

# INTERREG SIV

## D.T3.2.4

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Improved Voucher Management Work-Flow

Version 1  
30<sup>th</sup> April 2021

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## 1. Introduction

The presented deliverable is based on and updates the original *Voucher Management Work-Flow* document, which was developed and submitted in April 2020. The document served as a catalogue of graphic diagrams showing the voucher program processes in the individual participating countries. Voucher programs are used to distribute vouchers that will help people from disadvantaged groups to gain a foothold in the labor market. The creation and implementation of voucher programs are key to the project's success.

One year later, the project partners had the opportunity to review the originally designed workflow for their voucher models. Nevertheless, the presented deliverable contains minimal updates or changes. This is proof of suitable and practical setting of work-flow management when planning and launching a voucher program. The minor changes have been included in the work-flow diagram of Austrian and Czech voucher program.

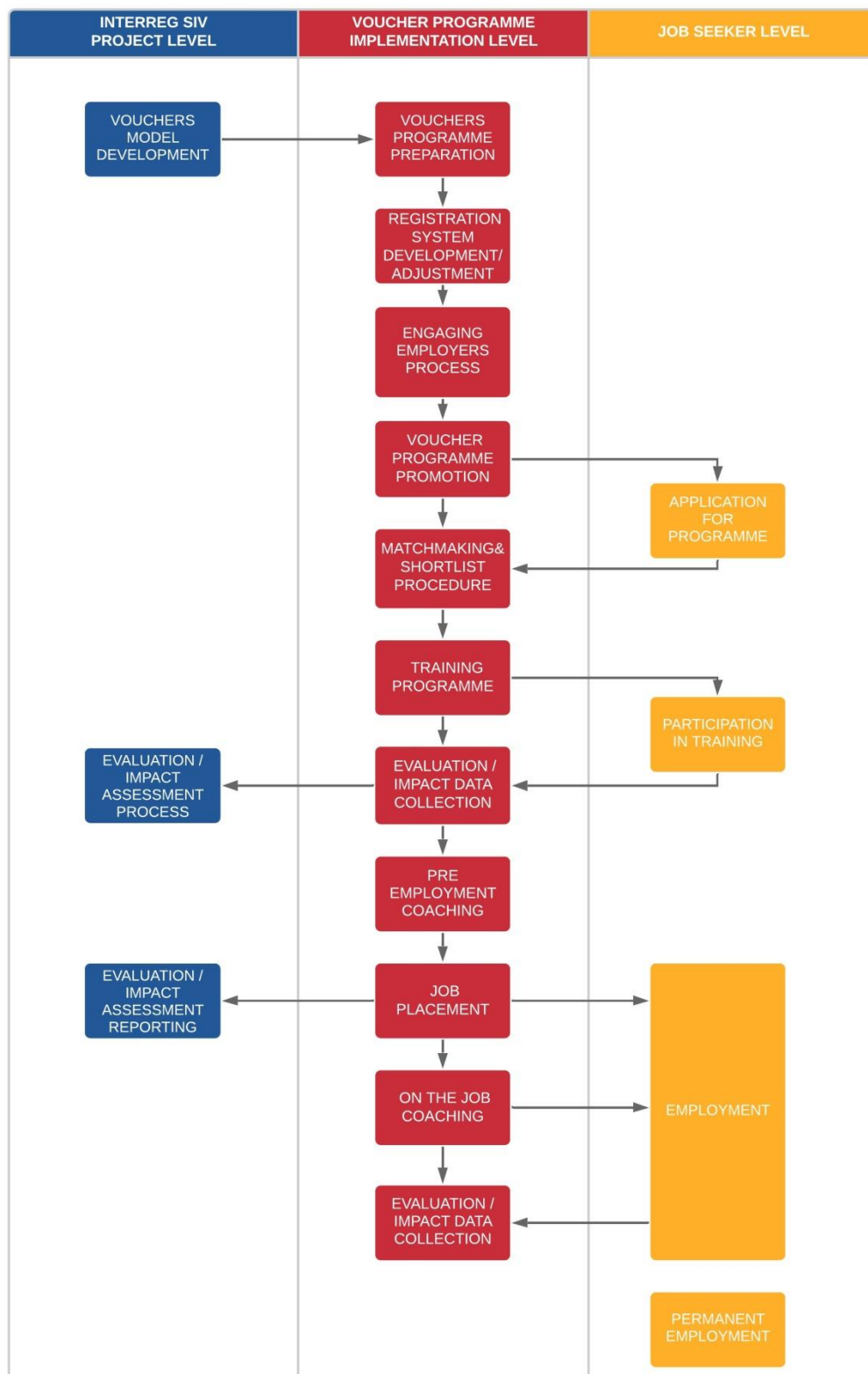
The presented deliverable serves as a catalogue of voucher process workflows in individual countries. It provides a practical overview of how voucher processes work at three levels, namely:

- Project level
- Implementation level
- Job seeker level.

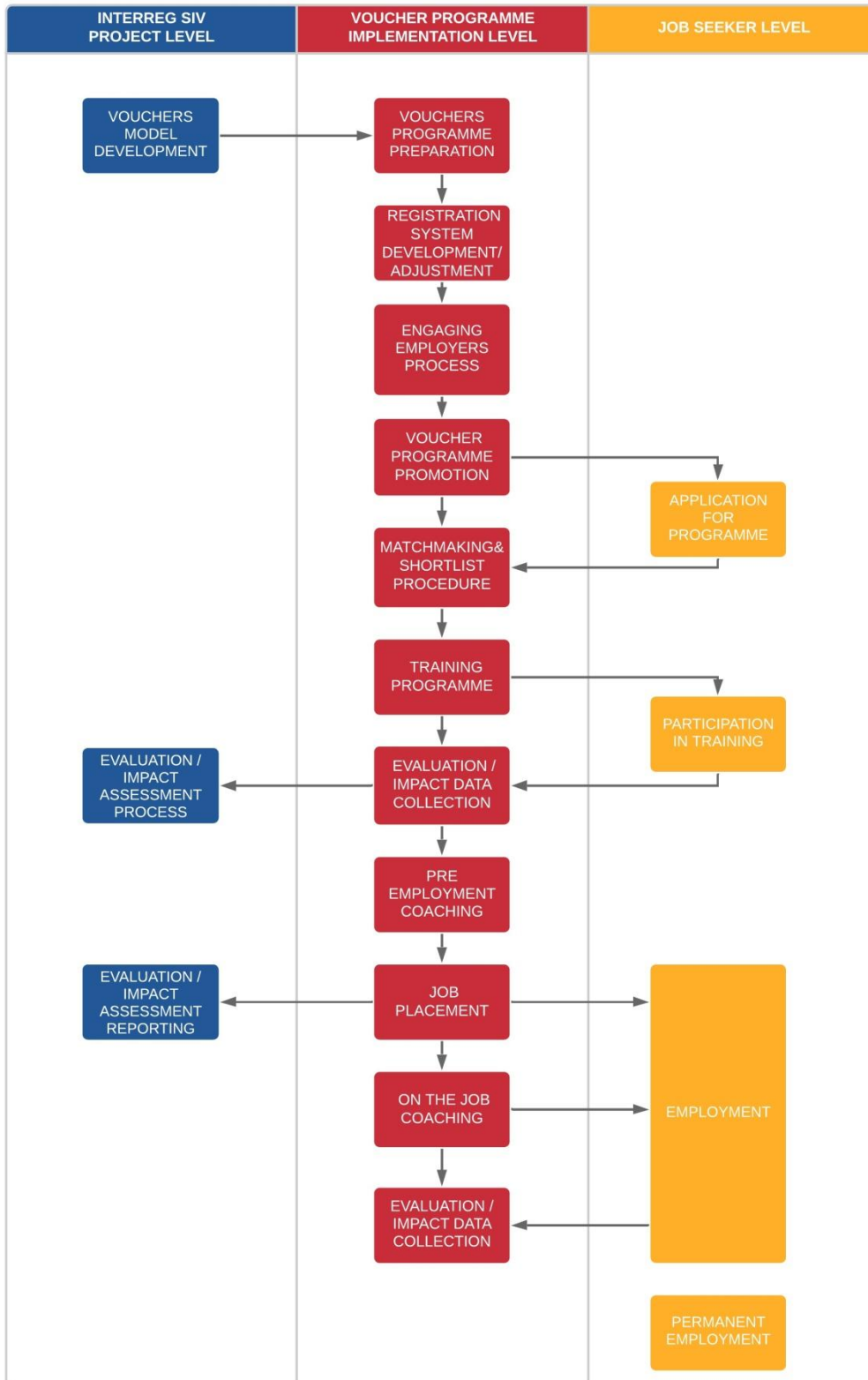
The Deliverable was developed under the charge of Centire (PP11) with inputs from all project partners.

## 2. Work-Flow models in the participating countries

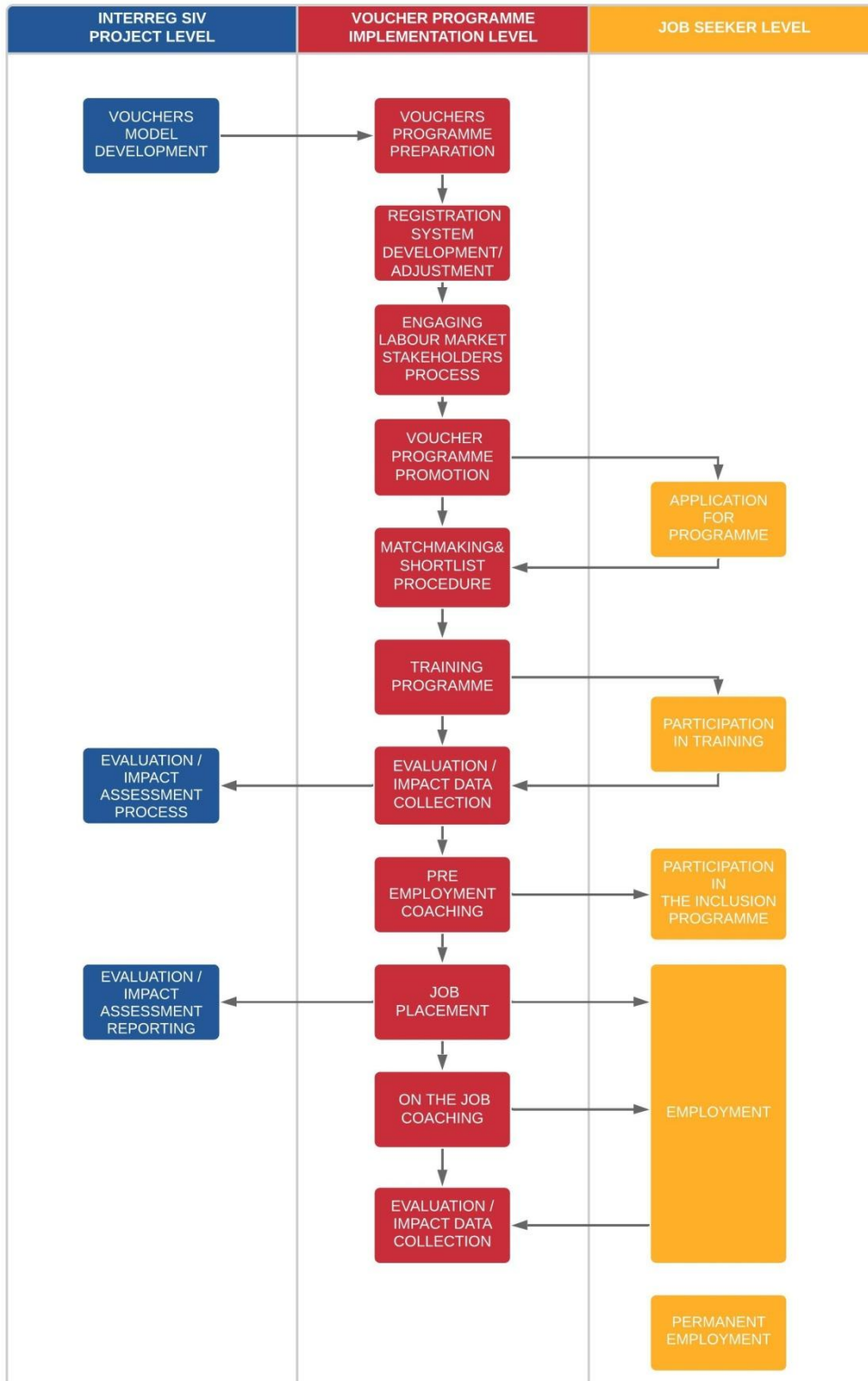
### 2.1. Germany



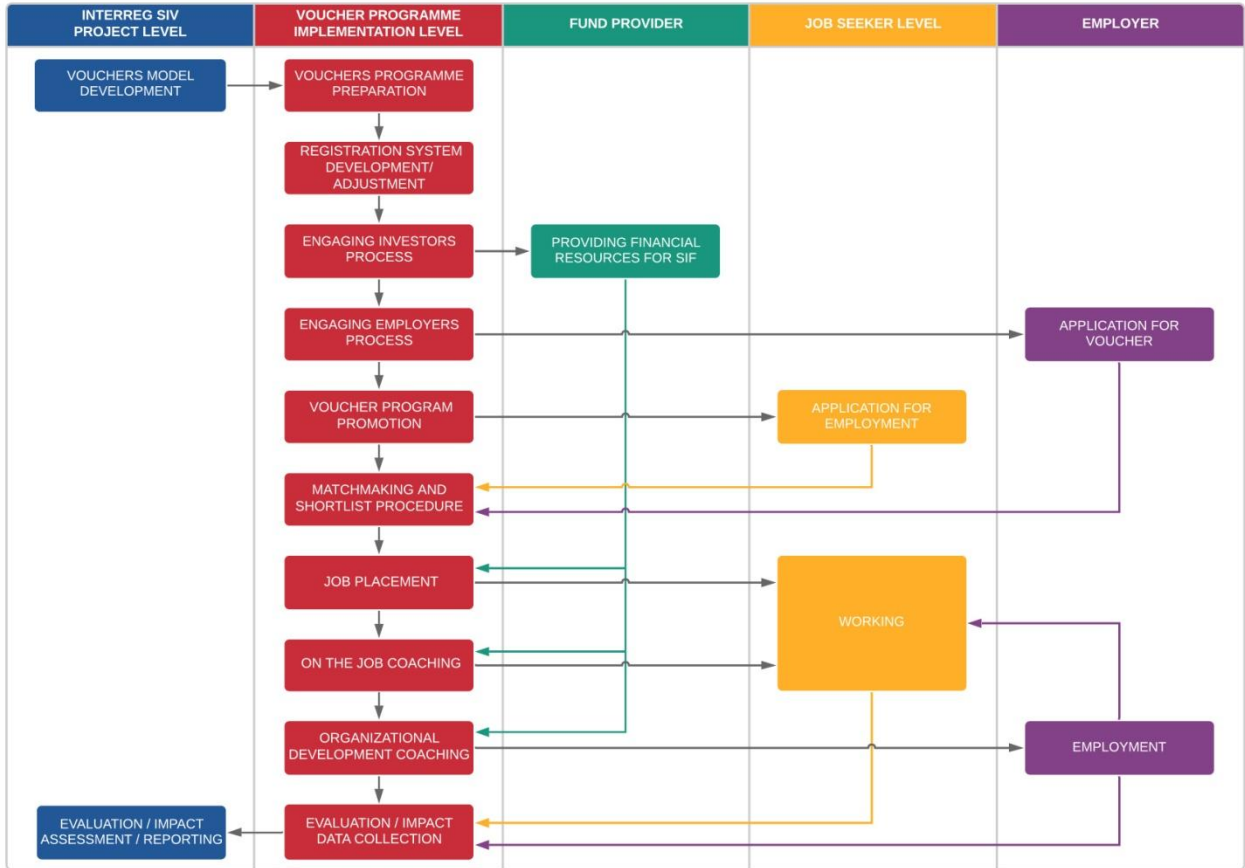
## 2.2. Croatia



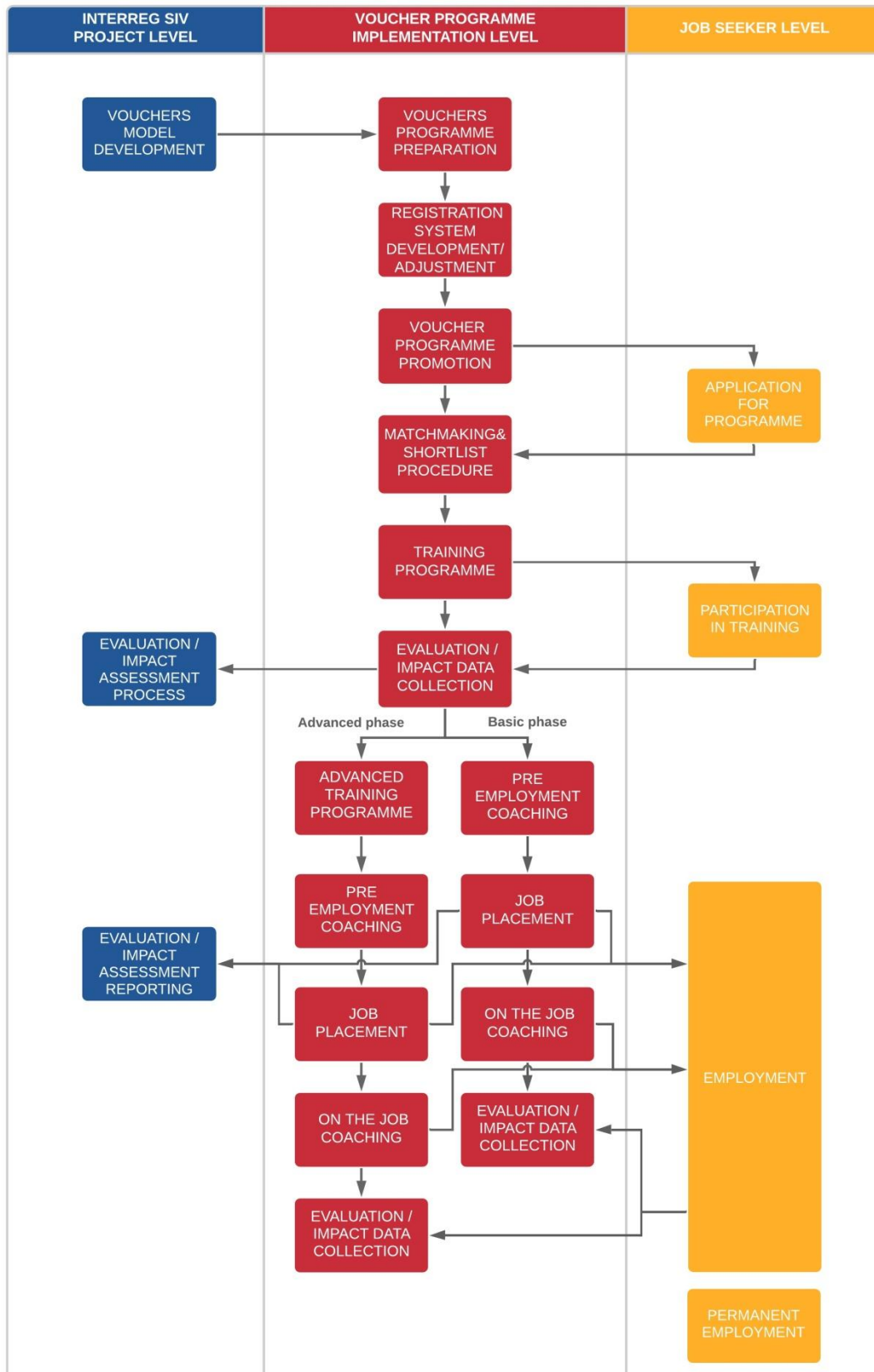
## 2.3. Slovenia



## 2.4. Hungary

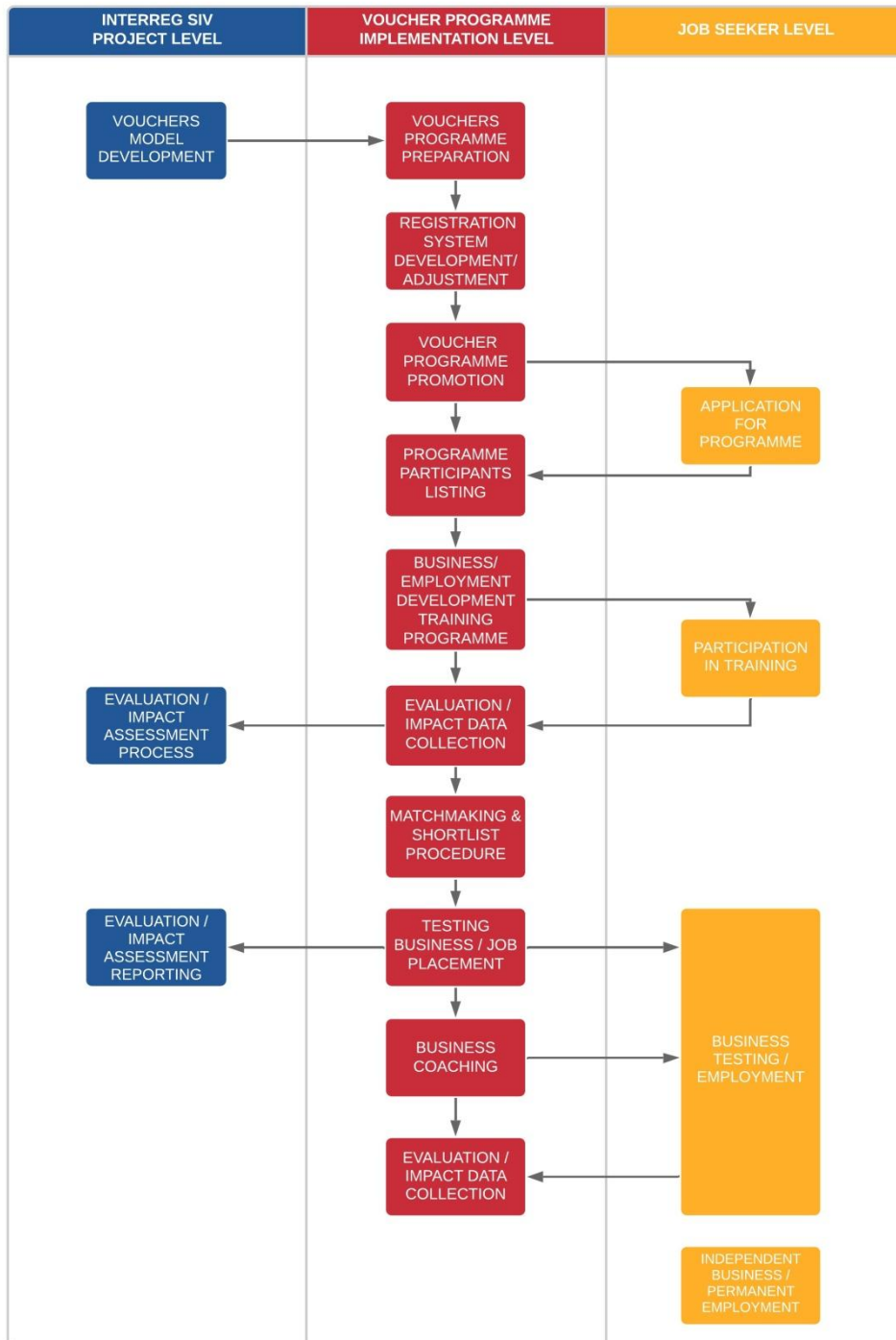


## 2.5. Austria

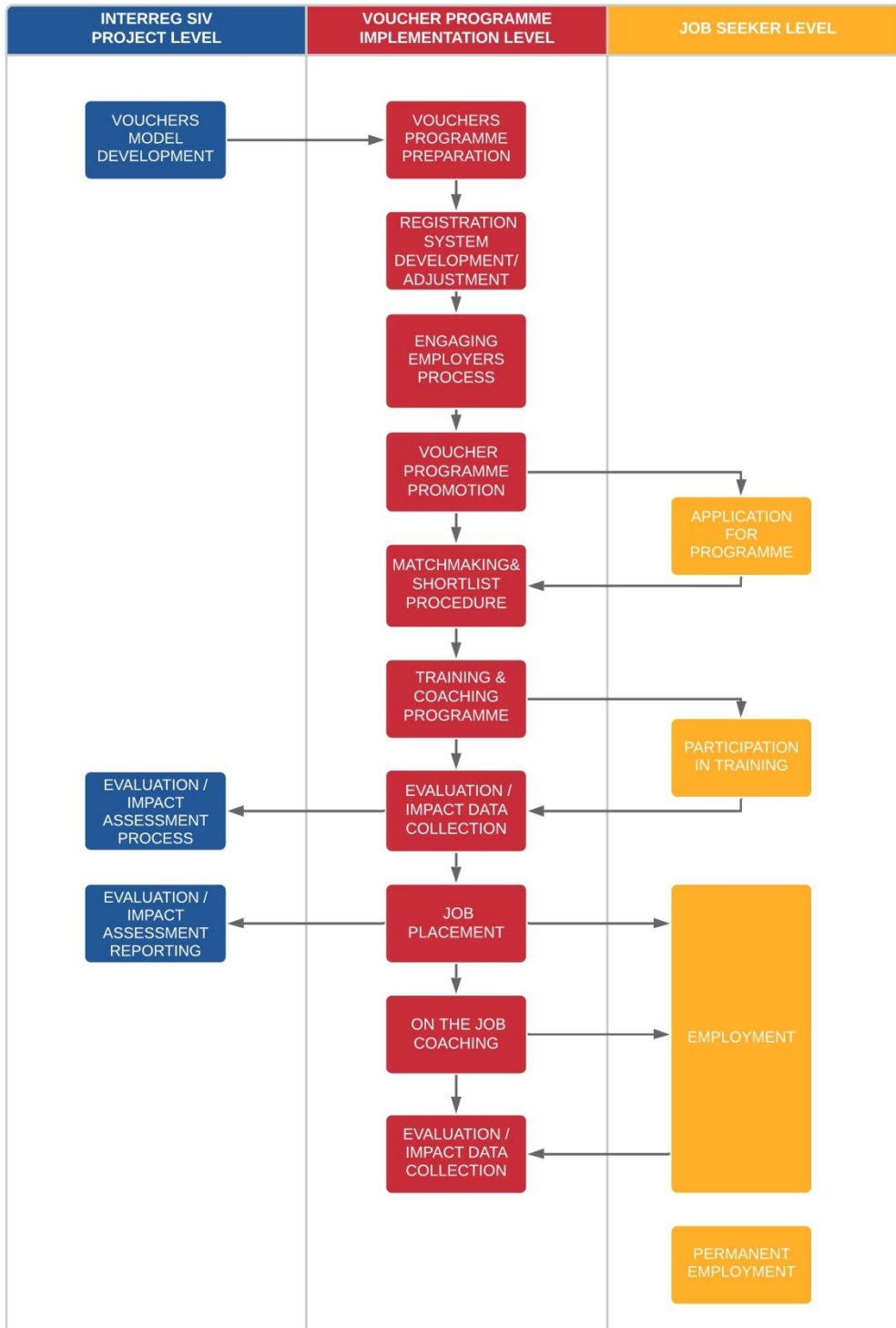




## 2.6. The Czech Republic



## 2.7. Poland



## 2.8. Slovakia

