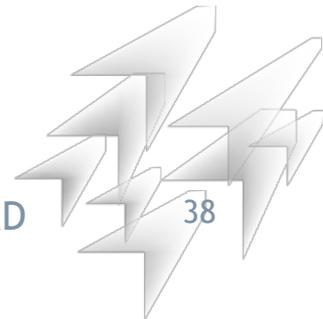
ACTION PLAN FOR COMPANY MOBILITY MANAGEMENT

QUESTIONNAIRES:

- Paper based and online
- For employees and employers
- 23 companies
- 3007 employees in the FUA/area
- 1106 completed employee questionnaires

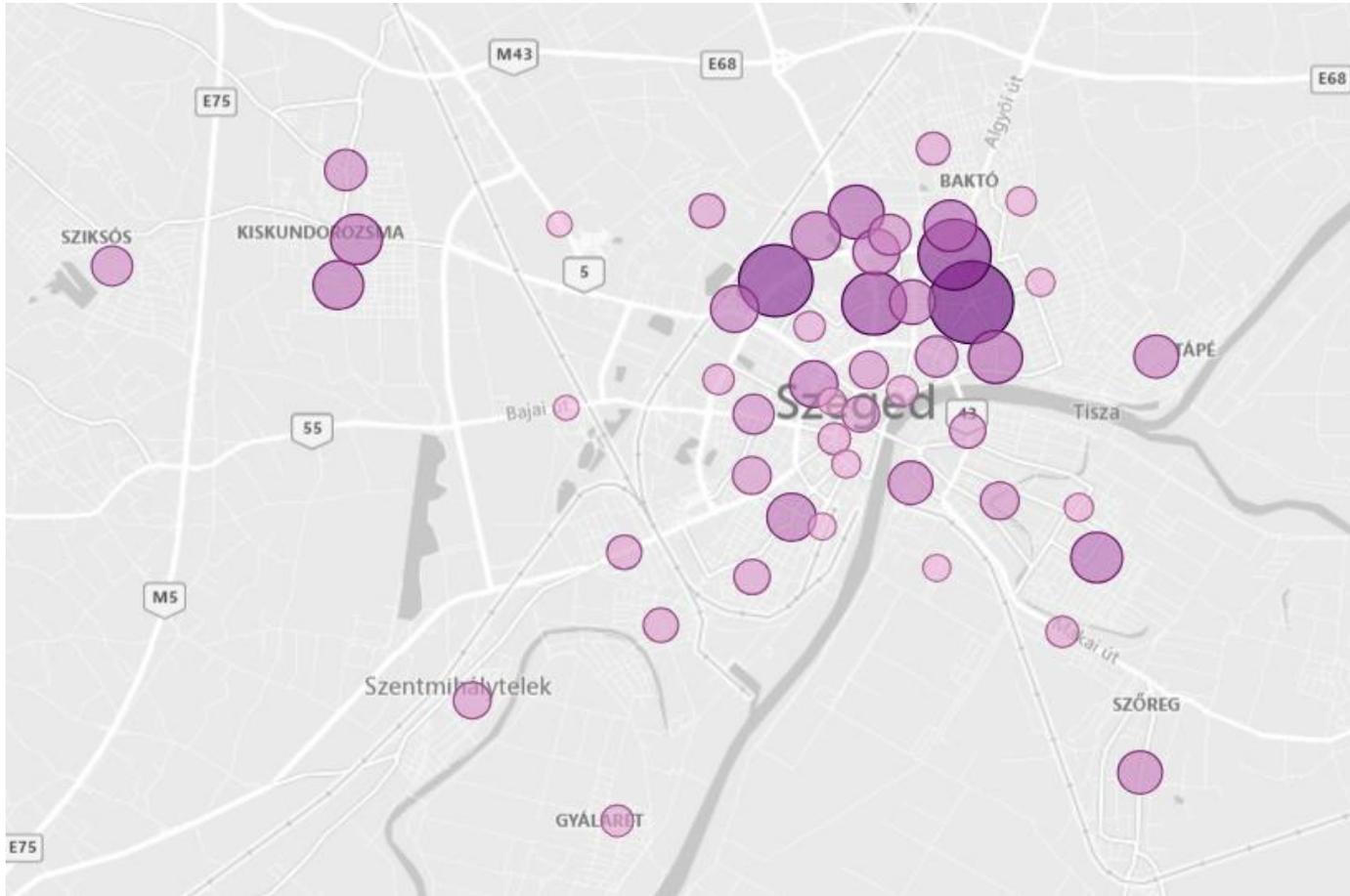
MAIN FINDINGS:

- 47% filling rate, 8 companies which have more than 60%
- Respondent 67% from Szeged, 33% from surrounding areas



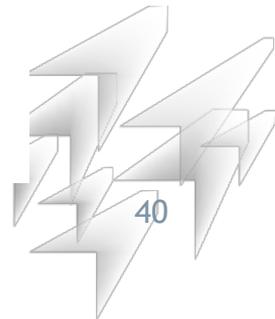
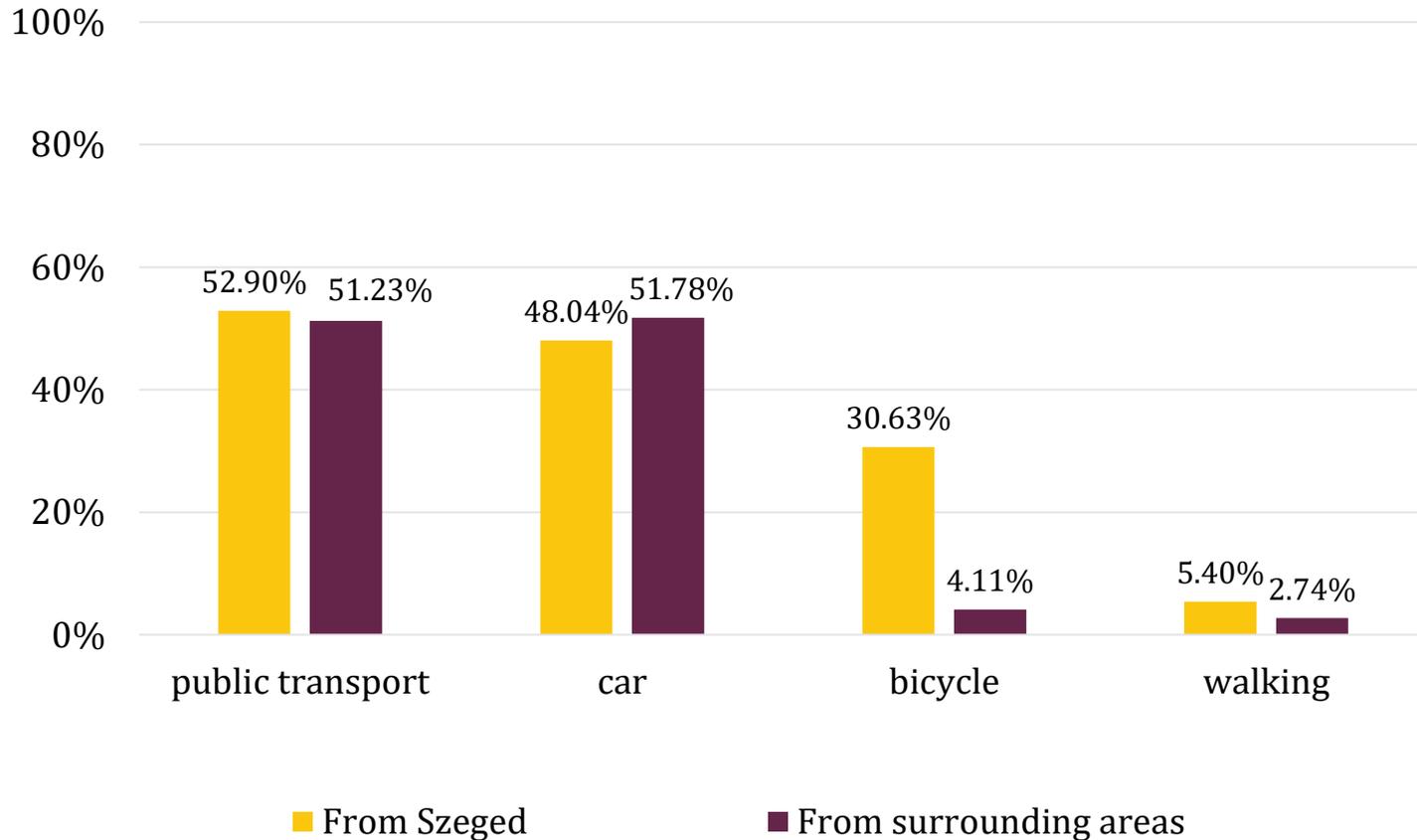
ACTION PLAN FOR COMPANY MOBILITY MANAGEMENT

Place of departure of responders living in Szeged, by district



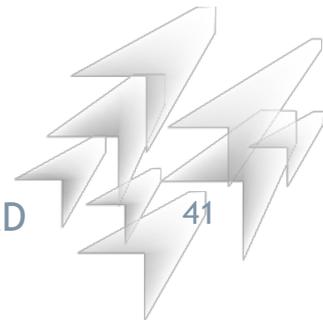
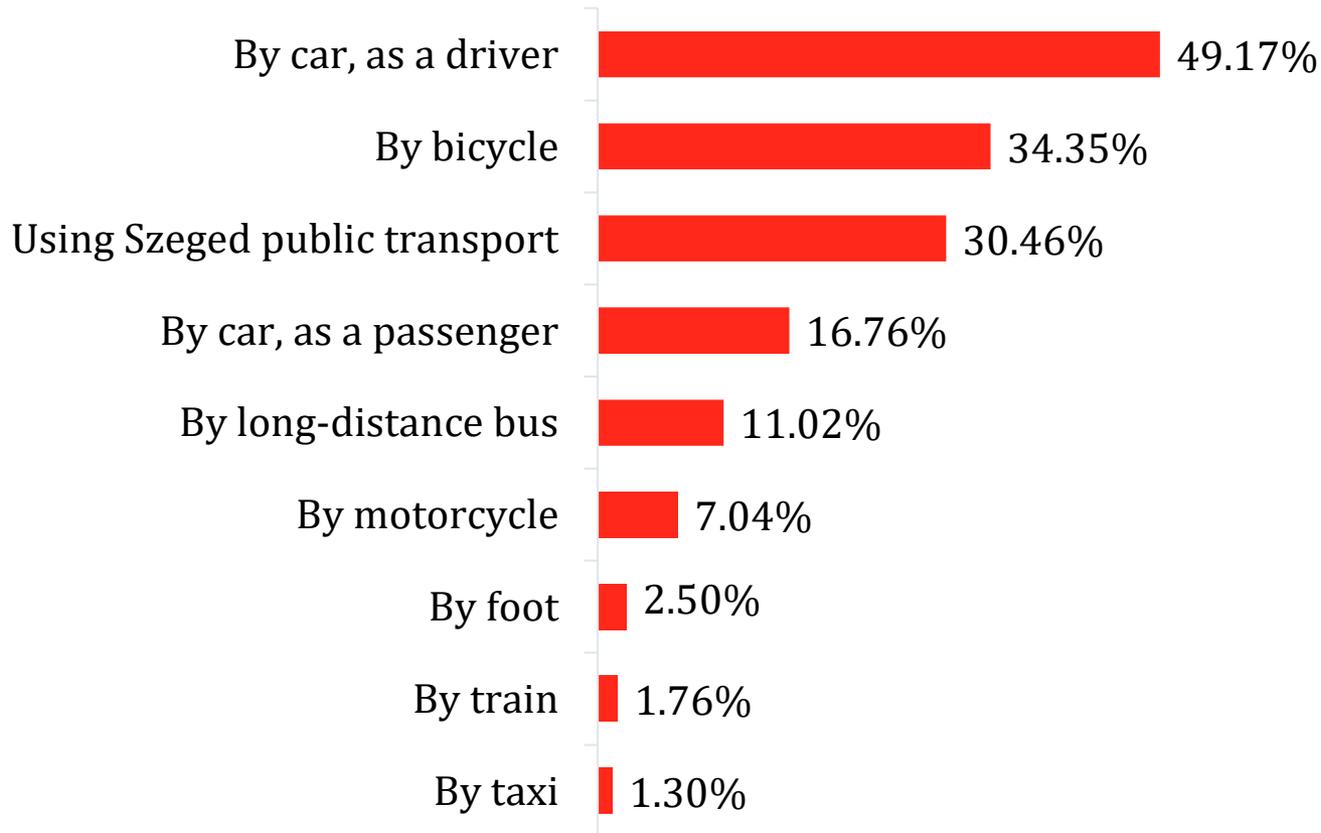
ACTION PLAN FOR COMPANY MOBILITY MANAGEMENT

How Szeged and non-Szeged responders use means of transport to travel to work



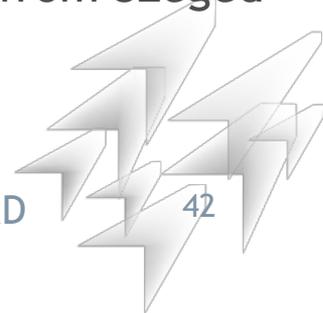
ACTION PLAN FOR COMPANY MOBILITY MANAGEMENT

Desired future means of transport



ACTION PLAN FOR COMPANY MOBILITY MANAGEMENT

- 1106 completed employee questionnaires: 67% from Szeged, 33% from surrounding areas
 - respondents 53% physical worker, 47% intellectual worker
 - 386 employee travel only with public transport: 61% from Szeged, 39% from surrounding areas
-
- 70% of physical worker using public transport
 - 84% of physical worker from Szeged surrounding areas using public transport
 - 61% of physical worker from Szeged using public transport
 - 30% of intellectual worker using public transport
 - 16% of intellectual worker from Szeged surrounding areas using public transport
 - 38% of intellectual worker from Szeged using public transport



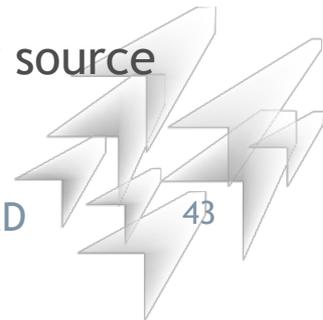
ACTION PLAN FOR COMPANY MOBILITY MANAGEMENT

MAIN FINDINGS OF THE SURVEY

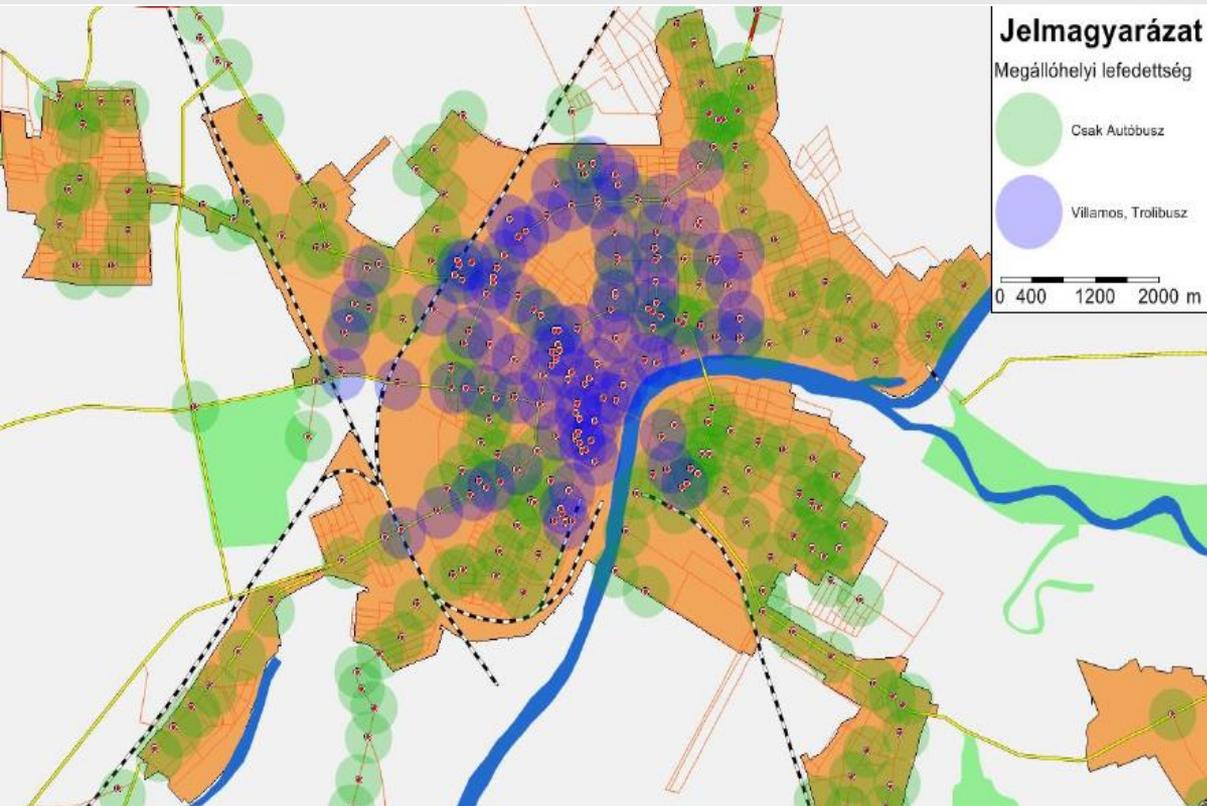
- Collaboration with all the companies (23 companies)
- 1100 employees gave their opinions
- Strong trust in the development of public transport and cycling
- Companies interested in the final results of the survey
- Different levels of cooperation → many of them do not trust in some projects
- We do not know the top manager's strategic view

MAIN GOALS AND MEASURES

- **Develop public transport and cycle paths network based on the received data**
- Harmonize with Szeged SUMP - renewable and CO2 reduced energy source
- Sustainability and environmental awareness

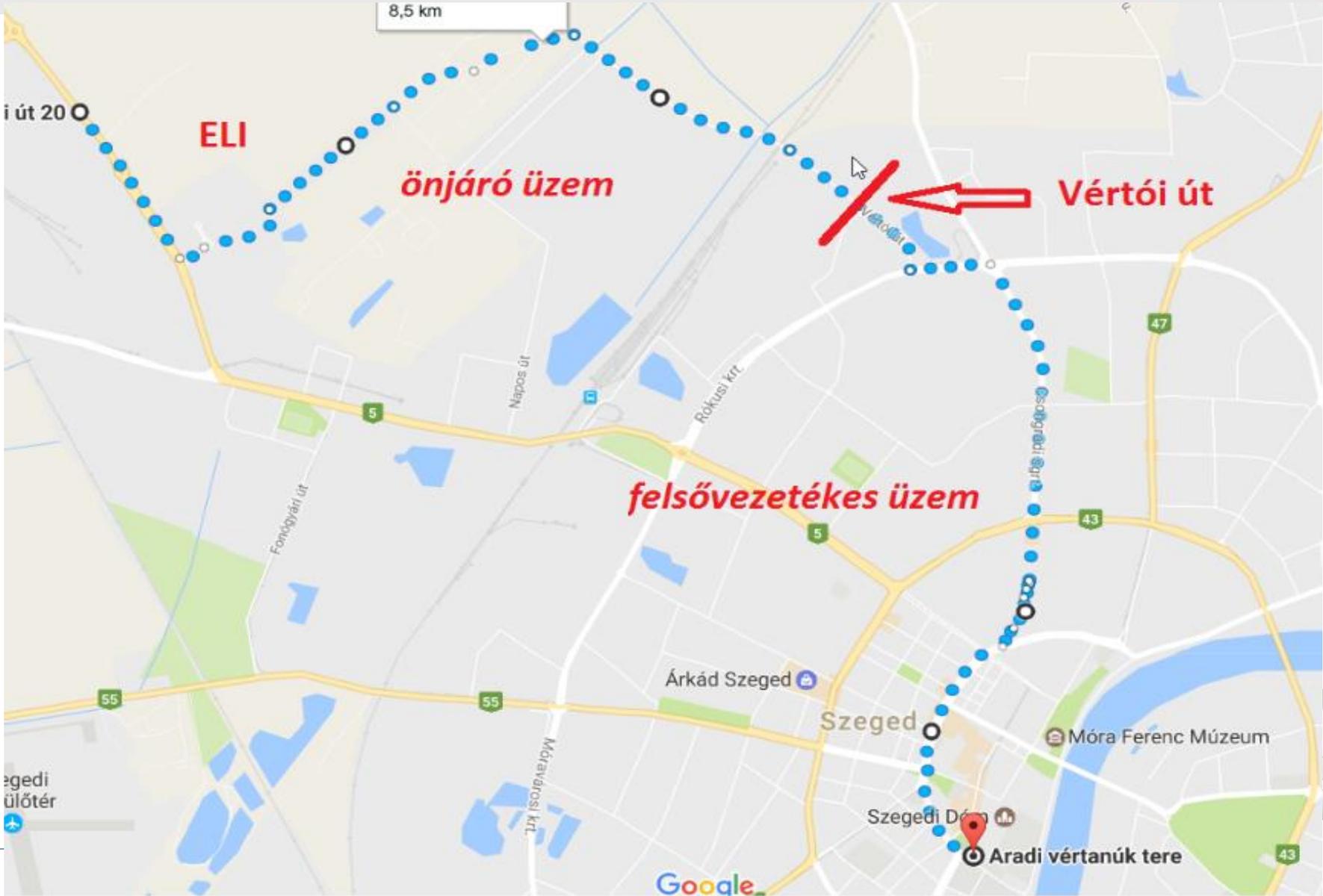


POSSIBLE TROLLEYBUS NETWORK IN SZEGED FUA

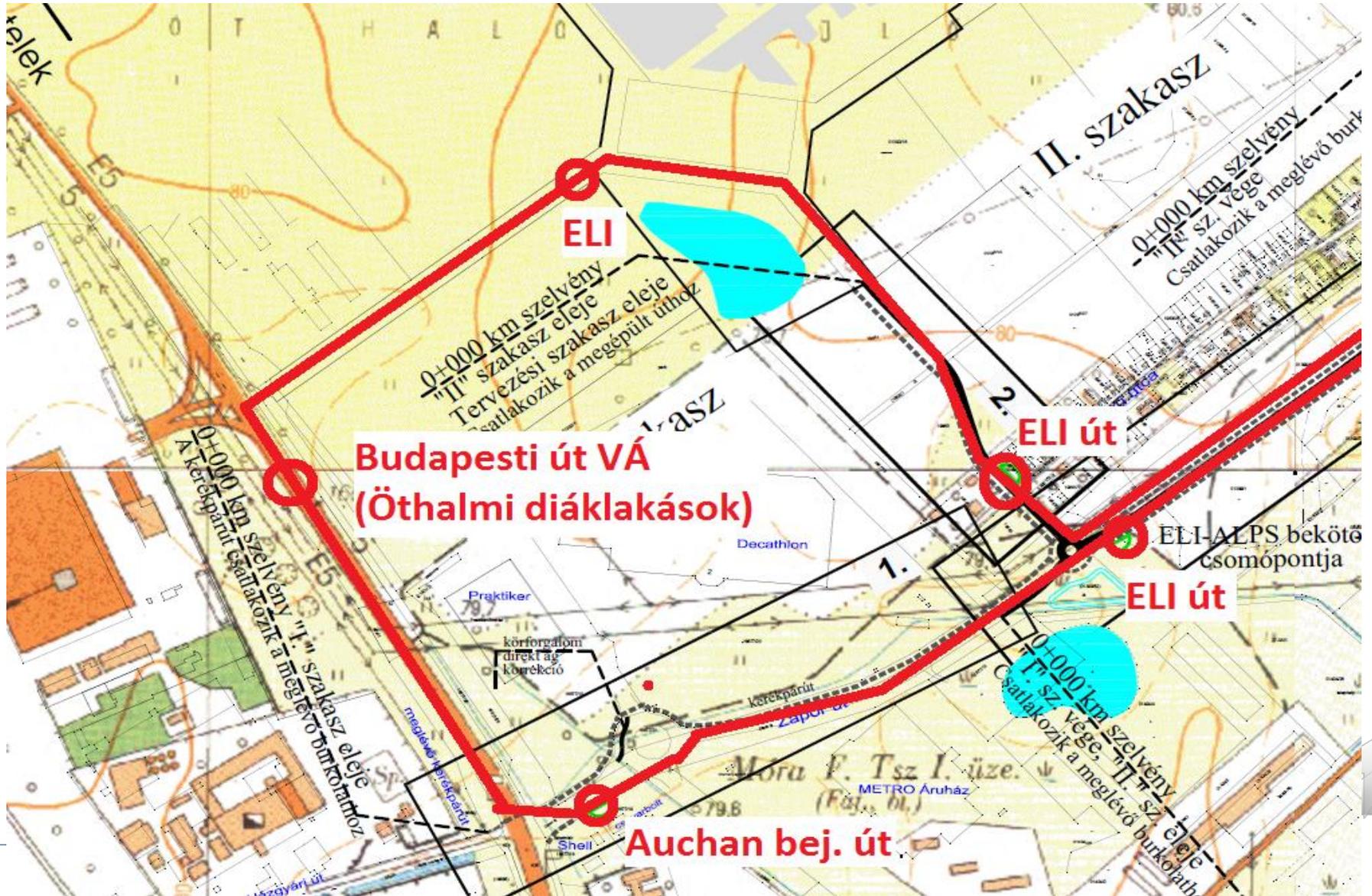


POSSIBLE TROLLEYBUS NETWORK IN SZEGED FUA

LOW-CARB

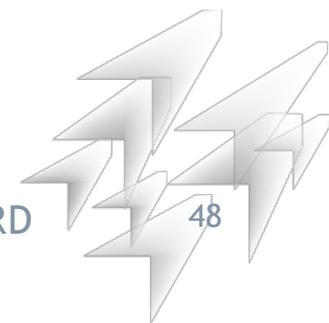


POSSIBLE TROLLEYBUS NETWORK IN SZEGED FUA

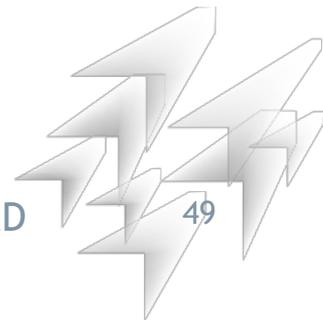


POSSIBLE TROLLEYBUS NETWORK IN SZEGED FUA

- battery hybrid trolleybuses
- in-motion charging
- new trolleybus line between the city centre and the industrial area
- direct connection with the most frequent areas (Rókus, Makkosház)
- half of the route without wire
- electric infrastructure development is necessary
- most environmentally friendly solution



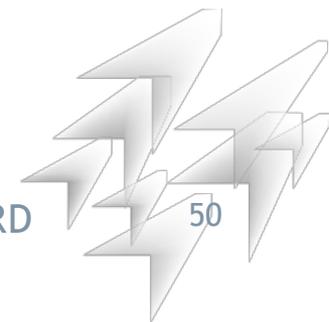
Thank you for your attention!



Questions?



TAKING COOPERATION FORWARD



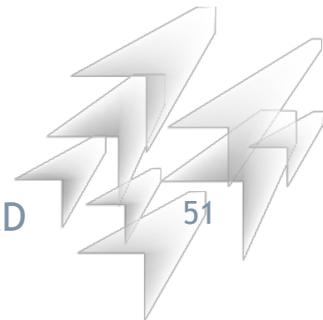
EfficienCE

LOW-CARB



Jan Röhl *Kruch*

Digital “twinning”- a method for trolleybus data collection and analysis for better planning





ME30X

KRUCH

RAILWAY INNOVATIONS

Jan Röhl

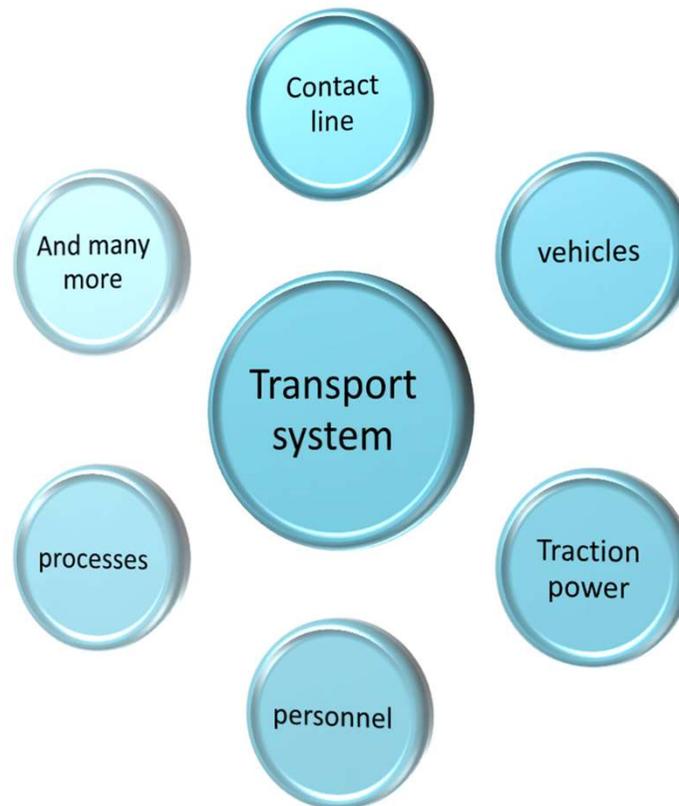
„Digital Twinning“ of transport networks

AUSTRIAN
QUALITY
since 1869

www.kruch.com

Status Quo of transport data systems?

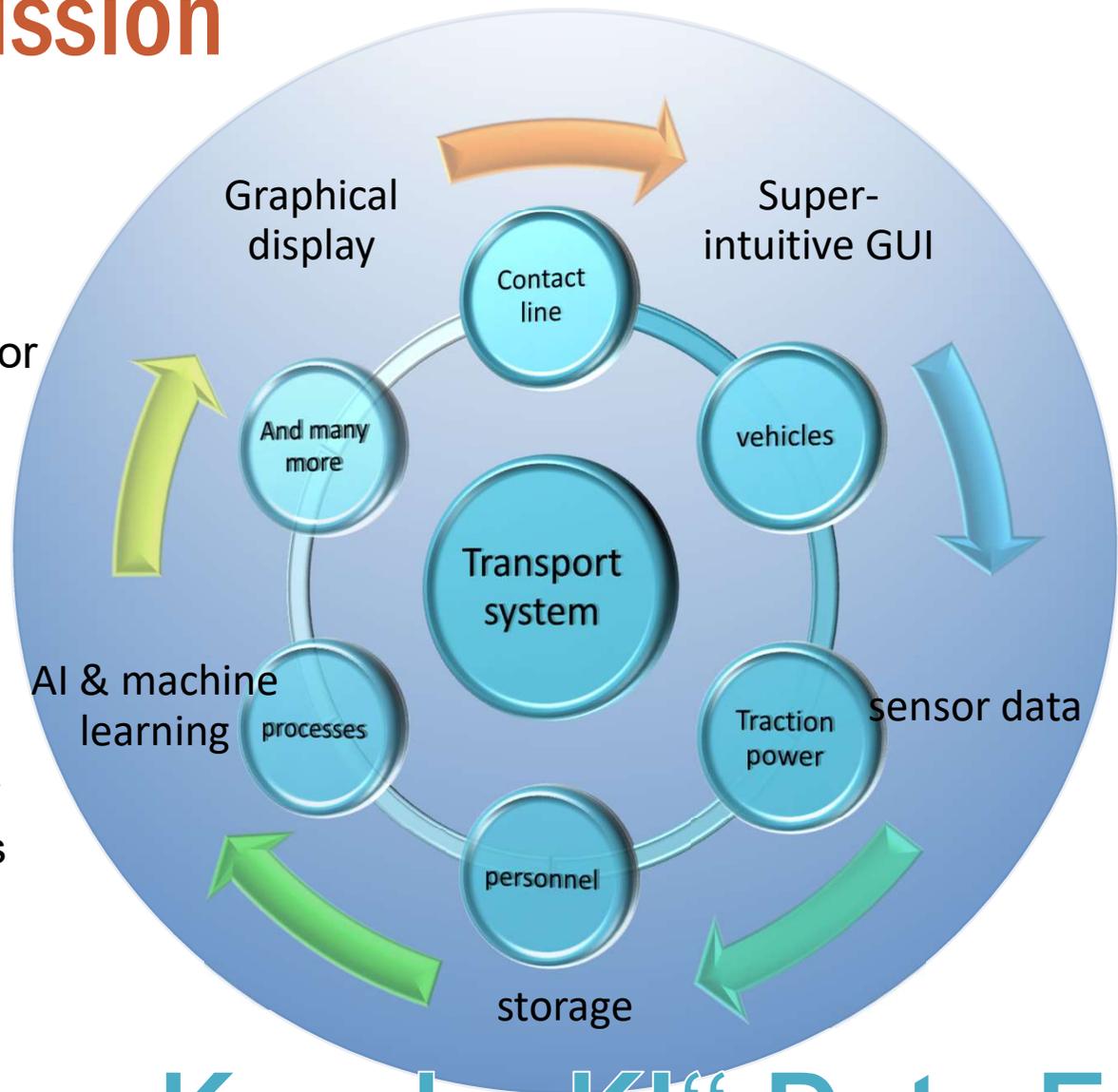
- Multiple solitair systems
- using their „own“ data
- Closed applications



- No synergistic effects
- Not using the full potential
- Not cost effective

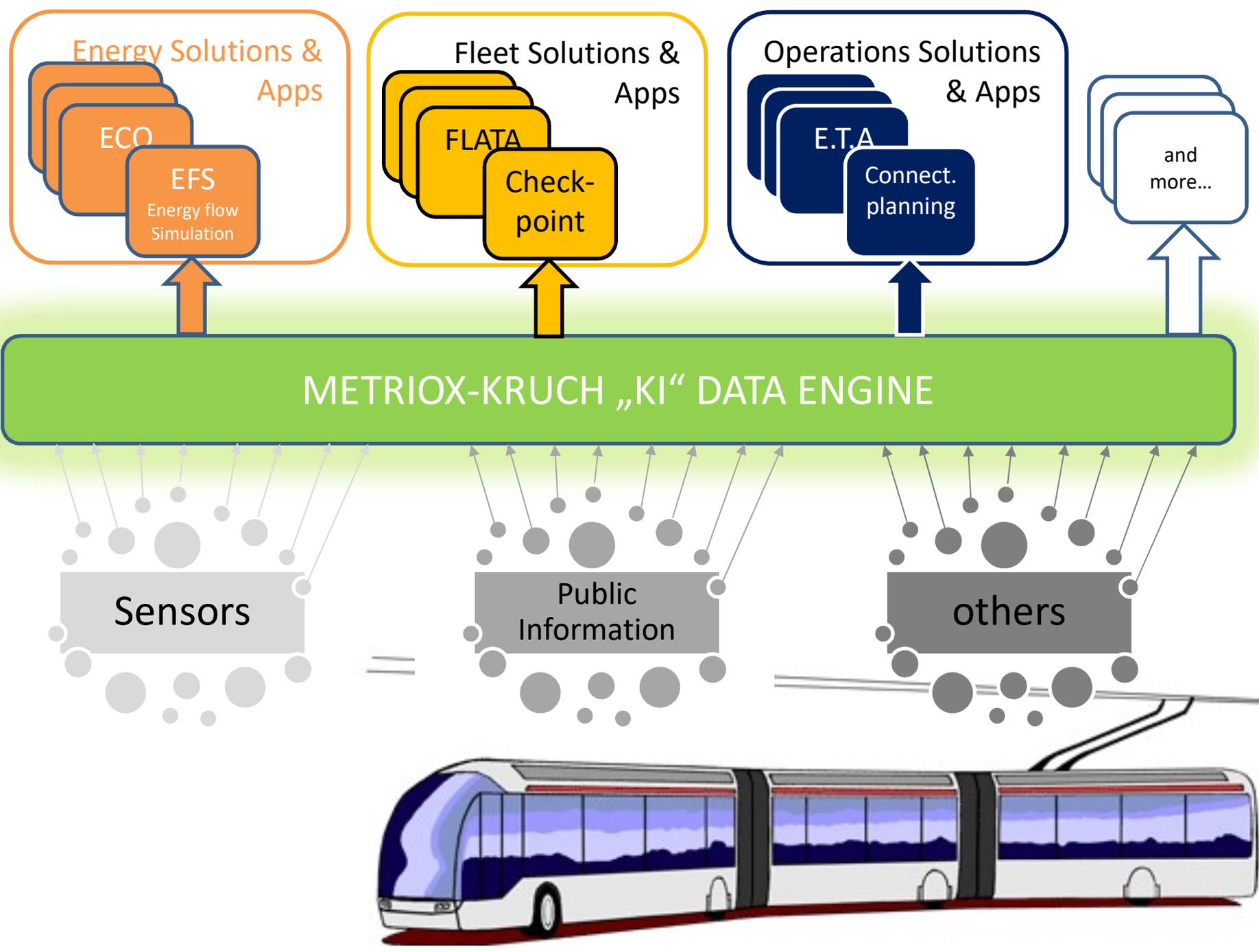
Our mission

- One platform for everyone
- Combining all data and intelligence
- ...available for all applications



- full synergies
- using the full potential
- cost effective

Metriox-Kruch „KI“ Data Engine



Metrix Workspace x Analyse x +

Nicht sicher | [metrix.workspace.com/analyse/687](#)

Suchfunktion

Auswahl (Selector)

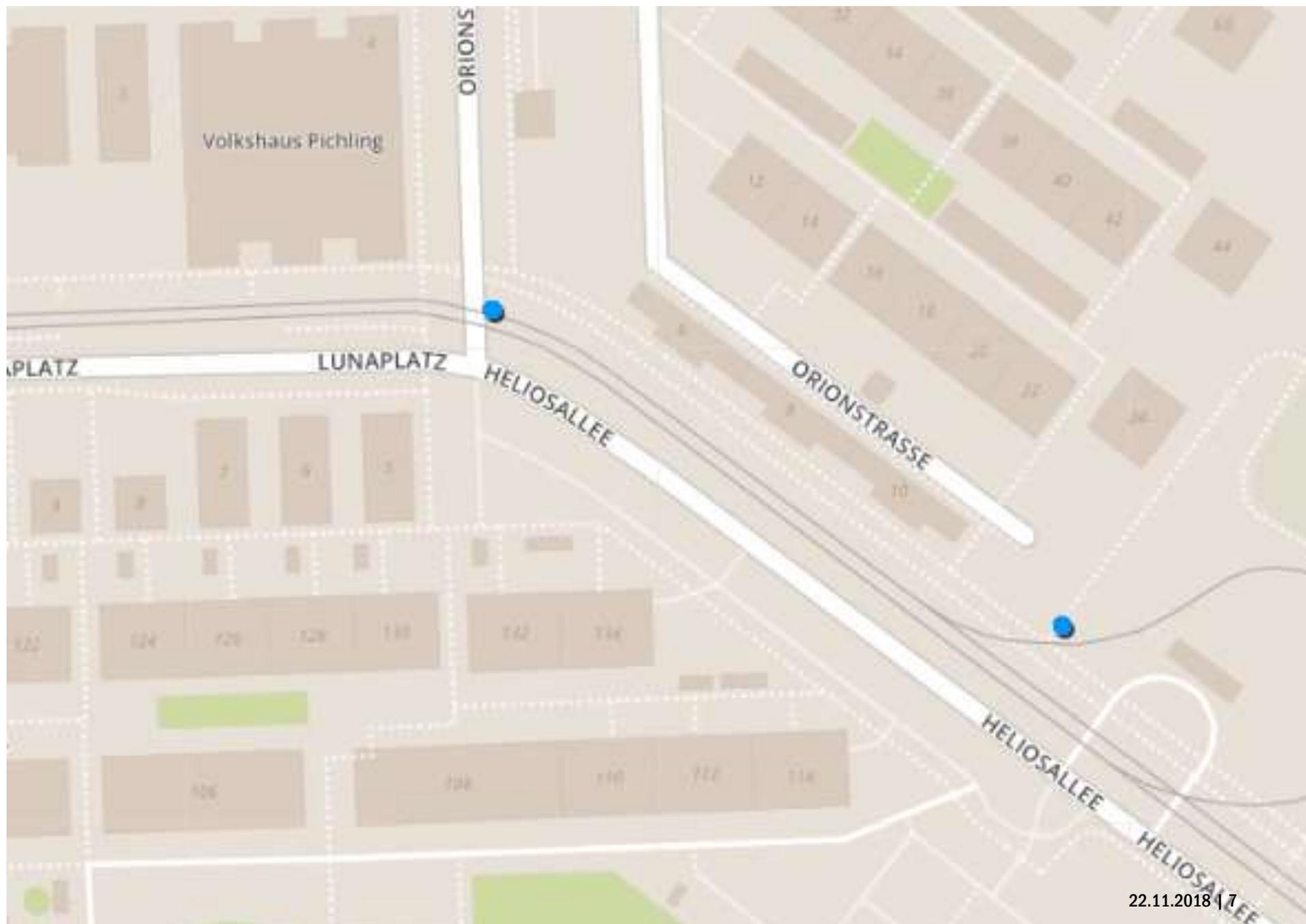
Landkarte

Fahrzeugauswahl

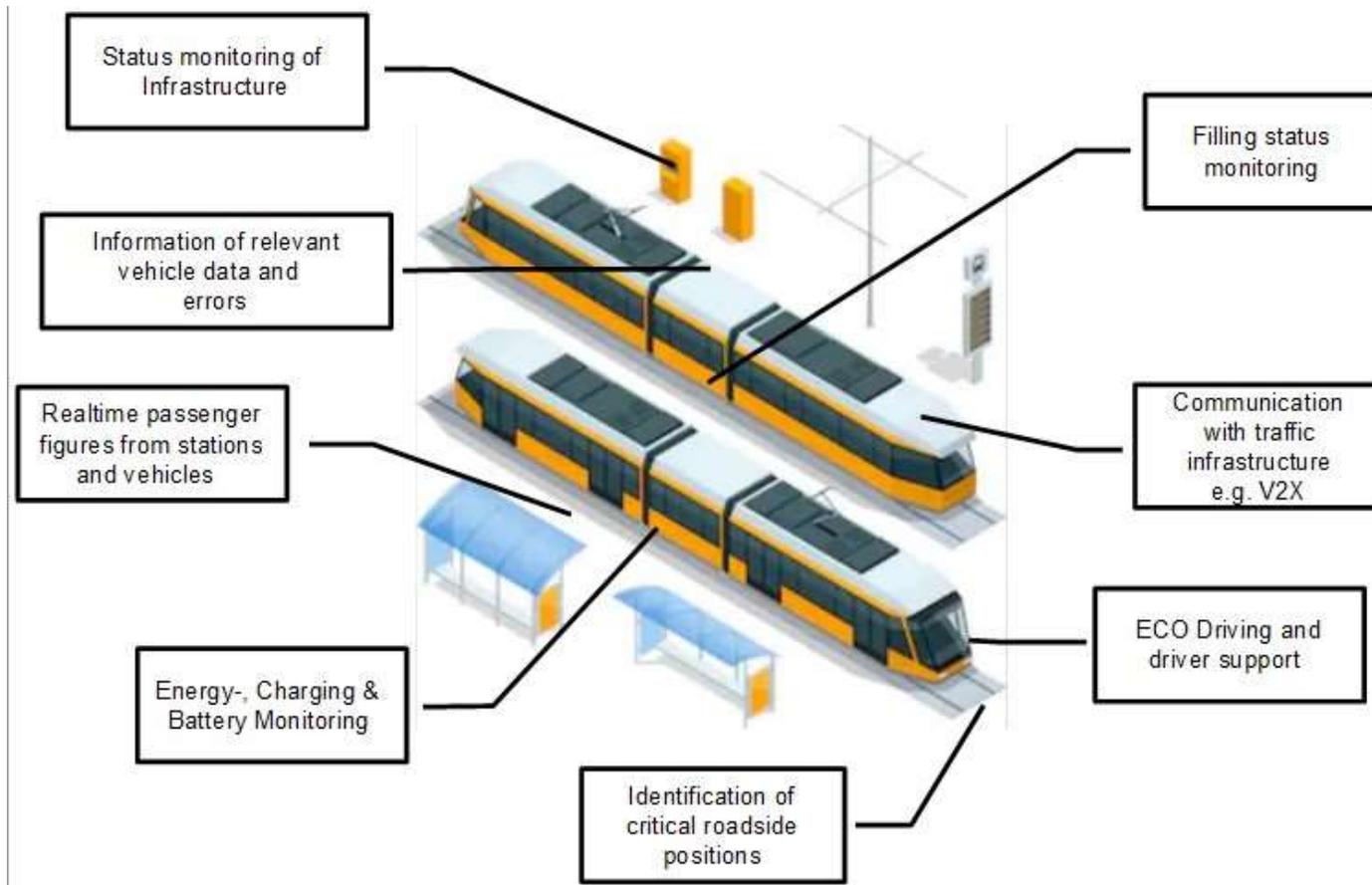
Übersicht aktuelle Störungen

Letzte Störungen (letz. 1 Stunde) | [Mehr Störungen...](#)

Fahrer	Zeit	Fahrer		
427	31.01.2018 08:00	427	Störung mit ca. 4 Schienenkilometern	10/10 Für 1 Ausschlag
429	31.01.2018 08:00	429	Störung mit ca. 4 Schienenkilometern	20/20 Auswertung 02/02/18 - 10/11/18 Ausschlag
428	31.01.2018 08:00	428		20/20



FLATA – Fleet Data



Real-Time Information from Trolleybus

- **Vehicle defects**
- **Energy**
 - Traction (break, recuperated and pure traction energy)
 - AUX (heating and cooling energy consumption)
- **Traction Battery**
 - Energy: charging, discharging
 - SOH, SOC
 - Mileage powered by traction battery
 - Charging and discharging cycles
- **Operating resources (e.g. water for windshield...)**
- **HVAC / Temperature / air-quality**
- **Passengers**
- **Driving behaviour**
 - breaking, accelerations, torque, traction energy
- **Driveway & Surveillance camera monitoring**
- **General statistics**

The screenshot shows a web-based diagnostic interface for trolleybuses. The browser address bar indicates the URL: `https://dev.www.metrox.com/#/diagnostic`. The page title is "ME30X".

Navigation Menu: ÜBERSICHT (selected), DETAIL, Alarme + Geo Zonen, ANALYSE, ADMIN.

Weather and Location: 19.12.2018, Mittwoch, 09:42:17, Linz. Conditions: Teils bewölkt, 1°C, Feinstaub: 30 µg/m³.

Vehicle Status: Fahrzeuge: Straßenbahnen, in Betrieb: 24, in Remise: 5, Tageskilometer: 3105 km.

Passagierdaten: Daily: 1605 (+16%), Weekly: 12304 (+3%), Monthly: 71023 (+2%).

Alarme heute: 24. A + B Fehler aktuell: 130.

Fahrzeugindex: A grid of numerical values representing performance metrics for various vehicles.

Neueste Meldungen: A table of recent reports with columns for vehicle ID, date, status, and location.

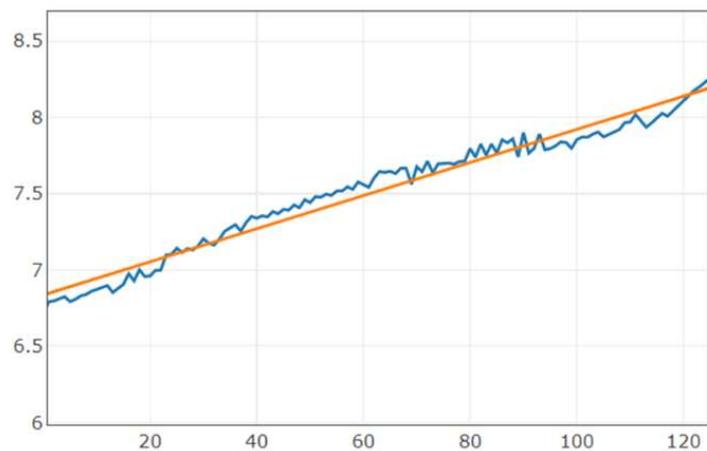
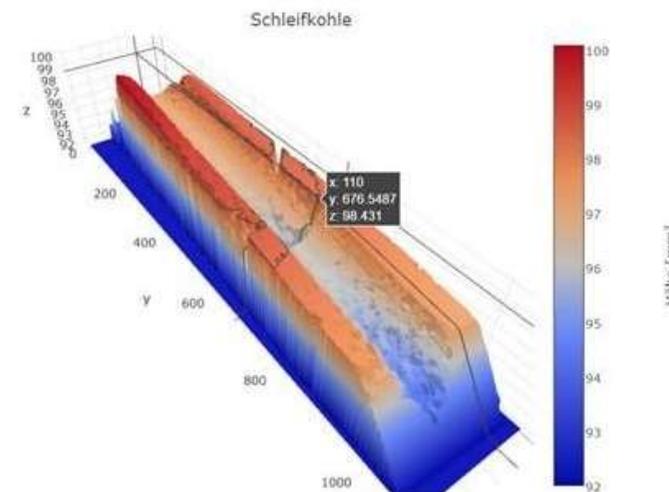
Trolleybus Checkpoint



Daily check of carbon inserts



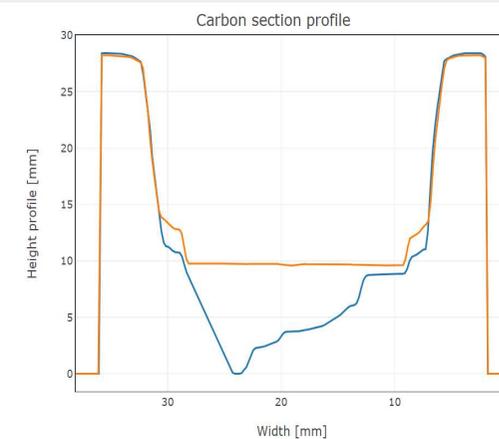
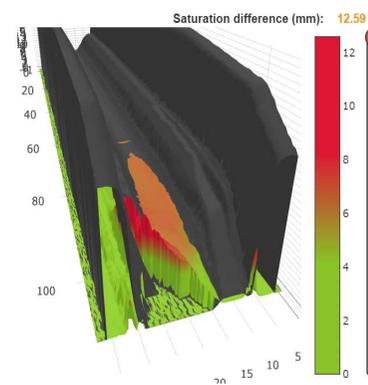
Graphic3d sensor - ID: 7



Zürich Carbon Stripe

Graphic3d sensor - ID: 7

Select Day: November 6, 2017 Compare with (optional)

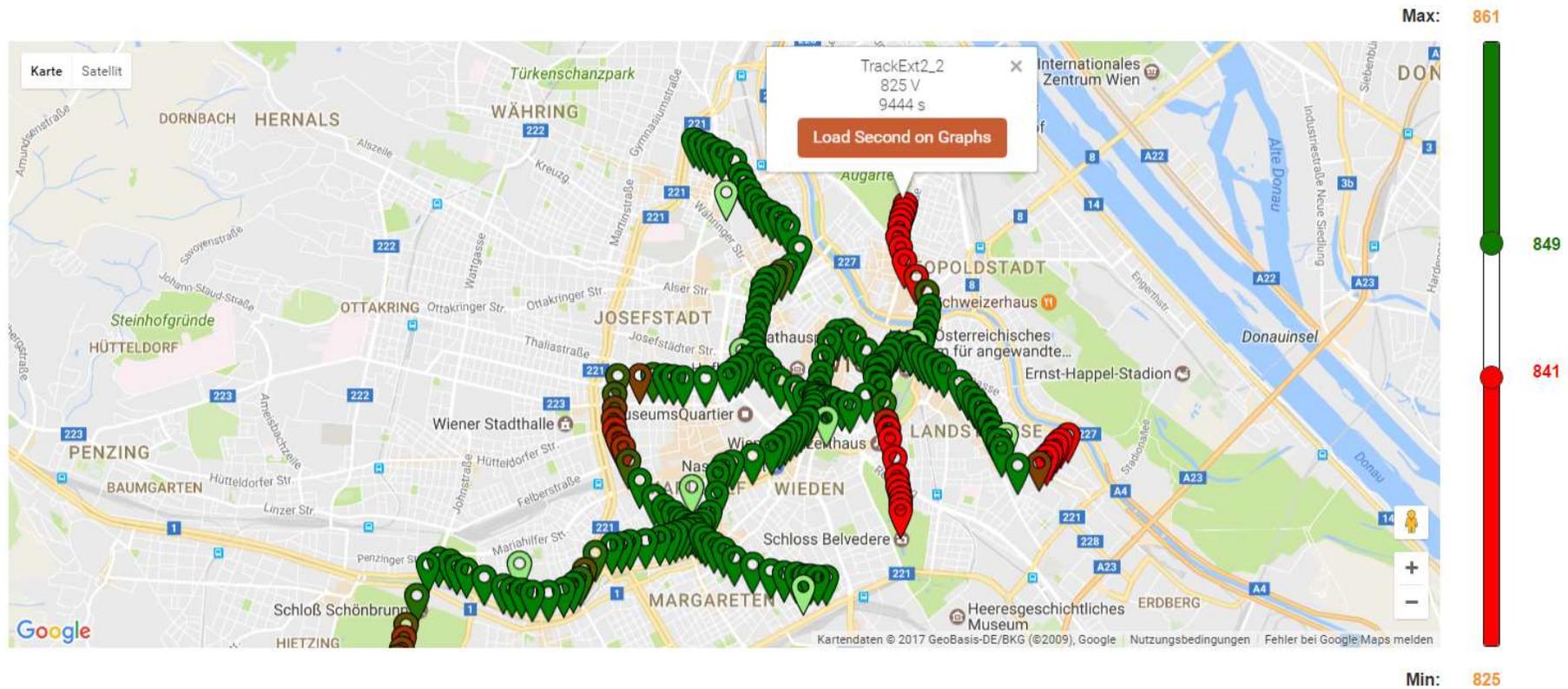


KRUCH EFS Energy Flow Simulation



Results of EFS

Example: Displaying the voltage behaviour along the line



CONNECTION PLANNING



Digital twinning

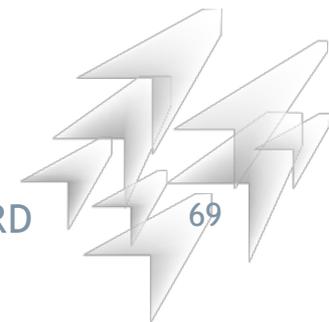
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Questions?





EfficienCE

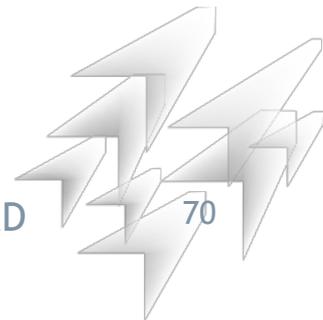
LOW-CARB



Balázs Fejes

BKK, Budapest (EfficienCE)

TEASER: How to decide on vehicle technology infrastructure for local investments in Budapest (e-bus or trolley)?





**TAKING
COOPERATION
FORWARD**

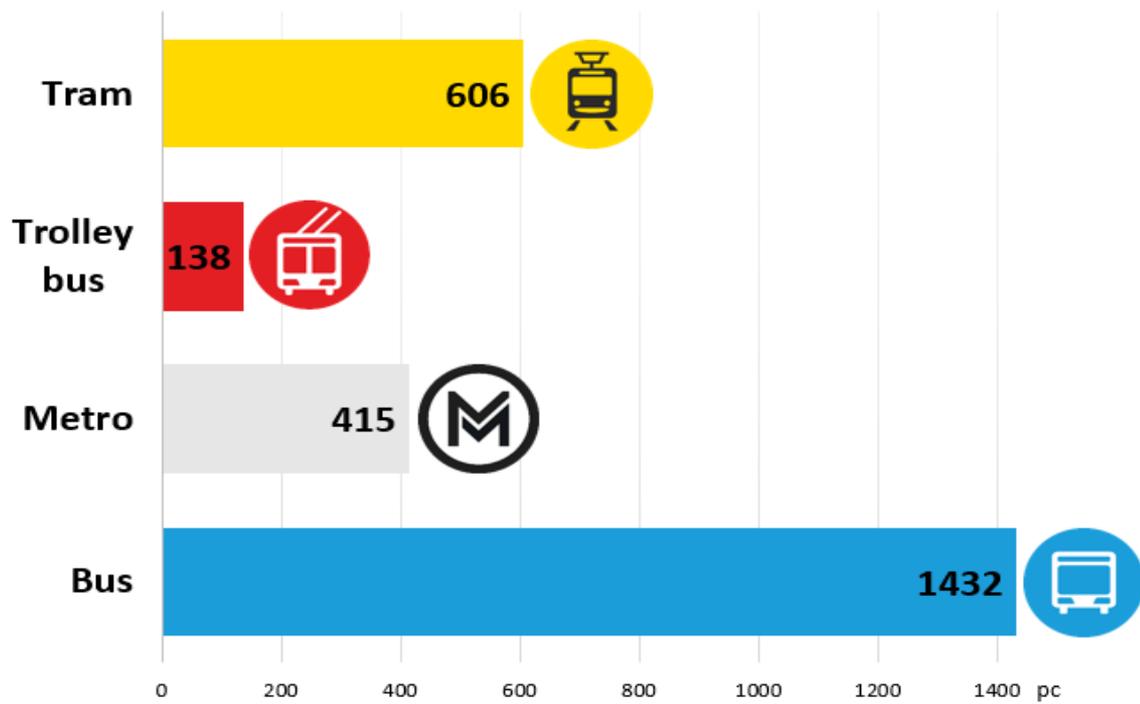
 Transnational Workshop - Data-based planning of energy-efficient public transport services and infrastructure
13. May 2020. Virtual meeting

 **How to decide on vehicle technology infrastructure for local investments in Budapest (e-bus or trolley)?**

 Balázs Fejes, innovation expert, BKK Centre for Budapest Transport

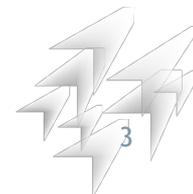
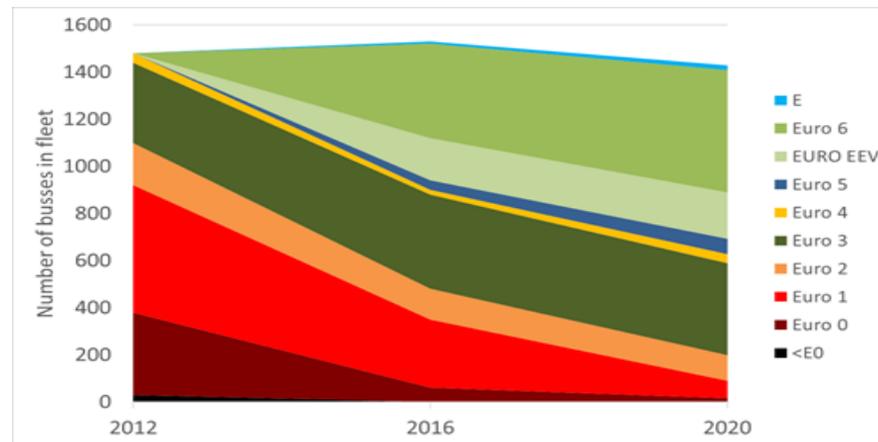
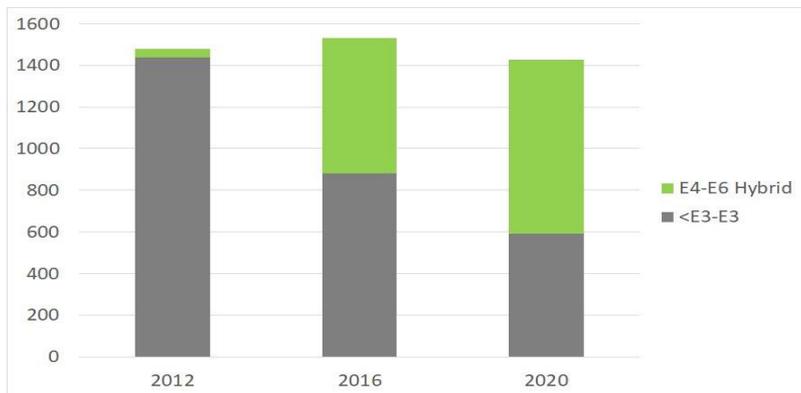
CURRENT PT FLEET IN BUDAPEST

VEHICLE FLEET, BUDAPEST (2019)



BUS FLEET CHARACTERISTICS

Tendency in number of buses by engine category for the entire fleet



RECENT DEVELOPMENTS

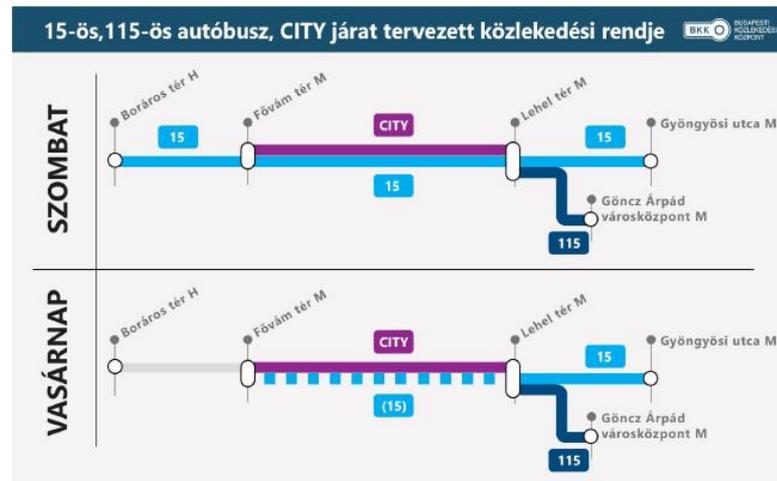
- City trolleybus line
- Weekend extension of line 72
- Metro station replacement

Features:

- Connecting existing trolley lines
- Without building catenary
- Battery mode ca. 4 km

Main drivers:

- Mitigate air pollution, liveable inner city
- „Green” image
- Piloting

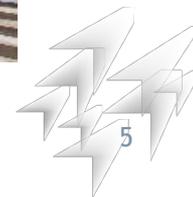


LONG TERM STRATEGY - WHICH WAY TO GO?



What is the propulsion system for future buses?

- Battery electric
- Fuel cell (hydrogen)
- Battery hybrid trolleybus
- Diesel hybrid
- CNG
- Other



LONG TERM STRATEGY - BASIC CONSIDERATIONS

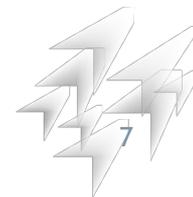
What are the considerations for the long term strategy?

- Is there a base DC electric network in the city (e.g. tram)?
 - If yes, trolley is easier
 - If not e-bus is easier
- Which is more efficient?
 - Trolley, where the battery is relatively small
 - E-Bus, where the infrastructure costs are lower
- Which is more preferred by the people:
 - E-Bus where there is no catenary
 - Trolley, where there is no battery pack in the interior
- By extending the trolley network, how far do we build catenary/which capacity should the battery have?
 - The least possible amount catenary/big battery with high range
 - Wherever it is possible catenary, the least possible battery pack
- If we run electric buses, should they charge:
 - Overnight in the depot
 - By opportunity on terminuses



OPEN QUESTIONS FOR THE AUDIENCE

- What is an optimum range of the battery hybrid trolleybuses?
 - If the range is high, the battery pack as a dead weight is large
- Cities using e-buses:
 - What are professional benefits of e-buses compared to diesel?
 - What is a passenger km cost compared to diesel?
 - Is it a real fact, that 1,5-2 e buses can replace 1 diesel?
- Shall we all phase out our diesel buses, or can they remain at certain places?
 - Low living density areas
 - Regional traffic



Thank you for your attention!

Balázs Fejes
Innovation Expert
BKK Centre for Budapest Transport, Mobility Strategy

balazs.fejes@bkk.hu
www.bkk.hu





BUDAPESTI
KÖZLEKEDÉSI
KÖZPONT



Leipziger
Verkehrsbetriebe



GDAŃSK UNIVERSITY
OF TECHNOLOGY



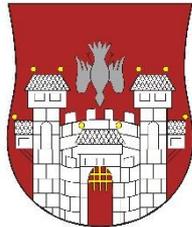
WIENER LINIEN

Plzeňské městské
dopravní podniky

PMDP



City of Leipzig



University of Maribor

Faculty of Civil Engineering,
Transportation Engineering
and Architecture



COMUNE DI BERGAMO



EfficienCE

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QUESTIONS AND DISCUSSION





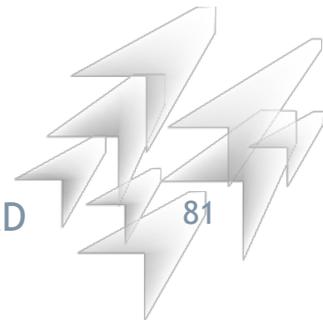
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Jiří Kohout *PM DP, Pilsen (EfficienCE)*

TEASER: Why Pilsen (Czech republic) decided to widen the trolleybus network.



TAKING
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FORWARD

Transnational Webinar, 13 May 2020

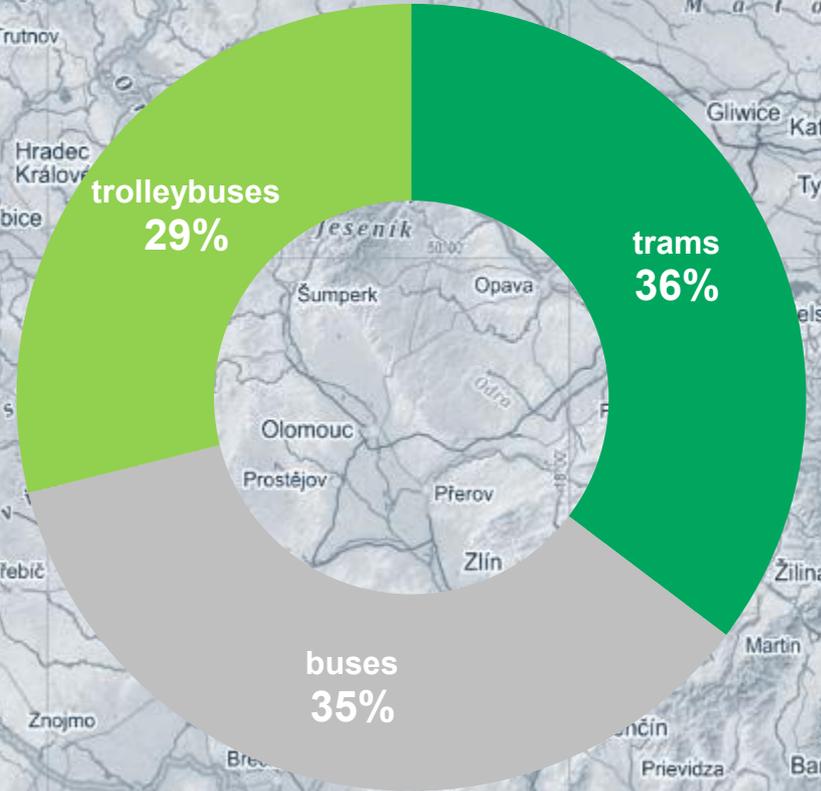
EfficienCE – TEASER Pilsen to widen trolleybus network

Why Pilsen has decided to invest in battery trolleybuses?

Jiří Kohout, PMDP, Pilsen, Czech republic

65 % of Pilsner city public transport is already electric!

Pišeň



Annual performance

Trams	5,5 mil. km
Trolleybuses	4,5 mil. km
Buses	5,3 mil. km

Město Pišeň

Pilsner Smart City Goal

*“To increase share of electric traction in public transport - trams and trolleybuses - in Pilsen from **64 % in 2015 to 85 % in 2030**”*

Lessons learned from fast charging e-bus project (ZeEUS)



Length of the bus line	6 km, in a hilly suburb
Total daily hours of operation (full electric)	7.5 - 18.5 h
Total km driven vehicle/day	80 – 200 km
Monthly avg. temperatures	Jun. 17.7°C / Jan. -2.2°C

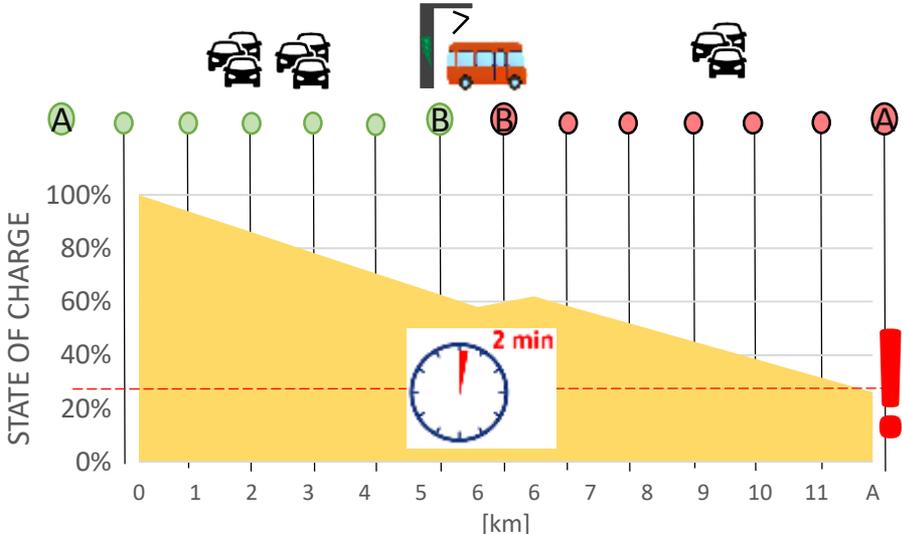
Results & Lessons learned (1)

- **Limited operational range**

 - due to heating in winters

 - due to traffic jams (too short time for charging)

 - only one vehicle can be charged at a time

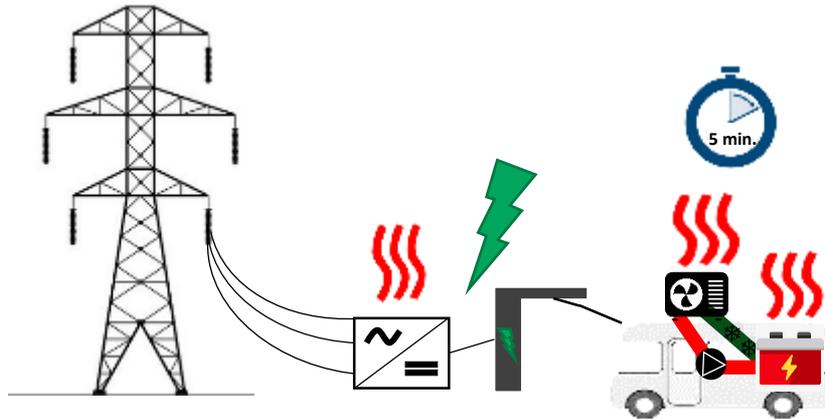


Results & Lessons learned (2)

Fast charging means

- **Robust energy supply**
- **High energy consumption**

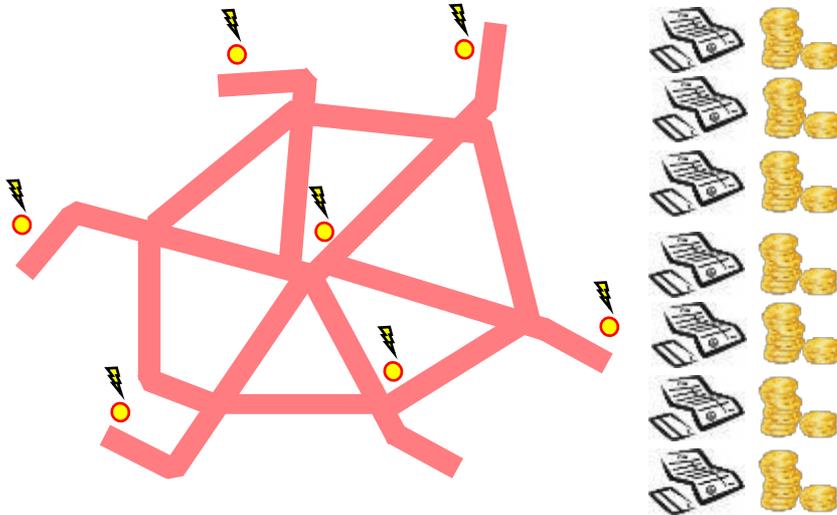
Average energy consumption per km including losses in substation and infrastructure



Power supply

Fast/slow charging means

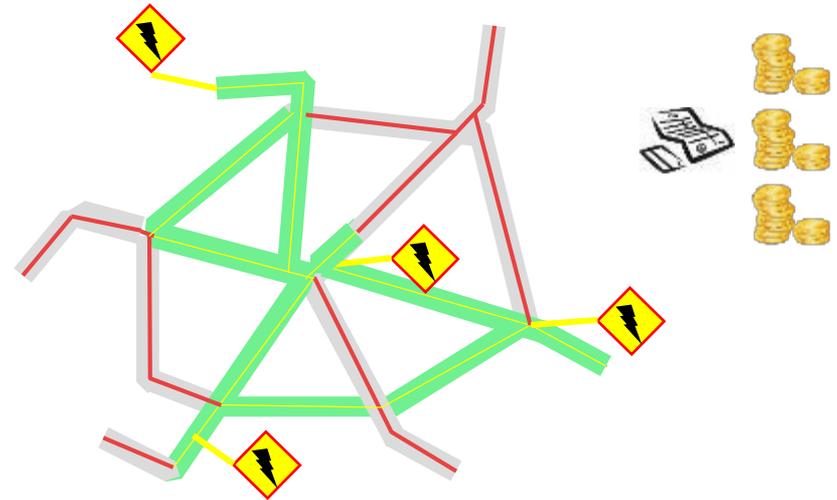
- **peak** energy demand in terminus/depot
- **higher price of electricity**



Network for dynamic charging

(trolleybuses) means

- **smoother** consumption diagram
- **lower price of electricity**



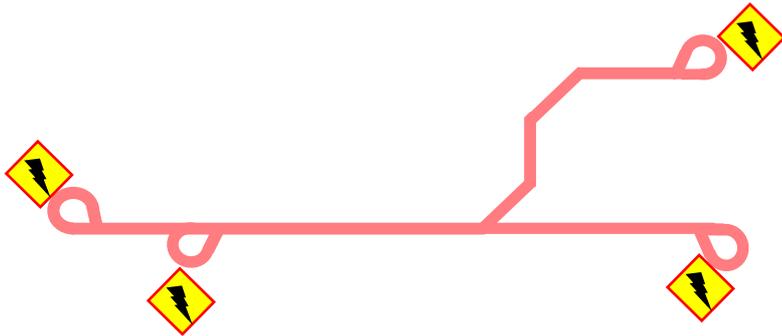
Having cramped space on terminus



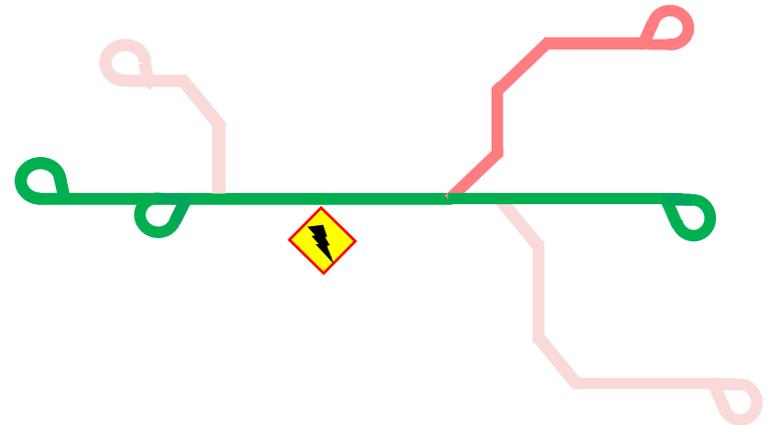
or having variable line route...

...Where to put charging stations?

Fast charging e-bus case



Dynamic charging (IMC) trolleybus case



It is about flexibility and efficiency!

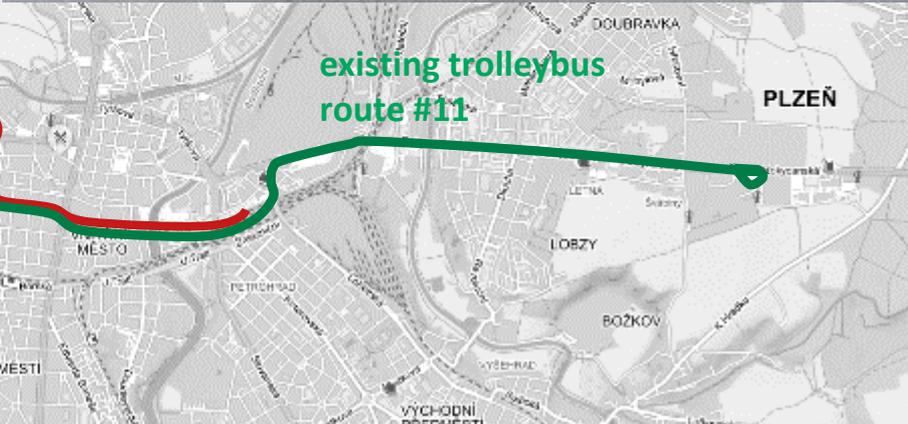
- charging by standing as well as moving
- lighter battery & longer lifetime
- using and extending existing infrastructure
 - synergy with tram network



2021: Trolleybus route #11 extension without any investment to infrastructure!



existing diesel bus route #35



existing trolleybus route #11

Thank you for your attention!

Pilsen city transport company (PMDP)

Jiří Kohout

kohout@pmdp.cz

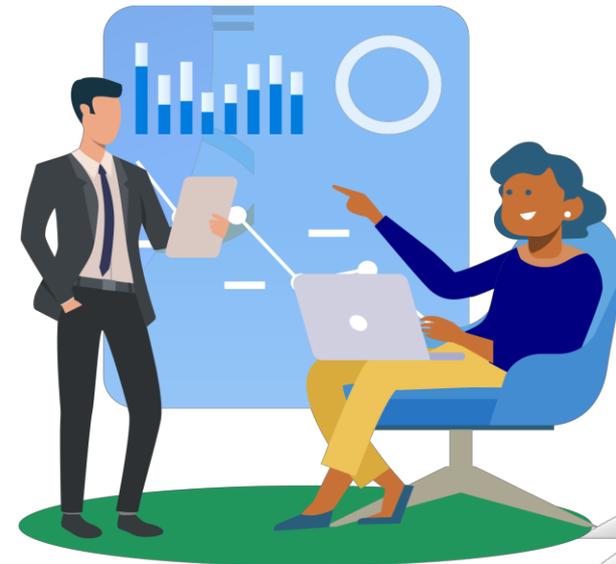
www.pmdp.cz

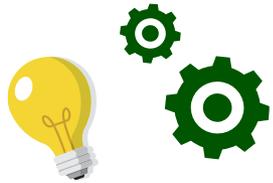


EfficienCE

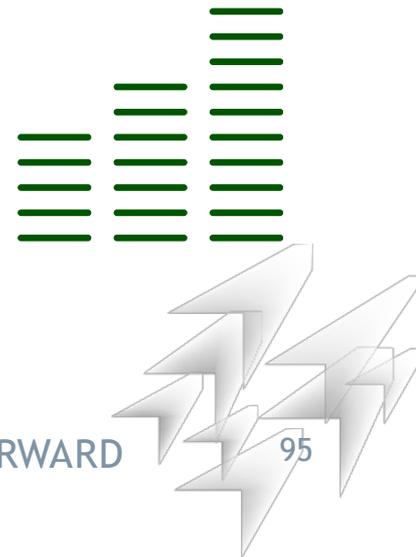
LOW-CARB

QUESTIONS AND DISCUSSION





Closing remarks and feedback options





WEBINAR



*Thank you for
your participation!*

