

open DOORS - Designing a network of cOOperating cReative communities for developing a Sharing economy

Interreg MED Programme

Priority Axis 1: Promoting Mediterranean innovation capacities to develop smart and sustainable growth Specific objective: 1.1 To increase transnational activity of innovative clusters and networks of key sectors of the MED area

Study Methodology Guide

Status: final - Distribution: public

Study Methodology

Some conceptual notes

Deliverable	3.1.1
Work package No. and Title	WP3 Studying
Task No. and Title	
Start Date:	02.01.2016
Revision Date:	
Release Date:	
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Internal Review by:	
Status	RD
(F: final; D: draft; RD: revised	
draft)	
Dissemination level	Confidential
Document ID / File Name	
Abstract	
Title and number of	
connected deliverables	
Explain Deliverable	
Dependency/ Connection	
Title of connected external	
documents	
Reference of the document	
and the link (if available)	





PART I. Contents and definition



Designing a network of cOOperating cReative communities for developing a Sharing economy

BIG UMBRELLA

'The use of digital platforms or portals to reduce the scale for viable hiring transactions or viable participation in consumer hiring markets (i.e. 'sharing' in the sense of hiring an asset) and thereby reduce the extent to which assets are under-utilised.' EU Parliament

SHARING ECONOMY

- Recirculation of goods
- Increased utilization of durable assets.
- Exchange of services (time banking)
- Sharing of productive assets Shcor,J (2014)

COLLABORATIVE ECONOMY

COLLABORATIVE ECONOMY

Collaborative

Collaborative economy factsheet

Idling Capacity

+ the Commons

Collaborative
finance

Crewdfunding

Social lending

Complementary
currencies

Collaborative
resurance

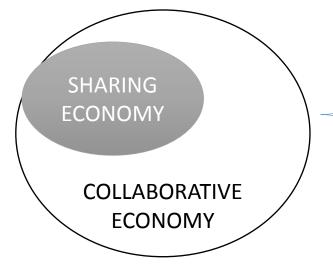
- 1. Values: European citizens wish to exchange services and products, not only maximizing economic utility, but also social, expressive, communicative, identity and belonging impacts (more sophisticated concept of utility).[Is sharing economy fairer, lower-carbon, more transparent, participatory and socially & culturally connected? Do we also need a critical approach?.... Is this a new trend or wishful thinking?
 - **Technology:** A large part of concert and success experiences in sharing economy is based on technological platforms. <u>Technological progress</u>
 is allows the business model to spread to more markets and become more convenient and flexible
- **3. Market context:** Exchanges are not carried out under conventional market regulation. They also make markets more competitive and efficient by improving matching between demand and supply. Peer to peer models. Other mechanisms to boost reputation and trust. (uncertainty regarding rights and obligations)
- 4. New business models: Service providers (could be private individuals on an occasional basis)- collaborative platforms as interface- users of this services- End users are more involved in the production process of the service
- 5. Socioeconomic impacts and effects: Effects on growth capacity, productivity, impact on existing economic activities (substitution effect), effects on taxes; Different generational adoptions; Implications in terms of labour definitions, salary, weakening status of workers; Impact on social interaction, participation, sociability, equality and inclusion.

- FAKE?
- ANOTHER RESOURCE FOR LOCAL/TERRITORIAL DEVELOPMENT?
- A SPECIAL/
 DIFFERENTIATED
 COMPETITIVE
 RESOURCE FOR
 EUROPEAN/MED
 REGIONS?
- NEW ECONOMIC PARADIGM?
- ANOTHER TRICK OF CAPITALISM TO SURVIVE AND REPRODUCE EXPLOITING RELATIONSHIPS BETWEEN LABOUR AND CAPITAL?

"For now, Facebook, Airbnb, the collaborative economy does not generate productivity gains as powerful as those of the industrial revolution, and we do not know how to measure what they inject in gross domestic product". Stiglitz, 2015



Probably, it would be more useful for our purposes to create a mixed concept that falls between SE and CE



Research questions and methodologies

DELIVERABLE: 30/60-PAGE REPORT

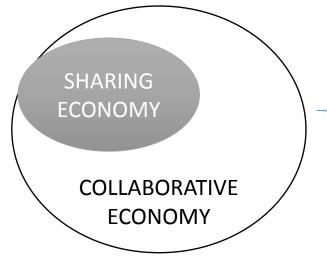
I. STATE OF THE ART.

MET.: Bibliographic research. (Scholar Literature, reports, books) Research questions:

- a) **Definitions**. Different approaches. Critical view
- b) **Economic implications**. Scale of the sharing(collaborative economy). Macro Effects (change of productive model, productivity, growth). Meso Analysis (which sectors are affected), technological dimension. Micro Analysis (organizations, business models and technology (there are some studies by Nesta, the EU Parliament...)
- c) **Territorial implications**. Links between sharing/collaborative economy and the territorial dimension. Global and local questions; territorial framework to analyse SE/CE. Mapping the S/C Economy (Database)? Specificities from the MED area?
- d) **Social implications.** Changes in values needed/occurred. Impacts on social interaction, equality and inclusion
 - e) Policy challenges. Market regulation. Innovation policies. Cultural policies



Probably, it would be more useful for our purposes to create a mixed concept that falls between SE and CE



Research questions and methodologies

II. SWOT ANALYSIS

MET.: QUASI-DELPHI METHODOLOGY THROUGH ONLINE SEMI-CLOSED QUESTIONNAIRES. **30/50 EXPERTS** LINKED WITH/CONNECTED BY THE PARTNERS (INSTITUTIONAL, SCIENTIFIC, PROFESSIONALS, INNOVATORS, ENTREPRENEURS)

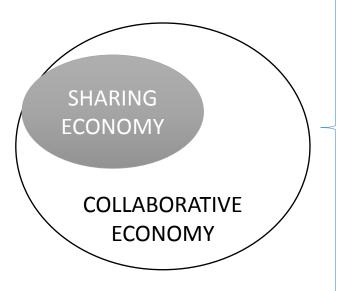
Strengths: What advantages do MED regions have when it comes to using the S/C economy as a development driver? What do MED regions do better than others in the context of the S/C economy? Which cultural/territorial anchored differential resources could be used to foster S/C economy? **Weaknesses:** What should MED regions improve to foster the development of the S/C economy? What should they avoid? What perceptions do experts have regarding the weaknesses of the S/C economy? What factors could hinder the growth of the S/C economy?

Opportunities: Which institutional trends/behaviours, technologies, social patterns, population profiles, lifestyles and local dynamics are perceived as drivers for the growth of the S/C economy? **Threats:** What obstacles will MED regions have to surmount to develop the S/C economy? What are other competitor regions doing? Is globalization threatening the position of MED regions? Do MED regions have some differentiated structural problems that inhibit the growth of the S/C economy?

30-50 questions through LIMESurvey software (numbers and Liker's scales) and a few open answers with two rounds

DELIVERABLE: 30/60-PAGE REPORT ON RESULTS



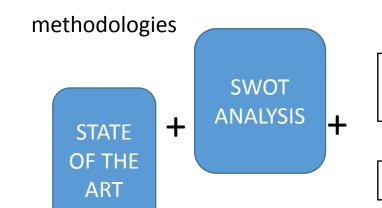


III. NEEDS ANALYSIS

Step 1

IDENTIFICACTION OF:

- MICRO NEEDS. (FOR INDIVIDUALS AND ORGANIZATIONS)
- MESO NEEDS. (FOR COMMUNITIES, SECTORS AND INSTITUTIONS)
- MACRO NEEDS (FOR REGIONS, REGULATIONS)



DELIVERABLE: DETAILED CATALOGUE OF POTENTIAL NEEDED PRODUCTS AND SERVICES

Step 2

IDENTIFICATION OF:

products & services that could solve identified needs

WORKSHOP: SCIENTIFIC COMMITEE & INSTITUTIONAL COMMITTEE

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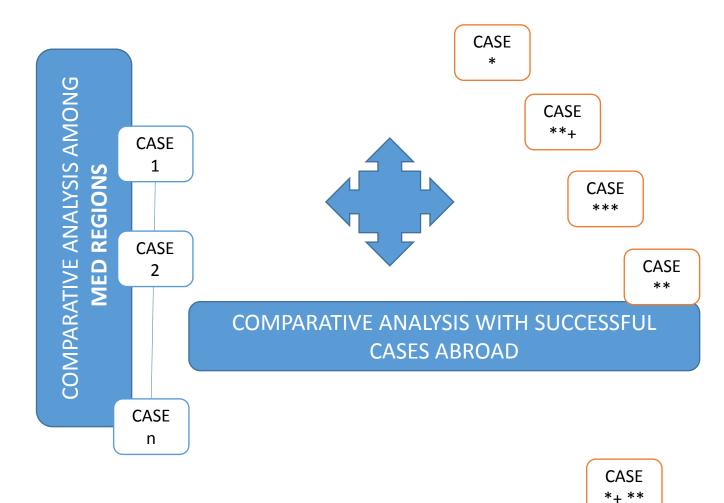
FOCUS GROUPS WITH S/C AGENTS



SHARING ECONOMY COLLABORATIVE ECONOMY

IV. COMPARATIVE ANALYSIS & BENCHMARKING

- 1. INDENTIFICATION OF CASES (SELECTION CRITERIA)
- 2. IDENTIFICATION OF PARAMETERS FOR COMPARISON



DELIVERABLE: 60/100-PAGE REPORT ON RESULTS



V. PROSPECTIVE ANALYSIS.



Institutional Committee + Scientific Committee

PROCEDURES:

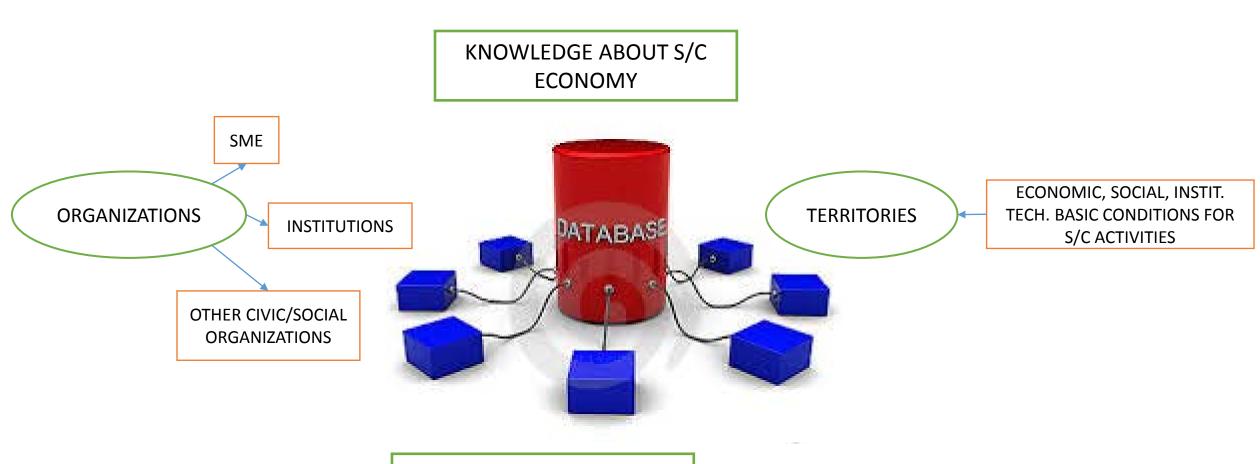
WORKSHOP ON FORESIGHT TECHNIQUES (EXTERNAL)

OUTPUT: PROSPECTIVE ANALYSIS

DELIVERABLE: 20/40-PAGE REPORT ON RESULTS



VI. DATABASE



DOCUMENTED AND CATALOGUED EXPERIENCES

DELIVERABLE: OPEN DATABASE ABOUT S/C ECONOMY



VII. Proposal for the Forum

Organized around attractive /controversial topics to provoke participation

MARKET CONTEXT TERRITORIAL
ASPECTS
(SHARING
CITIES...)

BUSINESS MODELS



TECHNOLOGY



SHARING SECTORS

VALUES



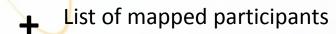
Each topic will be illustrated with a couple of short videos (2 or 3') or text that can be discussed in a forum



Short online questionnaires about the controversial aspects of the topic



All resources generated by the project



SOCIAL AND ECONOMIC IMPACTS





VII. Proposal for the Forum

The website will be in English with an automatic translation feature

The content of the site could be organized around two concepts: Discuss & Learn.

"Learn" as a tool to gain knowledge and resources through videos and uploaded documents.

"Discuss" as a place to exchange ideas among community users.

Each of the seven themes or "topics" is thus divided into three parts:

Videos to learn about the subject.

Resources to learn more and have arguments to participate in the debate.

A space for debate inspired by Reddit, StackExchange and similar platforms.

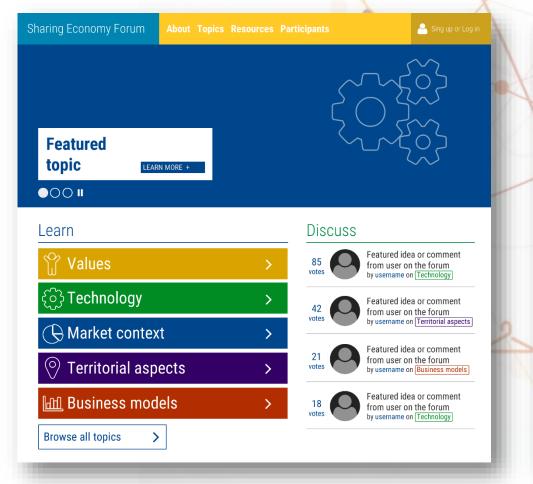
In this area, users suggest ideas or make comments. The community can comment and answer to them. The community also could vote for the most interesting or penalize those that have no interest or are inappropriate/irrelevant to the discussion.

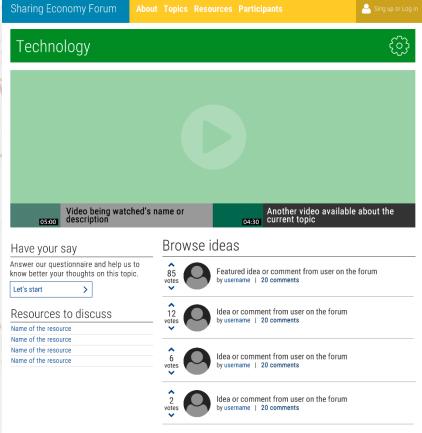
Thus we could highlight conversations or proposals made on the issues that generate more interest among users.



VII. Proposal for the Forum.

To facilitate understanding of our proposal, we elaborated a draft of what could be the page of a topic

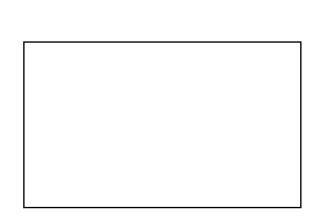






VIII. A consensual definition of sharing and collaborative economy

For this project, we have established that in order to be considered part of the collaborative and sharing economy, exchange processes need to meet at least 5 of the following 7 key criteria



- 1. The participants in the sharing process have a certain awareness of belonging to a **new way of doing things** that has innovation at the core.
- 2. The exchanges are mediated by a technical interface (Internet)
- 3. Peer to peer exchanges take place in a more or less **decentralized** way.
- 4. Re-use of or **idle assets** or resources that are **not usually considered as resources** in the traditional economic view
- 5. There is a **set of values** behind the exchanges
- 6. The activities involved contribute to the **building of social capital**
- 7. Rules are set less through coercive agreements and more through mechanisms of **trust and reputation**



VIII. A consensual definition of sharing and collaborative economy

For this project, we have established that in order to be considered part of the collaborative and sharing economy, exchange processes need to meet at least 5 of the following 7 key criteria

- The participants in the sharing process have a certain awareness of belonging to a **new way of doing things** that has innovation at the core. For some, owning a car is no longer the symbol of status it once was membership of a car club means they can still drive when they need to, but don't have to worry about MOTs or finding a parking space. Others are meeting their neighbours for the first time through platforms that help people share their gardening tools in their local areas. And many, particularly young people, are finding that staying with someone in their home is an entirely different way to see a new city. (Wosskow, 2014)
- Technical Interface through Internet. Internet has reduced the transaction costs that limited the growth of the collaborative economy. Internet is a space that allows a significant increase in demand and potential supply for the exchange of a particular good or service, granting access to any connected agents. Also, the applications developed reduce the transaction costs of the exchanges (costs of obtaining information on goods or services, negotiation and decision costs, and monitoring and enforcement costs). The sharing economy, through the use of the Internet and real time reputational feedback mechanisms, provides a solution for the asymmetric information problem (Thierer, Koopman, Hobson, & Kuiper, 2015). The phenomenon of the sharing economy thus emerges from a number of technological developments that have simplified sharing of both physical and nonphysical goods and services through the availability of various information systems on the Internet (Hamari, Sjöklint, & Ukkonen, 2016) and usually digital platforms can generate strong network effects: the value of a platform and the number of transactions increases more than proportionally with the number of participants. The higher the number of participants already on the platform, the more others will want to join because it increases consumer choice and boosts markets for service suppliers (Codagnone & Martens, 2016).
- Exchanges occur in a more or less decentralized way. In the collaborative and sharing economy, the relations between supply and demand are horizontal and mediation is in many cases limited to simply being a mediation interface that assumes no risk on the exchange nor does it take advantage of any informational asymmetry or take advantage of any monopoly position. The term peer-to-peer is commonly associated with file sharing. However, it also refers to the larger phenomenon of collaborative activities between users online, such as consumer-to-consumer exchanges in which content generation is highly distributed and decentralized as a result of the organic growth and strong user self-organization. Moreover, an essential aspect of this type of platforms is the focus on collaboration (Hamari et al., 2016).
- Implies the re-use of or idle assets or resources that are not usually considered as resources. This concept links with the concept of circular economy, a regenerative model based on feedback-rich flows allied to new circular economy business models. The economic advantage lies in designing out waste, enabling access over ownership, using materials in cascading systems and radical resource productivity with the prospect of rebuilding capital and resilience. The use of the sharing economy always impacts on the sustainability of the economic model.



VIII. A consensual definition of sharing and collaborative economy

For this project, we have established that in order to be considered part of the collaborative and sharing economy, exchange processes need to meet at least 5 of the following 7 key criteria

- Values framework. In a way, the cases and experiences of the sharing economy are embedded in "other values". The 'sharing' discourse and movement emerged as a form of social utopianism out of the broader narrative on the wisdom of the crowds and the creativity of the commons. The final end is not only to maximize individual utility but some kind of social, collaborative, participated, common, global end. This global end goes from sustainable consumption and production to overcoming the philosophy of capitalism as a predatory economic system. Heinrichs (2013) highlights the main aspects of this vision: -the relevance of materialist and postmaterialist values related to consumer practices together with a reflection on new results of happiness research in this context;- the influence of environmental and sustainability awareness on consumer habits and practices; -the broader debate on limits to (material) growth and new indicators of wealth and quality of life as the macro-political sibling of sharing economy practices; -the disruptive development of information and communication technologies facilitating the sharing economy; -the role of critical perspectives on capitalism and consumerism; - the anthropological and socio-psychological discourse on homo economicus versus homo collaborans and the role of trust in human interaction. Other studies add that enjoyment plays an essential role in attitude formation and intentions of use. Some people might take part in CC simply because it is fun and provides a meaningful way to interact with other members of the community.
- The activities involved contribute to the **building of social capital**. The new digital platforms allow the social aspects of the exchange, the communicative dimension of the physical market in the style of the souk or the Mediterranean market, creating a new form of crowd-based capitalism powered by the digital trust grid (Mazzella, Sundararajan, Butt d'Espous, & Möhlmann, 2016). As stated by J. Schor (Schor, 2014), although there are exceptions [...]people share inside their own social networks. Today's sharing platforms facilitate sharing among people who do not know each other and who do not have friends or connections in common. Stranger sharing entails higher degrees of risk, and many of today's exchanges are quite intimate sharing one's home or car, going into strangers' homes to do work, or eating food prepared by unknown cooks. The platforms reduce risk by posting information on users via feedback and ratings. This points to a second novel dimension—the use of digital technology to reduce transaction costs, create opportunities in real time and crowdsource information. The uniqueness of this new sharing economy is that it mobilizes technology, markets, and the "wisdom of crowds" to bring strangers together. (Sundararajan, 2013).
- Rules set less through coercive agreements and more through mechanisms of trust and reputation. In "traditional" (B2C) e-commerce, trust can be understood as a willingness to depend on an online vendor, but the picture of C2C markets is more complex. Sharing Economy users engage in interactions with multiple parties, usually the platform operator and another private individual. Consequently, both the vendor's and the customer's roles are taken by private individuals, sharing a ride, renting out a car, apartment, or other equipment or seeking to rent it. The platform, however, acts as a broker and mediator between both sides of the market and may also appear trustworthy or not (Hawlitschek, Teubner, & Weinhardt, 2016).



VIII. A consensual definition for sharing and collaborative economy.

References

- Codagnone, C., & Martens, B. (2016). Scoping the Sharing Economy: Origins, Definitions, Impact and Regulatory Issues (No. JRC100369).
- Hamari, J., Sjöklint, M., & Ukkonen, A. (2016). The sharing economy: Why
 people participate in collaborative consumption. *Journal of the Association*for Information Science and Technology, 67(9), 2047–2059.
 http://doi.org/10.1002/asi.23552
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- Heinrichs, H. (2013). Sharing Economy: A Potential New Pathway to Sustainability. *GAIA*, 22(4), 228–231.
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 How Digital Trust Powers the Sharing Economy: The Digitization of Trust. IESE Insight, (30), 24–31. http://doi.org/10.15581/002.ART-2887

- Schor, J. (2014). Debating the Sharing Economy.
- Sundararajan, A. (2013). From Zipcar to the Sharing Economy. Harvard Business Review.
- Thierer, A. D., Koopman, C., Hobson, A., & Kuiper, C. (2015). How the Internet, the Sharing Economy, and Reputational Feedback Mechanisms Solve the "Lemons Problem." *University of Miami Law Review*, 70(3), 50. http://doi.org/10.2139/ssrn.2610255
- Wosskow, D. (2014). *Unlocking the sharing economy: An independent review*. London.



PART II. Timeline and partners' tasks

1. State of the Art. 3.2.1



Point 3. Current definition.... + Specific Definition of sharing and collaborative economy



UVAL



Basic document (CNR)

Patrizia Grifoni (CNR), Fernando Ferri (CNR), Maria Chiara Caschera (CNR), Alessia D'Andrea (CNR), Arianna D'Ulizia (CNR), Tiziana Guzzo (CNR).

Point 4. Sharing economy and economic implications

We have a 4.1 about business models and sectors.

Probably we need a 4.2 about economic implications in a meso approach (which sectors are affected, i.e. tourism) and some reflections on transversal issues like skills, education, demographic gaps(?), and a 4.3 about macroeconomic implications in innovation, growth and productivity

UVAL

Point 5. Sharing economy and technological implications. To complete the online resources in Spain, Croatia & Slovenia

UVAL

UZAG

UMAR

Point 6. Sharing economy and territorial implications

Links between sharing/collaborative and territorial dimensions. Global and local questions, the territorial framework to analyse SE/CE. Mapping the S/C Economy (Database)? Specificities from MED area?

UVAL

Point 7. Sharing economy and Social implications

Changes in values needed/occurred. Impacts on social interaction, equality and inclusion

UVAL

Point 8. Sharing economy and Challenges for Policies

Regulation of markets. Innovation policies. Cultural policies, Regional Policies (added)

UVAL

Point 9. Law and regulations

CNR

Point 10. The current situation in Europe

Point 11. The current situations in Italy, Spain, Croatia and Slovenia

UVAL

UZAG

UMAR

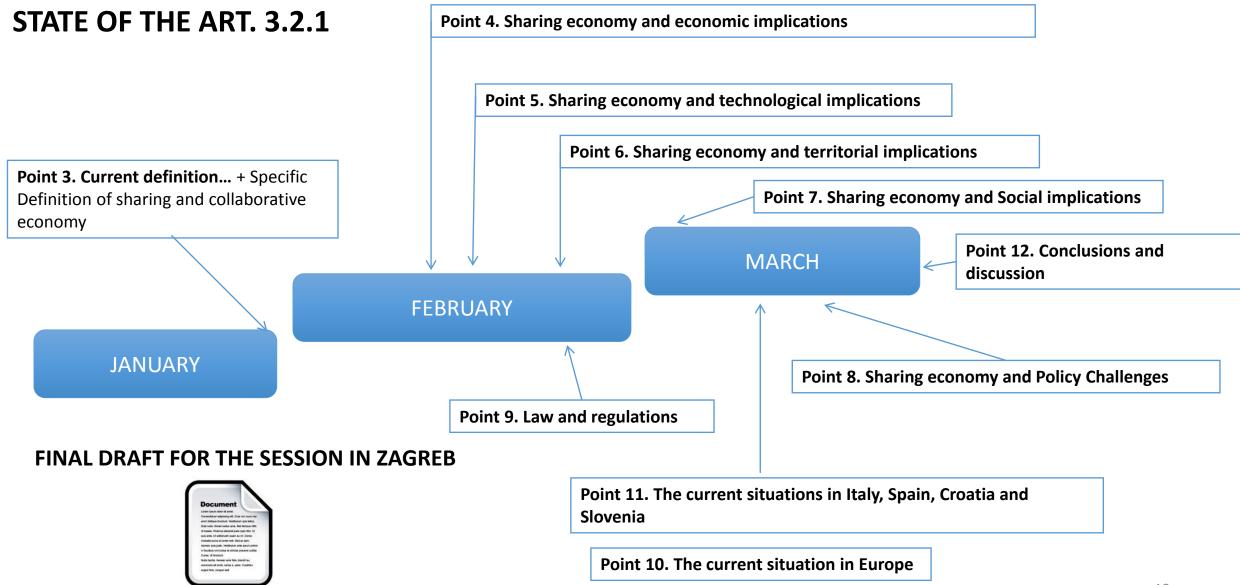
Point 12. Conclusions and discussion

CNR

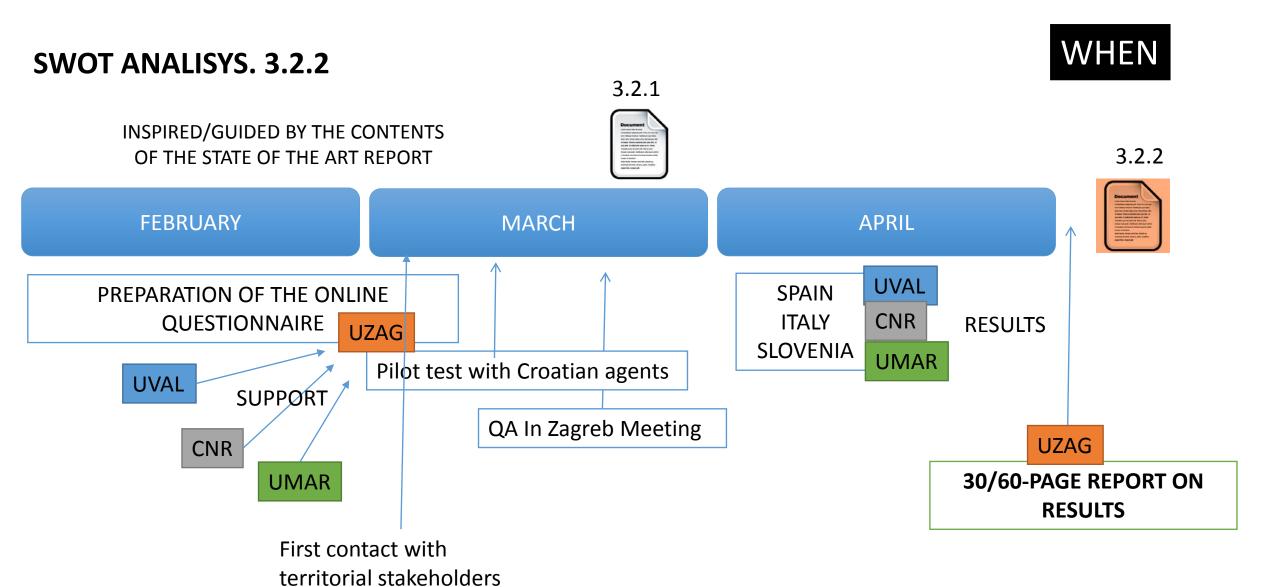
UVAL













NEED ANALYSIS. 3.2.3



3.2.1

To check initial hypotheses



WHEN

APRIL



3.2.2

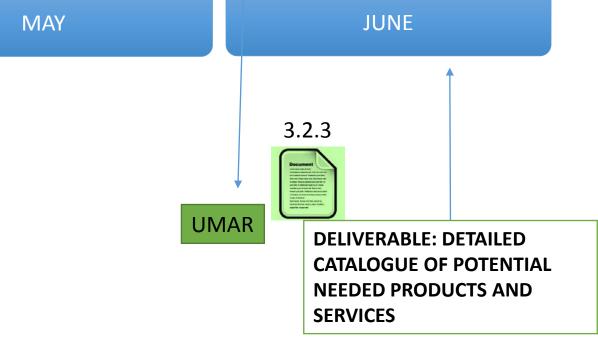
Consultation process (meetings with stakeholders, one per region)

Preparation (deskwork)



IDENTIFICATION OF:

- MICRO NEEDS. (FOR INDIVIDUALS AND ORGANIZATIONS)
- MESO NEEDS. (FOR COMMUNITIES, SECTORS AND INSTITUTIONS)
- -MACRO NEEDS (FOR REGIONS, REGULATIONS)

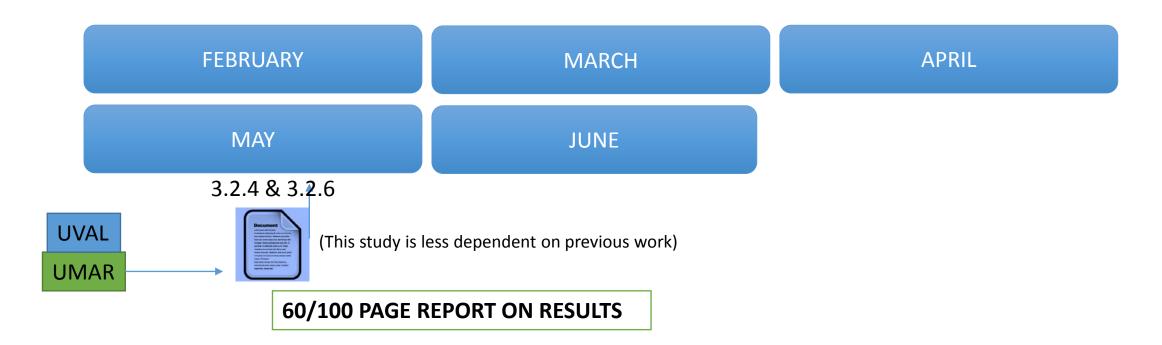




COMPARATIVE ANALYSIS AND BENCHMARKING. 3.2.4 & 3.2.6



"Compare different situations in the regions involved and highlight the differences and similarities with other regions where the development of the S/C is advanced and its impacts are remarkable"





Annex. 56 main selected references and platforms

Selected and extracted from Codogne, C., Biagi, F., Abadie, F (2016): "The passions and the Interestys: Unpacking the Sharing Economy". Institute for Prospective Technological Studies, JRC Science of Policy Report. EUR 27914 Doi:10.2791/474555

Source	Source type/Domain/ topic	Contribution type / method & source	Main points/findings
1.(Agyeman, et al., 2013)	 Report Sharing economy & cities (general) Regulation to maximise benefits 	 Prescriptive essay Secondary sources plus short examples 	If well steered and regulated at city level the 'sharing economy' can produce economic, social, and environmental benefits to cities as reinvigorated polis, through increased social participation and sense of community
2.(Allen & Berg, 2014)	 Report Sharing economy in general Critique of regulation 	Regulatory essay;Secondary sources	The authors propose a new approach to bottom- up self-regulation. Various forms of licensing should be reduced to allow private certification schemes and reputation mechanisms to evolve; avoid regulations making it difficult for start-ups to compete for labour (contractors should not be turned into employees)
3.(Arsel & Dobsha, 2011)	 Journal Article NFP (Freecycle, platform for reuse of goods) Social capital, community cohesion 	 Empirical study Case study based on blog mining, archival search, and interviews with 22 regular participants of Freecycle. 	The authors find tensions between the goals of the institution (the owners of the Freecycle brand) and its community members (participants in local chapters). The findings contrast with other studies reporting improved community cohesion as a result of such kind of pro-social communitarian activities and sharing.
4.(Balck & Cracau, 2015)	 Paper Various platforms (space rental, car sharing, recirculation of goods) Motivations 	 Empirical study Survey based on a convenience simple (Pilot N=15; main survey N=105) of German users of different types of platforms 	The most important motivation are lower prices. Other motives include sustainability, preference for access over ownership

Source	Source type/Domain/ topic	Contribution type / method & source	Main points/findings
5.(Barnes & Mattsson, 2015)	 Journal article Sharing economy in general Future driver of growth 	 Empirical study Four stage Delphi with 25 experts 	The driver most cited by experts is the economic one (need to economise in view of crisis), followed by technology and socio- cultural changes. The environmental drivers did not emerge as very important. Socio-cultural attitudes are also cited as inhibitors, together with ongoing political and regulatory controversies.
6. (Baumeister & Wangenheim, 2014)	 Paper Various platforms (bike and car sharing, books, bags) Motivations / consumers' preferences 	 Empirical study Online experiment (N=2098, Germany) Respondents were randomly assigned to one of four conditions, which differed in the product category (cars, bicycles, books and handbags). They were instructed about different scenarios with respect to which they had to express their perceptions on access and ownership. 	The main finding is that the attitude towards access is found to be consistently worse than the attitude towards ownership across all product categories. In other and simpler words the respondents expressed preference for ownership across all the four product categories.
7.(Belk, 2014b)	 Journal Article Sharing Economy in general Definitions / typology 	 Conceptual and theoretical review; Secondary sources; 	Sharing and collaborative consumption as alternative ways of consuming and as new business paradigms should not be overlooked and few industries will be exempted from potential disruptive change these practices introduce. Sharing makes a great deal of practical and economic sense for the consumer, the environment, and the community

Source	Source type/Domain/ topic	Contribution type / method & source	Main points/findings
8.(Benjaafar et al., 2015)	 Paper Owning and renting Equilibrium outcomes (ownership, usage levels, consumer surplus, and social welfare) 	Theoretical economic modelling No empirical sources used, based on key hypotheses from standard economics	According to this theoretical modelling exercise and its underlying assumptions, consumers always benefit from collaborative consumption. Under the model assumptions a platform is least profitable when the cost of ownership is either very high or very low. The authors also claim that a platform may not have an incentive to completely eliminate moral hazard. This is because the platform can leverage moral hazard to induce desirable ownership levels without resorting to extreme pricing, which can be detrimental to its revenue.
9. (Brinkø <i>et al.</i> , 2015)	 Journal Article Conceptual essay; Space rental Typology of access over ownership models 	 Conceptual essay Secondary source 	Typology proposed with the following types: a) sharing a specific facility – a desk or a workspace in a semi-closed community; b) sharing several facilities in an open or semi-closed community; c) sharing physical space in a building or a building in itself in a closed community; d) sharing facilities between users in a network of buildings/organisations in an open, semi-closed or closed community
10.(Buksh & Mouat, 2015)	 Journal Article Sharing of productive assets (work hubs) Urban work 	 Conceptual essay; Secondary sources; 	The paper re-orientates attention to the networked interplay of agglomeration, collaborative consumption and co-working towards urban revitalisation as part of suburban and regional development policies to strengthen local communities.

Source	Source type/Domain/ topic	Contribution type / method & source	Main points/findings
11 .(Cannon & Chung, 2015)	 Report Sharing Economy in general Co-regulation approach 	 Regulatory essay Secondary sources 	Sharing platforms do not fit traditional- regulatory approaches and it is in the public interest not to curb such forms of innovation; neither is laissez-faire appropriate because of possible negative externalities on local level public goods. The author propose a framework for coregulatory scheme that can effectively complement the inherent attributes of the sharing economies to improve effectiveness and the optimal level of protection of public interests over interest groups
12.(Cohen & Muñoz, 2015)	 Journal article Sharing economy and cities Sustainable consumption and production 	 Empirically informed conceptual essay Mesh database of 9400 sharing initiatives around the globe 	The authors develop an empirically grounded typological mapping of sharing activities with respect to the topic of Sustainable Consumption and Production (SCP) in the context of cities. They identify five groups 18 sharing activities to create a Sharing Cities-SCP
13. (Demailly & Novel, 2014)	ReportSharing Economy in general (French context)Sustainability	 Policy analysis Secondary sources and official statistics for the discussion of sustainability and social impacts 	The authors argue that if sharing models could be operated under the most favourable conditions, savings of up to 7% in the household budget and 20% in terms of waste could be achieved.
14.(Dervojeda, et al., 2013a)	 Report Sharing Economy in general (Europe) Trends, impacts, drivers and barriers 	 Policy Report commissioned by European Commission Based on a four case studies and interviews focusing on peer-to- peer 'sharing economy' examples in Europe 	Trust is a main driver or bottleneck and measures to boost confidence include peer-to-peer rating systems and ID checks. Policy makers could provide valuable contributions in the form of minimum quality and safety requirements.

Source	Source type/Domain/ topic	Contribution type / method & source	Main points/findings
15.(Dervojeda et al., 2013b)	 Report Sharing of productive assets Trends, impacts, drivers and barriers 	 Policy Report commissioned by European Commission Report Based on a few case studies and interviews focusing on sharing productive facilities examples in Europe 	The obstacles include: the resistance to change by organisations considering the implementation of mobility measures; the lack of skills of middle management to manage more flexible employees; and the (perceived) cost associated with implementing more mobility into work processes. In contrast, the drivers are employee's perceptions of flexibility, productivity and reduced commuting and the reduction of operational costs for businesses.
16.(Dredge & Gyimóthy, 2015)	 Journal article Sharing economy in general Discourses on effects on tourism 	Critical review essaySecondary sources	Critical exploration and assessment of the sharing economy and its implication for the tourist industry. Five claims made by the supporters of the sharing economy are critically appraised.
17. (Dubois, et al., 2014)	 Book chapter NFP (Exchange of services, Time Bank) Motivation to participate 	 Empirical study In depth qualitative case study of one Time Bank 	Anti-capitalist sentiments, discontent with consumption, and an ideology of sustainability emerged as strong motivations for participation. On the other hand, the authors also find that high cultural capital and distinction (in the sense specified by Bourdieu) matter and create contradictions forms of social differentiation between members with high and low cultural capital.
18.(Edelman & Geradin, 2015)	 Paper Sharing economy in general Platforms efficiencies and scope for intervention 	Regulatory essaySecondary sources	After reviewing the potential efficiency gains that sharing platforms can produce, the authros discuss the issue of regulation and propose that: a) regulatory restrictions should be avoided; but b) certain evident market failures should be corrected with smart regulatory interventions

Source	Source type/Domain/ topic	Contribution type / method & source	Main points/findings
19.(Einav, et al., 2015)	 Paper Uber, Airbnb, TaskRabbit (peerto-peer markets) Two-sided market functioning and implication for regulation 	 Conceptual and theoretical essay Formalised economic theory informed by data from empirical economic studies 	According to the authors matching algorithms, pricing, and reputation systems are the main features making such platforms successful or not. A simple model of how these markets enable entry by small or flexible suppliers, and the resulting impact on existing firms is developed and used to consider when and how such platforms should be regulated. The economic arguments for different approaches to licensing and certification, data, and employment regulation are discussed.
20.(Fang et al., 2015)	Journal article Airbnb (space rental) Spill-over effects on tourism industry employment	Empirical study Panel data analysis and extrapolation at macro-economic level of the impact of Airbnb tourism industry employment	The findings are ambivalent and identify both positive and negative effects without concluding on the net results. Airbnb has positive overspill on tourism but may reduce employment in the low end of the hotel industry as its penetration increases
21. (Farronato & Fradkin, 2015)	PaperAirbnb (space rental)Impacts	 Quantitative study Econometric analysis of data on Airbnb and the hotel industry 	The authors show that Airbnb has two effects: a) market expansion (meeting demands of previously under-served consumers); and b) business stealing (attracting consumers away from conventional suppliers). Hotels and peer-to-peer suppliers differ in their fixed (higher for hotels) and marginal costs (higher for peer-to-peer suppliers). The authors conclude that efficient market structure depends on the level and variability of demand, and quantify the welfare gains from peer-to-peer entry in the accommodation industry.
22. (Fellander et al., 2015)	 Report Sharing Economy in general (global considerations and analysis of situation in Sweden) Trends, policy and regulatory implications 	 Policy report for Swedish government Secondary sources and statistics 	The reports review the benefits and the potential risks of the sharing economy and propose a flexible trial and error approach to regulation that would also support innovation and entrepreneurship

Source	Source type/Domain/ topic	Contribution type / method & source	Main points/findings
23.(Foden, 2015)	 Journal Article Sharing Economy in general Sharing, inclusion/exclusion 	 Theoretical essay Practice theories and secondary sources 	Findings suggest that technologically mediated reuse 'communities' connect some people but exclude others. Eliminating money from the exchange process gives participants access to goods they would otherwise struggle to afford, but at the same time raises questions as to how goods are allocated, potentially privileging other unequally distributed material and cultural resources.
24.(Forno & Garibaldi, 2015)	Journal ArticleNFP (Home swapping)Motivations	 Empirical study Qualitative analysis (i.e. in depth interviews) of Italian home- swappers. 	The authors analyse and discuss the socio- economic profiles, motivations, and lifestyles of Italian homeswappers. This alternative form of tourism requires trust, open-mindedness, inventiveness, enthusiasm, and flexibility. While the economic aspect is arguably one of the key driving factors when opting for this type of travelling accommodation, it cannot account alone for the current popularity of the social phenomenon.
25. (Hamari, et al., 2015)	 Paper Sharing economy in general plus empirical study of one Finnish platform Motivations to participate 	 Quantitative study; Survey (N=168) of members of www.sharetribe.com 	Participation is motivated by many factors such as its sustainability, enjoyment of the activity as well as economic gains. It includes also a conceptual discussion of what the sharing economy means.
26.(Heinrichs, 2013)	 Journal Article Sharing Economy in general Sustainability 	 Normative/prescriptive essay (optimistic) Analysis of the 'sharing economy' as a new path for sustainability beyond the hype 	The 'sharing economy' has the potential to serve as an umbrella concept that may bring together and re-frame older and recent alternative forms of economic activity and their academic conceptualisation. The significant (public) attention, evoked by the 'sharing economy' over the past two years, indicates the attractiveness of the phenomenon for broader parts of society. The 'sharing economy' approach might bring together the fragmented landscape of diverse academic perspectives and practices in specific milieu and niches.

Source	Source type/Domain/ topic	Contribution type / method & source	Main points/findings
27.(Hirshon et al., 2015)	 Report Sharing Economy in general in cities Trends, benefits, drafting regulation 	 Policy analysis (stakeholders' consultation) Interviews with city leaders around the US who were looking for guidance on how to modify or develop new regulations for the sharing economy 	There is no one size fits all approach to regulating the sharing economy. It emerges from interviews with all stakeholders the need to balance issues of innovation, economic development, tourism, equity, access, and safety.
28.(Kuttner, 2013)	Journal ArticleSharing Economy in generalLabour issues / inequality	Radical critiqueSecondary sources	The author illustrates claims that the 'sharing economy' cause labour insecurity and the weakening of the broadly defined labour contract. The 'sharing economy' represents the latest manifestation in the precarisation of work.
29.(Lee, 2015)	 Journal Article Sharing Economy in general Sharing as marketing instrument 	 Normative/prescriptive (critical) essay Secondary sources 	According to the author, the 'sharing economy' is just the latest example of insurgent sentiment being used to sell the bona fides of profitmaking corporations. In today's post-crash reality, 'sharing economy' giants like Uber and Airbnb compete to be seen as leading the charge against "Big Taxi" and "Big Hotel."
30. (Martin, 2016)	 Journal article Sharing economy in general Discourse analysis 	 Empirically based discourse analysis Secondary sources and online ethnography 	Through his discourse analysis the author observe that the sharing economy is framed in contrasting ways from being seen as a pathway to sustainability to being considered a nightmarish form of neoliberalism. The author identifies six different ways in which current discourses frame the sharing economy as: economic opportunity; sustainable consumption; decentralised and more equitable economy; unregulated marketplaces; reinforcing the neoliberal paradigm; incoherent field of innovation.

Source	Source type/Domain/ topic	Contribution type / method & source	Main points/findings
31.(Matzler & Kathan, 2015)	 Journal Article Sharing Economy in general Strategies and business models 	 Prescriptive strategic management essay Secondary sources 	According to the authors, while the shift toward more sustainable modes of consumption represents a major threat to established business models and revenue streams, it also offers several potentially profitable paths by which also established companies can benefit.
32.(Miller, 2015)	PaperSharing Economy in generalAd hoc policy regime	Regulatory essaySecondary sources	The paper presents a normative and prescriptive analysis proposing 10 principles to regulated the 'sharing economy'. The ten principles proposed include among others the following: 'sharing economy' requires differentiated regulatory regime; need to daylight activities; information based regulation; traditional regulation not appropriate
33.(Neeser, 2015)	 Paper Airbnb (Rental Space) Effects on hotel business in Nordic countries 	Empirical study Quasi-experimental counterfactual analysis of the impact of Airbnb on the hotel industry in Nordic countries	The paper measures the impact of Airbnb on hotel revenues in Norway, Finland, and Sweden using a difference-in-differences strategy with many time periods and different level of treatment. The data are used to differentiate among Airbnb listings and to identify which type of hotel costumers Airbnb is more likely to attract. The main findings are that: a) Airbnb does not significantly affect hotel's revenue per available room in average; b) it contributes to a reduction in the average price of a room where Airbnb entered the most; c) it is relatively more attractive for foreigners than locals.
34.(OECD, 2015)	ReportSharing Economy in generalLabour issues	 Conceptual essay as background paper prepared for the workshop held in June 2015 on new forms of work in the sharing economy Secondary sources 	It distinguishes three types: P2P selling, P2P sharing, and Crowdsourcing. The effects of these activities on working arrangements and their implications for workers are still poorly understood. Firms can increasingly source inputs of different types all along the value chain.

Source	Source type/Domain/ topic	Contribution type / method & source	Main points/findings
35.(Piscicelli et al., 2015)	 Journal Article Recirculation of goods Motivation, values, acceptance 	 Empirical study Mixed qualitative and quantitative study (in depth interviews and survey among users of Ecomodo, a UK-based online marketplace where people can lend and borrow each other's objects, spaces and skills) 	This paper investigates how consumers' values can influence the acceptance, adoption, and diffusion of collaborative consumption. It concludes with a discussion of the role of values in relation to the introduction and scaling up of Product Service Systems (PSSs) that enable collaborative consumption
36.(Probst, et al., 2015a)	 Report Collaborative production business models Trends, impacts, drivers and barriers 	 Policy Report commissioned by European Commission Secondary sources and interviews 	The report defines the collaborative production business model, analyses trends, and identifies drivers and obstacles, and presents policy recommendations. The key recommendations are to: support the provision of common physical infrastructures; promote the platforms marketplace; introduce regulatory frameworks to democratising and scaling up the makers collaboration and also to create flexible labour contracts; Assure quality of products and services through government, community and industry standards
37.(Probst, et al., 2015b)	 Report Crowdsolving business models Trends, impacts, drivers and barriers 	 Policy Report commissioned by European Commission Secondary sources and interviews 	The report defines the crowdsolving business model, analyses trends, and identifies drivers and obstacles, and presents policy recommendations. The key recommendations are to: support marketing efforts; have governments as first buyer and door opener; raise awareness and educate on Intellectual Property and Taxation issues
38.(Probst, et al., 2015c)	 Report Freemium business models Trends, impacts, drivers and barriers 	 Policy Report commissioned by European Commission Secondary sources and interviews 	The key recommendations are to: support in early stages to help companies grow their user base; create community for Freemium companies; devise proper safeguard to protect consumers' from in app purchase abuse.

Source	Source type/Domain/ topic	Contribution type / method & source	Main points/findings
39.(Ranchordas, 2015)	 Journal Article Sharing Economy in general Regulation of Innovation 	 Regulatory essay Secondary sources 	Regulation and policy review of challenges faced by regulators in dealing with the emergent disputes on 'sharing economy', frames as regulating innovation. Challenging questions included: should the regulation of these platforms be designed to pursue same goals as the regulatory regime of established businesses? How can regulation be technology neutral as to avoid steady need of catching up with innovations. The solution to these problems requires analysing two fields of study, both of which seem to be at an embryonic stage in legal literature: the study of 'sharing economy' practices and the relationship between innovation and law in this area.
40 (Rauch & Schleicher, 2015)	 Paper Sharing Economy in general Local government 	 Regulatory essay Secondary sources 	Regulation and policy review considering in particular local government options in dealing with the 'sharing economy'. The authors argue that the local governments will adopt some combination of the following policies in addition to insisting on consumer/incumbent protections: (1) subsidize sharing firms to encourage expansion of services that produce public goods, generate substantial consumer surplus and/or minimize the need for excessive regulation of the property market; (2) harness sharing firms as a tool for redistribution; and/or (3) contract with sharing firms to provide traditional local government services.
41.(Richardson, 2015)	 Journal article Sharing economy in general Rhetoric and discourse 	Empirical analysis Participant observation at sharing economy festival and discourse analysis of online platform material	According to the author the discourses and actual practices of the sharing economy have the potential to both shake up and further entrench 'business-as-usual'. The sharing economy does simultaneously two contrasting things: a) it presents a narrative of more socially connect and less isolated activities; but b) it also masks new forms of inequality and polarisations The author, however, concludes that the sharing economy should be used as an opportunity to use the 'digital' transformations of economy as a source of change

Source	Source type/Domain/ topic	Contribution type / method & source	Main points/findings
42.(Sablik, 2014)	 Journal Article Sharing Economy in general Benefits and costs 	 Critical review essay Secondary sources 	Critical review essay that contrasts potential economic benefits against risks for consumer safety and potential for consumers' detriments The author concludes by observing that even the most enthusiast supporters of the sharing economy do not claim that it should be unaccountable. Rather they urge regulators to allow firms to experiment and seek solutions to problems after they arise.
43.(Schor, 2014)	 Report Sharing Economy in general Various topics (typology, impacts, conflicts) 	Review essaySecondary sources	The review shows a polarisation of opinions and analyses. As an alternative the author envisages the possibility that sharing entities become part of a larger movement that seeks to redistribute wealth and foster participation, ecological protection, and social connection.
44. (Schor & Fitzmaurice, 2015)	 Book chapter Sharing Economy in general Various topics (typology, motivation, impacts, conflicts) 	 Review essay Secondary sources 	The authors suggest that participation in the 'sharing economy' is motivated by economic and ecological concerns, as well as a desire to increase social connections. But they question how effective the 'sharing economy' has been in meeting these goals. They underscore the importance of digital technologies, facilitating the emergence of "circuits of commerce," in overcoming the trust and reputational barriers that once restricted sharing to kin and community.
45.(Schor, et al., 2014)	PaperNFP SharingClass and other forms of inequality	 Empirical study Qualitative empirical fieldwork conducted at four NFP sharing platforms 	The authors find considerable evidence of distinguishing practices and the deployment of cultural capital. This exercise of class power in turn undermines the ability to forge relations of exchange and the volume of trades. This results in an inconsistency between actual practice and the 'sharing economy' widely articulated goals of openness and even equality, which they call the "paradox of openness and distinction."

Source	Source type/Domain/ topic	Contribution type / method & source	Main points/findings
46.(Stokes et al., 2014)	ReportSharing Economy in generalMiscellaneous	Policy analysis by NESTASecondary sources	According to this report the most obvious question for policymakers is how to manage any direct collaborative economy risks. Providing effective oversight that encourages positive innovation, whilst managing public concerns and potential risks, can be remarkably difficult.
47.(Sundararajan, 2014)	 Report Sharing Economy in general Benefits/regulation 	Written testimony for the hearing titled, The Power of Connection: Peer-to-Peer Businesses, held by the Committee on Small Business of the United States House of Representatives, January 15th, 2014	The author affirms that peer-to-peer business enabled by digital platforms will constitute a significant segment of the economy in the future with likely positive impact on economic growth and welfare, by stimulating new consumption, raising productivity, and catalysing individual innovation and entrepreneurship. The current regulatory infrastructure can impede the growth of these businesses, because of misalignment between new business models/roles and older guidelines developed to mitigate safety concerns andeconomic externalities for the existing ways of providing the same or similar services.
48.(Thierer, et al., 2015)	 Paper Sharing Economy in general Reputation systems as self-regulation 	 Regulatory essay Secondary sources and classical economics hypotheses 	The authors argue that the Internet, the 'sharing economy', and reputational Feedback Mechanisms solve the classical "Lemons Problem". They also discuss how these new realities affect public policy and conclude that asymmetric information is not a legitimate rationale for policy intervention in light of technological changes
49.(Walker, 2015)	 Journal Article Sharing economy in general Rhetoric to cover exploitative practices 	 Normative/prescriptive essay (critical) Secondary sources 	The author argues that the rhetoric of sharing is a smoke-screen hiding exploitative practices. Highly profitable companies like Airbnb and Uber are grouped alongside voluntary gift-giving exchanges like Freecycle or CouchSurfing.

Source	Source type/Domain/ topic	Contribution type / method & source	Main points/findings
50.(WEF, 2013)	 Report Sharing Economy in general Contribution to circular economy 	 Prescriptive/foresight essay Secondary sources and statistics 	According to this report, the adoption of sharing economy principles, systems and drivers has the potential to reshape business models and create valuable opportunities for companies – large and small, start-up and established – who can understand and harness the advantages available.
51.(WEF, 2014)	ReportSharing Economy in generalContribution to circular economy	Prescriptive/foresight essaySecondary sources and statistics	According to this report, accelerating the scale- up of the circular economy (of which the sharing economy is a component) promises to deliver substantial macroeconomic benefits.
52.(Wittel, 2011)	 Journal Article Sharing Economy in general Social capital 	Theoretical essaySecondary sources	The hypothesis developed by the author is that different forms of sharing have different qualities with respect to social capital. Whereas sharing in the pre-digital age was meant to produce social exchange, sharing in the digital age is about social exchange on the one hand and about distribution and dissemination on the other hand. What makes sharing with digital media so hard to understand is exactly this blurring of two rather different purposes.
53.(Wosskow, 2014)	ReportSharing Economy in generalUK policy approach	 Advocacy report Secondary sources and anecdotal evidence 	The report affirms that there has been tremendous growth in the 'sharing economy' in recent years, and that this is set to continue. The author argues that this is a huge opportunity for the UK where ambition should be to be the world's leading 'sharing economy'.
54.(Zekanovic-Korona & Grzunov, 2014)	PaperAirbnb in Croatia (space rental)Adoption/motivation	 Empirical study A convenience online survey posted on the Facebook page of Airbnb in Croatia to explore the drivers of adoption and main motivations 	The main findings are the users were mostly in the middle range income and with high level of technological readiness, and motivated mostly by practical needs and benefits

Source	Source type/Domain/ topic	Contribution type / method & source	Main points/findings
55.(Zrenner, 2015)	 Report Sharing Economy in general Ethical aspects of sharing economy regulation 	 Regulatory essay Secondary sources 	Main issues discussed include: competition, consumer protection, taxes, and legality of practices.
56.(Zervas, et al., 2015)	 Journal Article Airbnb (space rental) Reputational ratings 	Empirical study Quantitative analysis of 600.000 rating collected from Airbnb contrasted with the ratings of approximately half a million hotels worldwide collected on TripAdvisor.	The authors find that nearly 95% of Airbnb properties boast an average user-generated rating of either 4.5 or 5 stars (the maximum); virtually none have less than a 3.5 star rating. This is much higher of the 3.8 average rating found for hotels in TripAdvisor. This is to be considered as a first step is a first step towards understanding and interpreting nuances of user-generated ratings in the context of the 'sharing economy'

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