

Interreg
Alpine Space



SMART Villages 
EUROPEAN REGIONAL DEVELOPMENT FUND

“Synthesis : online discussion tools and thematic groups”

Work package: WP T2

Activity A.T2.5

Deliverable: D.T2.5.1 and D.T2.5.2



Report “Synthesis : online discussion tools and thematic groups”

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1. DEP First steps : 2018 - 2019

First point during the PSC Meeting, Milano, 2018 November 27th :

- 1. We have presented our ongoing activities towards the completion of a first version of the platform for smartness assessment.*
- 2. We foresee a number of potential functionality with impact on real problems*
- 3. We need to address a number of issues*
- 4. We are preparing to collaborate with other partners, and we can see future technical/scientific publications*
- 5. Different tools have been tested : Slack , Cloudfion, Wordpress*

A testing process, based on agile methods, has been designed :

- Internally among WPT2 partners - 2018-11 > 2019-01
- Beta version , testing among all full partners - 2019-01 > 2019-02
- 1st version, used among all partners, observers, RSGs – 2019-03
- 2nd iteration with same process - 2019-03 > 2019-07

First uses of DEP inside the partnership at the very beginning of 2019 :

- *Documents storage*
- *Creation of the discussions structure*
- *About 10 discussions mainly around technical issues from the WP inside the DEP forum*

Workshop during the PSC Meeting, France, Saint Jean en Royans, 2019 March 12th :

Defintion of the final design of DEP, with feedbacks from the partnership

2. Contribution and collaboration on the way - 2019-2021

Workshop during Slovenia Koper PSC Meeting 2019 October 19th :

How to improve DEP collaboration :

- *First territories pages on the DEP with links to different resources*
- *Best practices training and contribution sprint*
- *Redefinition of collaboration modalities and tools*

DEP use report In Austria Innsbruck PSC Meeting 2020 January 12th :

- *A useful storage area for the partnership*
- *A success for specialized technical tools : assessment, best practices form*
- *A nice space to communicate (galleries, test areas description) but with risk of duplication versus the official website*
- *Globally a poor activity on collaboration and feeding, max one post a week on the forum, even if we consider it as a useful tool for discussion inside the WPT2 and WPT1*
- *11 best practices submitted*

Different animation proposals to enhance DEP use :

- *Discussion about topics that represent a real issue for partners*
- *Best practice of the month*
- *Discussions about RSG animation inside the DEP*

How did we really use DEP Forum during the project ?

Figure 1: DEP forum use overview

Discussions / Interactions	WPM	WP1	WP2	WP3	WP4	WPC	Events	Uncat	Mobilities
2018-2019	2 / 2	2 / 6	3 / 15	0	0	2 / 3	1 / 4	3 / 1	0
2019-2020	2 / 3	2 / 10	3 / 1	1 / 1	1 / 2	2 / 17	2 / 1	3 / 1	1 / 0
2020-2021	1 / 0	1 / 0	2 / 3	0	1 / 0	1 / 1	1 / 3	4 / 3	2 / 11
Total views	134	139	246	28	29	209	74	113	84

During the Zoom PSC 2020 June 09th, we did a quick forum report

In the last 6 months there was quite a better activity, improved by mobility discussions :

- 9 new topics
- 22 interactions (answers)
- 235 views

During the last periods of the project, from June 2020, we find a very low interaction on the forum.

Only 2 RSGs tried to use DEP for collaboration purpose (forum) : France and Pitztal. There were anyway very poor interactions.

3. Thematic interactions

Good practices section

Best practices contribution on the DEP followed a nice curve during the project :

- 11 practices feeded in january 2020
- 25 practices feeded in november 2020
- 37 practices feeded in march 2021
- 42 practices feeded at the end of the WPT2, after a special contribution day

Different elements can explain that success : easy to use tool, animation around it during the PSC and by digital means, useness of practices for RSGs, thematic discussions (see below), and best practices of the month on official website : <https://www.alpine-space.eu/projects/smartvillages/en/test-areas/best-practise-of-the-month>

Thematic exchanges

Thematic exchanges focused around mobility topic, that is central for many pilot activities and partners.

Adrets handled different shared discussions about mobility :

- Smart Mobilities webinar :

<https://adrets-asso.fr/?VisionnezEtDecouvrezLaWebconferenceSmart> ,

- Teaser for mobility supported project in our test area :

<https://videos.lescommuns.org/videos/watch/2269fc05-7cff-4a0f-a5da-2e4544676ec2>

At the level of the partnership a thematic section was launched on the forum, it has been quite used :

- 3 topics on the forum, all launched by Adrets
- 11 replies at the total
- 86 views at the total

A poll for best practices of the month completed that device.

On the 2020 June 25th we had a video exchange conference with 4 partners from the project to exchange on our experiences, discuss about people involvement, private companies in mobility strategies....

A whole set of smart mobility resources has been gathered on a collaborative tool, accessible to all the partnership :

<https://www.pearltrees.com/t/smart-mobility/id27381381>

Experiences transfer

A more qualitative result of the project is the real transfer of experiences from one country to another.

3 examples. About mobility, helped by the different elements quoted before :

- The experience from Royans Vercors (France) for a collective action for on-demand transport « Collectif bouge tranquille » has been implemented in Valli del Sol in Italia by InfoGal partner
- Ummadum application and concept coming from Austrian Tirol and linking shared mobilities and local products consumption is beeing implemented in Slovenia right now.

On another topic, digital infrastructure the experience and public policy « La fibre pour tous » handled in 2 french departments (Ardèche/Drôme) has inspired Luzern West canton public policy to deploy and massively invest in optical fiber.

4. Conclusion

That synthesis leads to 3 conclusions :

First one is changing habits in collaboration issues is quite a big deal. Mails kept the favorite communication mean even inside the partnership. But on some topics, the forum had a nice role to play to ease collective discussions. Documents storage is also very interesting to get a complete documentation about the project with all minutes, deliverables...

Second one is about RSG members involvement in the platform and discussions. It has not been clearly defined at the beginning of the project. Actually it has been quite difficult to involve them in collaboration issues on the DEP or in transnational digital exchanges. Anyway a lot of practices have been filled in, a lot of assessments have been processed, this is probably the correct way to think the involvement of external and local partners on such a project.

Last learning is about the importance of finding common topics of interest. We had in partnership very different issues and smart dimensions to cover. On the mobility issues several partners were concerned and it has been possible to create a real collective dynamic leading to experience transfers.