

EU_SHAPE Action Plan

Development Centre of the Heart of Slovenia



RAZVOJNI CENTER SRCA SLOVENIJE

DEVELOPMENT CENTRE
OF THE HEART OF SLOVENIA

EU_SHAPE

Project EU_SHAPE started in 2019, with the goal to improve policies and practices in 7 European regions by developing a comprehensive approach to Smart Healthy Age-Friendly Environments (SHAFE).

Therefore, policy alignment, collaborative efforts and sharing of good practices are the keystones to add better quality of life, more inclusive and sustainable health and social care systems and citizen's access to the services.

Through a 'learning by sharing' methodology, the consortium built a four-helix European community to exchange experiences and practices to improve multilevel policy instruments for the growth of community-based services and "ageing at home" around Europe.

After online and physical exchange and learning, we are ready to share our regional Action Plans. Each region has a different plan, unique to their regional context and needs.

This Action Plan covers Slovenia at national level and the territorial area of the Heart of Slovenia. It has been prepared in collaboration between the EU_SHAPE partner Development Centre Heart of Slovenia, in close cooperation with regional stakeholders and with the Managing Authorities of the selected Policy Instruments.

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List of Actions included in the Action Plan

Number / Title Action	Description
ACTION 1: Bringing health services closer to elderly through “Health Kiosk” and/or Mobile health units – new pilot project implemented	<p>This action is addressing policy: <u>Operational Programme for the Implementation of the EU Cohesion Policy 2021-2027</u>;</p> <p>In this stage it is not possible to influence Operational Programme in the period 2014-2020 anymore, since new OP is almost prepared.</p> <p>The Operational Programme 2021-2027 is not published yet and it is now in a preparation in the final stage. To which priority axis, investment and specific objective this action belongs, will be defined in next months, when the OP will be finalised. This action is a part of primary health-care and also long-term care.</p> <p>Depending on the starting points of the OP prepared this belongs to Priority goal 4 - Social Europe and Priority investment 7: Sustainable, inclusive and quality system long-term care and health care, and ensuring a dignified life and inclusion for all.</p> <p>The goal of this action is to influence the policy instrument, inspired by two EU_SHAFE good practices “Health Kiosk” from Hamburg and “Mobile health units” from Coimbra. It is predicted that new pilot project will be implemented that will establish a “Health Kiosk” and the goal is also to establish a system of “Mobile Health Units”, since something similar is already implementing in two Slovenian towns.</p>
ACTION 2: New projects funded, that focus on elderly and enhance their quality of life, within the Local Action Group the Heart of Slovenia.	<p>Encouraging local institutions, municipalities, associations, SMEs and other organizations in the Heart of Slovenia area to prepare new project proposals that focus on enhancing the quality of life of elderly to apply to Local Action Group the Heart of Slovenia call. These projects have better chances to be granted because of the policy change. EU_SHAFE project with good practices identified inspired stakeholders from the Heart of Slovenia area.</p> <p>Policy instrument: <u>Local Development Strategy of LAG (Local Action Group) the Heart of Slovenia</u> - the umbrella policy instrument is <u>Rural development programme of the Republic of Slovenia 2014-2020</u></p> <p>On the 13th of February 2015 the European Commission officially approved Slovenia’s Rural Development Programme (RDP) for the period 2014–2020. This confirmation ensures 1.1 billion euros for the development of Slovenian agriculture and rural areas, with 838 million euros coming from the EU budget.</p>

Measure 19 – Support for LEADER local development (CLLD – community-led local development) is a tool for different local development projects that are implemented in the Heart of Slovenia area through Local Action group (LAG) the Heart of Slovenia. Development Centre of the Heart of Slovenia is a coordinator of LAG and involves 6 municipalities of the Heart of Slovenia area. It is organized as local contractual partnership, established with purpose to encourage comprehensive and balanced development in the area Heart of Slovenia by »bottom-up« (CLLD) approach that enables local people to define its own priorities and development directions.

On 12th March 2016 39 representatives of public institutions, businesses, associations, organisations and individuals from municipalities Dol pri Ljubljani, Kamnik, Litija, Lukovica, Moravče and Šmartno pri Litiji, by signing the consortium contract, formally established LAG Heart of Slovenia for the new programming period.

Local development strategy of LAG Heart of Slovenia 2014-2020 was officially approved in August 2016 which enabled eligibility of costs within all sub measures of the CLLD Regulation. Total amount of budget for LAG from both funds (EAFRD and ERDF) is 2.067.785 EUR and the projects can implement till 2023. The strategy can be changed twice a year according to the needs in the area. The main features are:

- basis for drawing funds for rural development,
- main areas: new jobs, environmental protection, inclusion of vulnerable target groups,
- development of new services.

Through this action the influence is on the criteria for selecting operations to include vulnerable target groups, who are also elderly. The criteria will be increased from 10 points to 15, which gives more chances that the projects for elderly are granted. After that the goal is to prepare new LAG project in the Heart of Slovenia area, inspired by EU_SHAPEF project and good practices. Because of the policy change the project would have more chances to be granted.

General Information

Project	EU_SHAPEF – “Europe enabling Smart Healthy Age-Friendly Environments”
Partner organisation	Development Centre of The Heart of Slovenia
Country	Slovenia
NUTS2 region	Western Slovenia
Contact person	Anita Molka
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Action 1 – Bringing health services closer to elderly through “Health Kiosk” and/or “Mobile teams” – new pilot project implemented

Policy Context

Name of the policy instrument addressed (ACTION 1): Operational Programme for the Implementation of the EU Cohesion Policy 2021-2027

The policy instrument that the Action Plan aims to impact is:

Investment for Growth and Jobs programme	YES / NO
European Territorial Cooperation programme	YES / NO
Other regional development policy instrument	YES / NO

Details of the Action Envisaged

1. Need addressed

In Slovenia the umbrella Law on long-term care has been in preparation since 2002. After 20 years it is finally approved (in December 2022). From now on, long-term care services will be available to anyone over the age of 18 who is dependent on the help of others for a long time due to illness, age-related weakness, injury, disability or intellectual disability when performing daily tasks.

Since till now the long-term care has not been systematically regulated, it brings some gaps even though the law is now approved and services need to be further developed.

The primary health care also needs upgrade since there are almost 130.000 people in Slovenia that don't have a personal physician selected. There is a shortage of doctors and the ones that work are overloaded, so that is another challenge. EU_SHAPEF project answers this challenge with good practice from Hamburg “Health Kiosk”.

The population is aging and more and more people also need health-care at home, especially people with dementia. This is not regulated yet at national level, but there are some pilot projects identified. EU_SHAPEF good practice “Mobile health units” that was presented in Coimbra could make a significant contribution to the development of “Mobile teams” in Slovenia.

2. Overview of the Policy Improvement that this Action refers to

In Slovenia reference clinics were established but they are not efficient enough. People only come when they are invited to come and preventive check is done by a registered nurse. Establishment of a pilot project that will include a “Health-Kiosk” like in Hamburg, will provide more efficient model and people, especially elderly and migrants, who would have better access to health care and preventive care and doctors will not be so burdened. Highly skilled health/patronage nurses will perform examinations, provide advice, manage therapies or accompany patients with mental or chronic diseases. Very important is also the establishment of the network so the information from the patients, Health Kiosk and doctors flow efficiently from one to another.

The goal is to prepare everything necessary for the implementation of this pilot project, which may also include the establishment of mobile teams at national level.

More detailed final information and final decision will be provided till June 2022, after the presentation of “Health Kiosk” good practice that will be in June 2022. It was predicted that this good practice will be presented in person during additional study visit, but it was not possible because of Covid-19 situation.

3. The background

Covid-19 really had a big influence on EU_SHAFE good practice presentations, since the first study visit in person was in Aarhus in late September 2021. Till then we had almost all our stakeholders’ meetings on-line.

Ministry of Health and Ministry of Labour, Family, Social affairs and Equal opportunities are the policy makers that deal with quality of life of elderly on national level. In the application form we addressed Ministry of Economic Development and Technology, Directorate for Regional Development, but during the project implementation we turned to different Ministries. They were both invited to all of our stakeholder group meetings and received all good practices presentations. Ministry of Health attended 1st stakeholder group meeting and they were a part of the round table. They mentioned the Long-Term Care Act, which was then still in preparation and the implementation of three pilot projects in Krško, Celje and Dravograd, where solutions in the field of home care are being tested. Information on the rights of the elderly is provided through a single-entry point, and they also provide a lot of training on dementia. Ministry also emphasized the importance of cooperation, especially the joint work of health and social services. They fully agreed on the findings from this meeting and were expecting some interregional exchange of knowledge/good practice from the EU_SHAFE project to properly define the action. Based on the conclusion of the 1. Stakeholder group meeting, we have scanned the identified good practices of the project partners and shortlisted some which might be of interest to learn. On the 4th stakeholder group meeting, we presented good practices on Domain 3 “Communication and Information”, stakeholders agreed that Hamburg good practice “Health Kiosk” is what Slovenia

also needs. Doctors are overburdened since the population is ageing and there are more chronic conditions. This would enable better access to health services.

On the 1st study visit in Aarhus in September 2021 we invited the Ministry of Health and Klavdija Kobal Straus, the Leader of Long-term care sector attended. Good practices from Domain 3 were presented and also **“Health Kiosk” from Hamburg**. Klavdija Kobal Straus was very interested in this good practice and recognized it as the one that could be transferred to Slovenia. She had an individual meeting with partners from Hamburg, Ministry of Labour, Health, Social, Family Affairs and Integration to get more information. After the study visit, she presented it to colleagues and superiors and they were expecting to see this good practice in person in Hamburg. This was discussed also with other partners and it was planned to organize it in 2022, but because of Covid-19 it was again not possible. The good practice detailed presentation will now be organized on-line in April 2022 for all interested partners and stakeholders.

In November 2021 we attended the 2nd study visit in Coimbra in Portugal. Spominčica – Alzheimer Slovenia Association attended it as a stakeholder on national level and also two stakeholders from local environment Elderly Home Tisje and Patronage service in Lukovica. They were all the most interested in good practice **“Mobile health units” from Coimbra** and after the visit Spominčica -Alzheimer Slovenia Association presented this good practice at Ministry of Health and we sent the presentation also to Klavdija Kobal Straus from Sector of Long-term care. She outlined that something similar was already implementing through one project in two Slovenian towns, but this is really a need and the vision is to bring as many services as possible closer to the environment where people live. This system is not available on national level yet, but strongly needed.

4. Specific Activities and Timeframe

Activity Number	Activity Description	Timeframe
1	Meeting/communication with the Ministry of Health – done	January 2022
2	Meeting with Spominčica Alzheimer Slovenia Association- done	January 2022
3	Attendance of the Slovenian Ministry of Health, Directorate for Health System Development on on-line good practice “Health Kiosk” detailed presentation (by Hamburg partners)	16 th June 2022

4	Meeting with Director of Directorate for Health System Development	till end of June 2022
5	Another presentation of the good practice "Mobile Health units" to Ministry of Health, Sector for Long-term care. Online meeting organized.	June - July 2022
6	Meeting with the Ministry to check the steps of implementation preparation. <i>*All specific activities will be added after the meeting with the Directorate for Health System Development and additional on-line good practices presentation.</i>	June - July 2022
7	Communication with the Ministry via e-mails, phone calls and meetings in person on monitoring the implementation of the pilot project.	September 2022- July 2023

5. Players involved

Name of Organisation	Role in the Action Plan
Ministry of Health, Directorate for Health System Development, Sector for Long-term care Klavdija Kobal Straus, leader of the Sector	National authority, a competent ministry and Sector that is working on quality life of elderly. She attended the study visit in Aarhus and recognized Health Kiosk to be the most appropriate to be transferred to Slovenia and there is a strong need for that, also because of the higher number of migrants. She is the one that connected us to Directorate for Health System Development. Sector for Long-term care is also responsible for establishment of mobile health care units if this will be approved and transferred from Coimbra.

Ministry of Health, Directorate for Health System Development Bogdan Tušar, director of the Directorate	National authority, a competent ministry, Directorate that would implement a pilot project for Health Kiosk - good practise transfer from Hamburg.
Government Office for Development and European cohesion office	National authority responsible for Operational Programme that this action plan influences.
Alzheimer Slovenia, Association Spominčica Štefanija Lukič Zlobec, President of the Association	Important stakeholder that also recognized the need and was on a study visit in Coimbra. Their target group are people with dementia and they see good practices "Health Kiosk" and "Mobile health care units" highly needed in Slovenia also from their perspective. They are important interlocutor with the Ministry and were actively involved in the preparation of National Strategy for Dementia Control in Slovenia until 2030.

6. Costs and Funding Sources	
Costs	Funding sources
Not defined yet.	ERDF (European Regional Development Fund)

7. Monitoring
Self-defined performance indicator is one new pilot project implemented in Slovenia to bring health services closer to elderly through Health Kiosk and/or Mobile teams. We will monitor the pilot project implementation through reports of the Ministry of Health.

8. Risk and Contingency Plans		
Description of Risk	Level of probability (High, Medium, Low)	Description of Contingency Plan
Too long procedure to approve the implementation of the pilot project	High	Constant contact with the Ministry to check the situation.
Too long procedure to start implementing pilot project	High	Constant contact with the Ministry to check the situation.
The forthcoming parliamentary elections (end of April 2022) can stop activities proposed in this action.	Medium	Constant contact with the Ministry to check the situation.

Official Signature(s)

Date:	
Name:	
Signature:	Stamp of the organisation (if available)

Action 2 - New projects funded, that focus on elderly and enhance their quality of life, within the Local Action Group the Heart of Slovenia

Policy Context

Name of the policy instrument addressed (ACTION 2):

Local development strategy of LAG (Local Action Group) the Heart of Slovenia - 6 Municipalities involved in the LAG programme

The policy instrument that the Action Plan aims to impact is:

Investment for Growth and Jobs programme	YES / NO
European Territorial Cooperation programme	YES / NO
Other regional development policy instrument	YES / NO

Details of the Action Envisaged

1. Need addressed

Development Centre of the Heart of Slovenia (DCHS) is coordinator of Local Action Group the Heart of Slovenia that is organized as local contractual partnership, established with purpose to encourage comprehensive and balanced development in the area Heart of Slovenia by »bottom-up« approach. It is building on own development potentials and capacities, especially enhancing social capital by active involvement of inhabitants in joint planning and decision-making about own local development – participative democracy principle. Several calls are opened within the programme period and local organizations, municipalities, SMEs, associations, NGOs, etc. apply with their projects to be funded (65% co-financing rate). In the Heart of Slovenia area (6 municipalities) there is a strong need to develop a system/services for a better quality of life of Elderly in the area. This was recognized even before EU_SHAPE projects with local stakeholders on previous projects and that is the main reason DCHS joined EU_SHAPE project. Also, according to the projects already funded by LAG in the period 2014-2020, there were no project applications that focus on elderly and that was great concern. Elderly are one of the target groups (vulnerable target group) of LAG and no positive results till 2019 – no projects that enhance the quality life of elderly funded.

We had two discussions with the MA LAG on what kind of innovative project/practice is a strong interest for development or implementation. The outcome was that the coordination of existing services between existing healthcare providers and optimal use of existing resources can bring strong impact also on short run. They are interested in good practices which tackle this problem

and provide some simple to implement solutions. We have approached the local mayor to see his view on SHAFE challenges: He has pointed out that he is lacking a kind of “task force group” formed by representatives of organizations dealing with elderly people. Its mission shall be to quickly identify the major distresses at particular individuals in the local community and organize a proper and coordinated response.

During the 1st stakeholder group meeting in November 2019, where also LAG coordinator was present, the stakeholders pointed out that joint project that would cover the whole area answers the needs of elderly is the solution. There was a workshop where they identified the activities/services for elderly that need to be developed and social participation activities were pointed out. Based on the conclusions of the workshop, the identified GPs of EU_SHAPE good practices were scanned and shortlisted some that might be of interest to learn. After the stakeholder group meeting LAG the Heart of Slovenia started to work on the process to change the LAG Strategy on the criterion for selecting operations to include vulnerable target groups, who are also elderly. The criteria will be increased from 10 points to 15, which gives more chances that the projects for elderly are granted. After that the goal is to prepare new LAG project in the Heart of Slovenia area, inspired by EU_SHAPE project and good practices. Because of the policy change the project would have more chances to be granted.

2. Overview of the Policy Improvement that this Action refers to

We are going to influence the Local Development Strategy of LAG (Local action Group) the Heart of Slovenia. Strategy is the base for launching the remaining calls in the programme period 2014-2020. The change will be in the criterion for selecting operations to include vulnerable target groups, who are also elderly. If this criterion is increased from 10 points to 15, it gives more chances that the projects for elderly are granted. The Board of LAG members first approves these changes of the Strategy and then an application is sent to the Agency for Agricultural Markets and Rural Development to formally change the LAG strategy. After it is approved new LAG call can be launched.

Within EU_SHAPE project and inspired by its good practices, the next step is to encourage local institutions, municipalities, associations, SMEs and other organizations in the Heart of Slovenia area to prepare new joint projects that focus on enhancing the quality of life of elderly to apply to Local Action Group the Heart of Slovenia call.

3. The background

EU_SHAFE project emphasises smart and healthy environment for elderly for a better quality of life – improvement the areas of health, demographic change and wellbeing. This is the topic that is highly important to be improved in the Heart of Slovenia area. The various organizations working in the field of elderly do not cooperate with each other and LAG is encouraging new joint projects that would improve the quality of life of elderly. This view came into the agenda after the EU_SHAFE project was granted and according to the stakeholders group meetings and good practices identified, the goal was to change the LAG Strategy and prepare a joint project for the Heart of Slovenia area to improve the quality of life of elderly. LAG organized a workshop on 5th November 2019 for change of the Strategy where EU_SHAFE project was mentioned. The participants from different sectors gave their suggestions for the change of the Strategy. The need for project for a better quality of life was one of the most important that they pointed out.

During the 1st stakeholder group meeting in November 2019, where also LAG coordinator was present, the stakeholders pointed out that joint project that would cover the whole area answers the needs of elderly is the solution. There was a workshop where they identified the activities/services for elderly that need to be developed and social participation activities were pointed out. Based on the conclusions of the workshop, the identified GPs of EU_SHAFE good practices were scanned and shortlisted. After the stakeholder group meeting LAG the Heart of Slovenia started to work on the process to change the LAG Strategy on the criteria for selecting operations to include vulnerable target groups, who are also elderly. On 26th of November the Board of LAG members approved the change of the Strategy and on 29th November 2019 LAG submitted an application to the Agency for Agricultural Markets and Rural Development to formally change the LAG strategy. On 29th May 2020 it was formally approved by Agency for Agricultural Markets and Rural Development. The Strategy has been updated by including the new criteria. This was then used in the new LAG call that was opened on 1st July 2020. The criterion was increased from 10 points to 15, which gives more chances that the projects for elderly are granted. After that the goal was to prepare new LAG project in the Heart of Slovenia area, inspired by EU_SHAFE project and good practices. Because of the policy change the project would have more chances to be granted.

During the 2nd and 3rd semester close work with managing authority LAG Heart of Slovenia resulted in the new project proposal preparation, together with 5 Municipalities and other institutions in the Heart of Slovenia area. We had meetings with municipalities and other institutions presenting EU_SHAFE GPs. GP that influenced the new project idea is from Ireland, Louth »Drogheda and District Support 4 older people«. Project idea was prepared for CLLD funds based (LAG call) in end of October 2020. Coordinator is LAG Heart of Slovenia. Other partners are from EU_SHAFE stakeholder group Municipality of Litija, Municipality of Lukovica and Pensioners' association Šmartno pri Litiji. Institute Oreli from Kamnik Municipality that is one of the main EU_SHAFE stakeholders was included in the preparation and is external expert of the new LAG project. The content is the establishment of »Points for elderly« in three municipalities in the Heart of Slovenia

area, with establishment of volunteer's network and counselling services for elderly. As mentioned before, the inspiration came from Irish GP "Drogheda and District Support 4 older people" since it also has a network of volunteers and provides support for the health, safety, and wellbeing of elderly through community involvement. Access to older volunteers is accomplished through a range of activities which usually serve three purposes (1) to create community contribution opportunities for their volunteers (2) to raise the profile to attract volunteers, and (3) to raise awareness to be available to provide support for older people in the local community. The new LAG project follows these purposes and DDS4OP was a great inspiration. One of the activities that our stakeholders really liked and is included also in the new LAG project, is free morning call to older people living on their own, to check that they are safe and well. This reduces feelings of isolation, insecurity, loneliness and vulnerability. The other activity that is also a part of the project as an activity of volunteers, is doing small maintenance jobs and repairs in the homes and gardens of elderly. Computer classes will also be implemented by volunteer tutors to assist older people.

The project idea passed the 1st phase of the selection process and on 25th of March 2021, the General Assembly of LAG the Heart of Slovenia approved the "Point for the Elderly". Also "Intergenerational Centre Javorje" project was approved, which was inspired by EU_SHAFE good practice "Local Centres in Aarhus". These two projects were granted because they respond to the requirements of the LAG strategy (according to the change that was made) and tackle vulnerable group - the elderly. The final approval of the projects was by the Agency of the Republic of Slovenia for Agricultural Markets and Rural Development. Partners of both projects are EU_SHAFE stakeholders.

Because of the Covid-19 crisis there were no study visits in person, so we presented the good practice on-line or on individual meetings. First study visit was in September 2021 in Aarhus and in then on Coimbra in November 2021 after the LAG project was already approved, but not in implementation yet. Director of Elderly home Tisje, an important actor of implementation of "Point for Elderly" participated on both study visits and gain useful information's and insights that would help implementing LAG project.

4. Specific Activities and Timeframe

Activity Number	Activity Description	Timeframe
1	LAG organized workshop for change of the Strategy, presentation of LAG project to participants (different sectors) - done	5h November 2019
2	Approvement of the change of the Strategy by Board of LAG members- done	26 th November 2019
3	Formal/final approval of the change of the Strategy by Agency of agricultural markets and Rural development - done	29 th May 2020
4	Preparation of the new joint LAG project "Point for Elderly"- done	September-October 2020
5	LAG projects for elderly officially confirmed: "Point for the elderly" and "Intergenerational Centre Javorje" - done	25 th March 2021 (the project will last 1 year from June 2021 till June 2022, but it will be prolonged till December 2022 because of the Covid-19 situation)
6	Official start of the LAG project "Point for the Elderly"- done	June 2021
7	Meetings with project partners and external expert Institute Oreli	June 2021-december 2022
8	First activities of the LAG project – Lecture of the Strategy of a long-lived society - done	December 2021
9	Establishment of volunteer network and network of coordinators in 3 municipalities of the "Point for elderly"	July 2021-March 2022
10	Organization of three workshops (6 meeting in person and online) for coordinators and volunteers on the topic of volunteering, project management and the establishment and management of points for the elderly	March 2022-April 2022

11	Questionnaires distributed and a strategy for the development of services for the elderly will be prepared for each partner municipality on the basis of an analysis of the existing situation and the desired final situation, which will be the basis for the active improvement of existing services and the introduction of new ones.	May-June 2022
12	<p>Three "Points for the Elderly" will be established in Litija, Lukovica and Šmartno pri Litiji, a network of participating organizations and volunteers. Services for the elderly will also be developed.</p> <p>Within the Points for the elderly, it will be possible to receive telephone calls, e-mails, as well as have personal visit, where the elderly will be able to ask for advice and help.</p>	July 2022-December 2022
13	<p>Monitoring and evaluation of implementation of both LAG projects for elderly granted. Evaluation forms will be given to coordinators and partners and also at least 5 volunteers/elderly institutions</p> <p>We will be in constant touch with the LAG to be informed on the project's success.</p>	January 2023

5. Players involved

Name of Organisation	Role in Action Plan
LAG the Heart of Slovenia	Coordinator and lead partner of LAG is Development Centre of the Heart of Slovenia. Organization and implementation of the meeting of partners in the LAG area, coordinator of new project for Elderly, policy maker, responsible for the change of the LAG Strategy.
Municipalities of LAG the Heart of Slovenia, Litija (Lijana Lovše, deputy mayor), Šmartno pri Litiji (Karmen Sadar, director of the municipal administration), Kamnik (Boris Ravbar, Head of Department for Development and Investments), Dol pri Ljubljani (Željko Savič, Mayor and also the President of LAG), Moravče (Tatjana Čop, vice president of LAG) and Lukovica (Katka Bohinc, director of the municipal administration).	On behalf of the LAG, the Development Council is decision maker, and partly they are also the representatives of the Municipalities. They decide on the allocation of funds for the implementation of the projects.
Municipality Litija (Lijana Lovše, deputy mayor)	Partner of the LAG project “Point for Elderly” and responsible for the coordination in Litija.
Elderly Home Tisje (director Irena Špela Cvetežar)	Active EU_SHAFE stakeholder, included in the Point for Elderly project as an expert and service provider for Elderly in the area of the Municipality Litija and Municipality of Šmartno pri Litiji. She also attended two study visits in Aarhus and Coimbra.
Pensioners’ association Šmartno pri Litiji (Nada Pintar)	Partner of the LAG project “Point for Elderly” and responsible for coordination in Šmartno pri Litiji.
Institute Oreli, Kamnik	External expert of the LAG project “Point for Elderly” and responsible for implementation of the analysis and strategy preparation and implementation of all workshops within the project.
Municipality of Lukovica (Mojca Cerar, Senior advisor for social activities)	Partner of the LAG project “Point for Elderly” and responsible for coordination in Lukovica Municipality.

Local and also national organizations and associations working with elderly (Pensioners' Associations of Slovenia, Association of the Disabled, Voluntary organizations in the Heart of Slovenia, Primary and high schools in the Heart of Slovenia, Cultural association Javorje, ect.)	Important actors in the field of enhancing quality life of elderly in the area. They will be informed and invited to some activities of the LAG project and will contribute to the development of service of elderly, fill in the questionnaire and involve volunteers into the network that will be operating within three "points for Elderly".
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6. Costs and Funding Sources

Costs	Funding sources
LAG project "Point for Elderly" Whole project: 59.176,50 EUR (without VAT)	EAFRD - European Agricultural Fund for Rural Development (max 65%). The project is Co-financed in the amount 24.457,85 EUR .
LAG project "Intergenerational Centre Javorje" Whole project: 61.434,28 EUR (without VAT)	EAFRD - European Agricultural Fund for Rural Development (max 65%). The project is Co-financed in the amount 39.932,29 EUR

7. Monitoring

The self-defined performance indicator is "New project for elderly approved on the LAG call". The target was 1 and then 2 projects were granted. We have decided to add the self-defined performance indicators, since the project where LAG is coordinator "Point for Elderly" is already implementing and we can measure the success of our action very precisely to easily collect values over time.

The additional self-performance indicators are Number of points for elderly established (3), Number of volunteers included (20), number of elderly organisations attending all three workshops (6), number of people with increased knowledge on volunteering, project management and the establishment and management of points for the elderly (10). We will collect the copies of attendance sheets from the Local Action Group (LAG) from the workshops and at the end of the project we will send a questionnaire to coordinator and partners and also to at least 5 volunteers/elderly institutions per Municipality that will actively be involved in the project.

We will be in constant touch with the LAG to be informed on the project's success.

8. Risk and Contingency Plans

Description of Risk	Level of probability (High, Medium, Low)	Description of Contingency Plan
The attendance to the given trainings and lecture within the activities of LAG project "Point for Elderly" will be low	Medium	Analyse the cause of low attendance and solve issues. Enhance promotion.
Topics of the workshops and lecture will not correspond the need of the potential attendees (partners, future coordinators of "Point for the elderly", volunteers, institutions working with elderly)	Low	Continuous monitoring of the most relevant topics for the target groups. The topics were predefined in the project proposal and discussed during EU_SHAFE stakeholder group meetings.
Implementation of the LAG project will be difficult because of the Covid-19 situation and certain activities should be postponed.	Low	Continuous contact with policy maker for monitoring the project implementation. Lecture and workshops will be organized also on-line and LAG will send a request to Agency of agricultural markets and Rural development to prolong the implementation of the project.

Official Signature(s)

Date:	16.5.2022
Name	Željko Savič, President of LAG the Heart of Slovenia
Signature	Stamp of the organisation (if available)


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